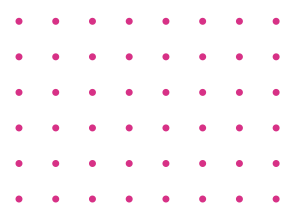




ANNUAL REPORT 2024



**TRADITIONAL AND COMPLEMENTARY
MEDICINE DIVISION**



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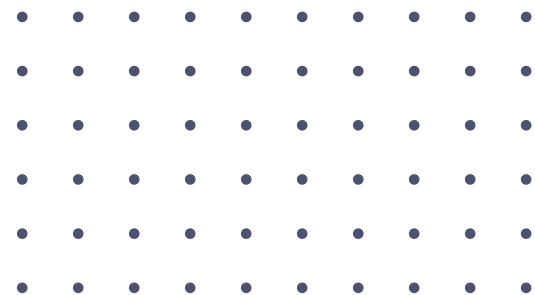
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Published digitally by:

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Thank you for your contribution to the
T&CM 2024 Annual Report



CONTENTS

2

DIRECTOR'S
MESSAGE

3

VISION,
MISSION &
QUALITY
POLICY

4

ACHIEVEMENTS OF
QUALITY OBJECTIVES

T&CM BRANCH
OFFICES

8

12

ENFORCEMENT OF
T&CM ACT 2016
[ACT 775]

20

2024 SIGNIFICANT
EVENTS

25

INTERNATIONAL
COLLABORATION

38

LOCAL
COLLABORATION

44

T&CM BLUEPRINT
IMPLEMENTATION

PUBLICATIONS

49



52

STATISTICS &
ACHIEVEMENTS

CONSUMER
EDUCATION

64

72

COMPETENCY
DEVELOPMENT

81

OTHER T&CM
ACTIVITIES

85

FINANCIAL
REPORT

T&CMD COMMITTEE
ACTIVITIES

88



ABBREVIATIONS



AIIA	All India Institute of Ayurveda
AI	Artificial Intelligence
ASEAN	Association of Southeast Asian Nations
AYUSH	Ministry of Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy
BTM	Bilateral Technical Meeting
CACMS	Chinese Academy of Chinese Medical Sciences
CBC	Capacity Building Course
CBM	Capacity Building Module
CCIM	Central Council of Indian Medicine
CKAPS	Private Medical Practice Control Section
CME	Continuous Medical Education
CMPTK	T&CM Council Section
CP	Cerebral Palsy
CPF	Pharmacy Enforcement Section
DG	Director General
DDG	Deputy Director General
DHI	Digital Health Innovation
ESD	<i>Expatriate Services Division</i>
ILKAP	Judicial & Legal Training Institute
IndSF	Industrial Skill Framework
IP	Intellectual Property
ITMCTR	International Traditional Medicine Clinical Trial Registry
I&P	Inspectorate & Enforcement
JKN	State Health Department
JKT	Local Government Department
KK	Health Clinics

MoU	Memorandum of Understanding
NATCM	National Administration of Traditional Chinese Medicine
NCISM	National Commission for Indian Systems of Medicine
NIH	Institut Kesehatan Negara
NPRA	National Pharmaceutical Regulatory Agency
PBT	Local Council Department
PKD	District Health Office
RPPC	Registered Practitioners' Practising Certificates
PTP	Postnatal Traditional Care
TCM	Traditional Chinese Medicine
TIM	Traditional Indian Medicine
TMM	Traditional Malay Medicine
ToT	Training of Trainers
TPC	Temporary Practising Certificate
T&CM	Traditional & Complementary Medicine
T&CMD	Traditional & Complementary Medicine Division
SISPAA	<i>Sistem Pengurusan Aduan Awam</i>
WFAS	World Federation of Acupuncture-Moxibustion Societies
WHO	World Health Organization

DIRECTOR'S MESSAGE



GREETINGS

Thank you and my heartfelt appreciation to all members of the Traditional and Complementary Medicine Division (T&CMD), strategic partners, and all parties who have strongly committed to supporting various initiatives throughout 2024.

Heartiest congratulations to the Editorial Board on the publication of the T&CMD 2024 Annual Report.

This year marks a significant milestone in strengthening the delivery system of traditional and complementary medicine (T&CM) in Malaysia. Throughout 2024, T&CMD has successfully implemented various high-impact programs and activities in line with the strategic direction of the Ministry of Health Malaysia (MOH) and the National T&CM Policy.

Among the key achievements include the organisation of the 10th International Conference on T&CM (INTRACOM) 2024, which brought together practitioners, researchers, and policymakers, as well as published the Research Priorities in T&CM for Malaysia 2024–2029, which serves as a reference and guide for stakeholders in the industry, particularly in identifying priority areas in this sector.

We also witnessed international collaboration through active participation in meetings of the World Health Organization (WHO), ASEAN, and bilateral cooperation with countries such as China, India, and South Korea. Moreover, advocacy and health education programs via mass media and social media were also broadcasted to raise public awareness about the role and safety of T&CM.

T&CMD has also strengthened engagement with practitioners through stakeholder sessions, facility compliance inspections, and compliance audits, all of which positively reflect the compliance level within the T&CM industry. All these successes are the result of close collaboration among all involved parties – whether from the government sector, private sector, non-governmental organisations, institutions of higher learning, or the community.

Finally, let us continue moving forward with a spirit of unity, integrity, and innovation in empowering T&CM towards a more holistic, safe, and effective healthcare system for all Malaysians.

Dr. Goh Cheng Soon






VISION

The T&CMD is committed to leading excellence in the field of T&CM

MISSION

The T&CMD will ensure that T&CM is safe and of quality for the well-being of all citizens

OBJECTIVES

-  To ensure the practice of T&CM complies with existing laws and regulations
-  To optimise the integration of T&CM services into the national healthcare system
-  To empower T&CM practitioners and practices towards professionalism
-  To create networking and collaboration with various sectors for the development of T&CM
-  To strengthen consumer knowledge on the safe and quality use of T&CM

QUALITY POLICY

T&CMD is committed to enhancing the standard and quality of all citizens. We are committed to complying with legal and regulatory requirements, fulfilling customer needs, and implementing continuous improvements to ensure the effectiveness of the T&CM control system and standards

ACHIEVEMENTS OF QUALITY OBJECTIVES



T&CM UNITS



Monitoring of T&CM Units within the Central Zone conducted biannually



FEEDBACK LETTERS



Processing of feedback letters for foreign T&CM practitioners within 10 working days.



COMPLAINT REPORT



Preliminary report on complaints issued within 14 working days



COMPLAINT REPOSE



Complaint acknowledgement issued within 24 hours



T&CM PRACTICE



Acknowledgment of receipt of T&CM practice assessment documents in Malaysia for recognition of practice area under Act 775 will be given within 3 working days.



CLIENT CHARTER

T&CMD is committed in providing the following services in a professional, quality and friendly manner:

APPLICATION REPLY



Ensuring the processing of feedback letters for foreign T&CM practitioners is completed within 10 working days.

CLIENT COMPLAINT



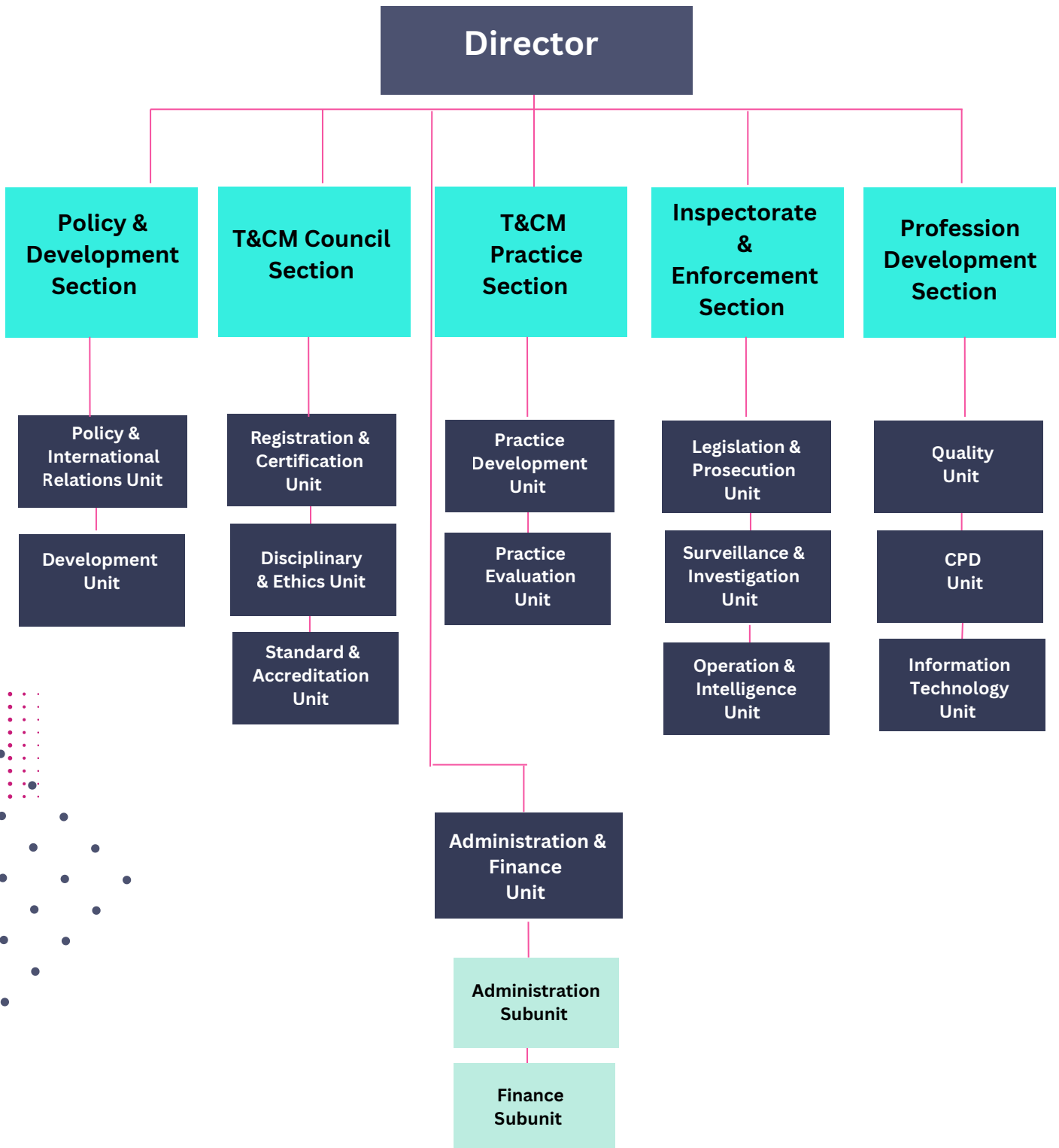
Ensuring that responses to complaints concerning T&CM practices and practitioners are provided within 24 working hours

BILL PAYMENT



Ensuring that bill payments are settled within 14 days from the date the invoice is received.

ORGANISATIONAL CHART



T&CMD FUNCTIONS

01

Plan and review the policies and direction of T&CM in Malaysia

02

Develop plans and strategies for the development and expansion of T&CM in Malaysia

03

Plan and monitor the implementation of T&CM services in MOH healthcare facilities at the national, state and primary healthcare levels

04

Plan and establish collaboration with the government, private and international sectors for the development of T&CM

05

Plan and monitor the regulatory activities of T&CM practices and practitioners in Malaysia based on regulations and laws

06

Plan and conduct consumer education activities to increase awareness of safe and quality use of T&CM

07

Plan and monitor the management of human resource, finance and human capital development based on the needs of T&CM activities

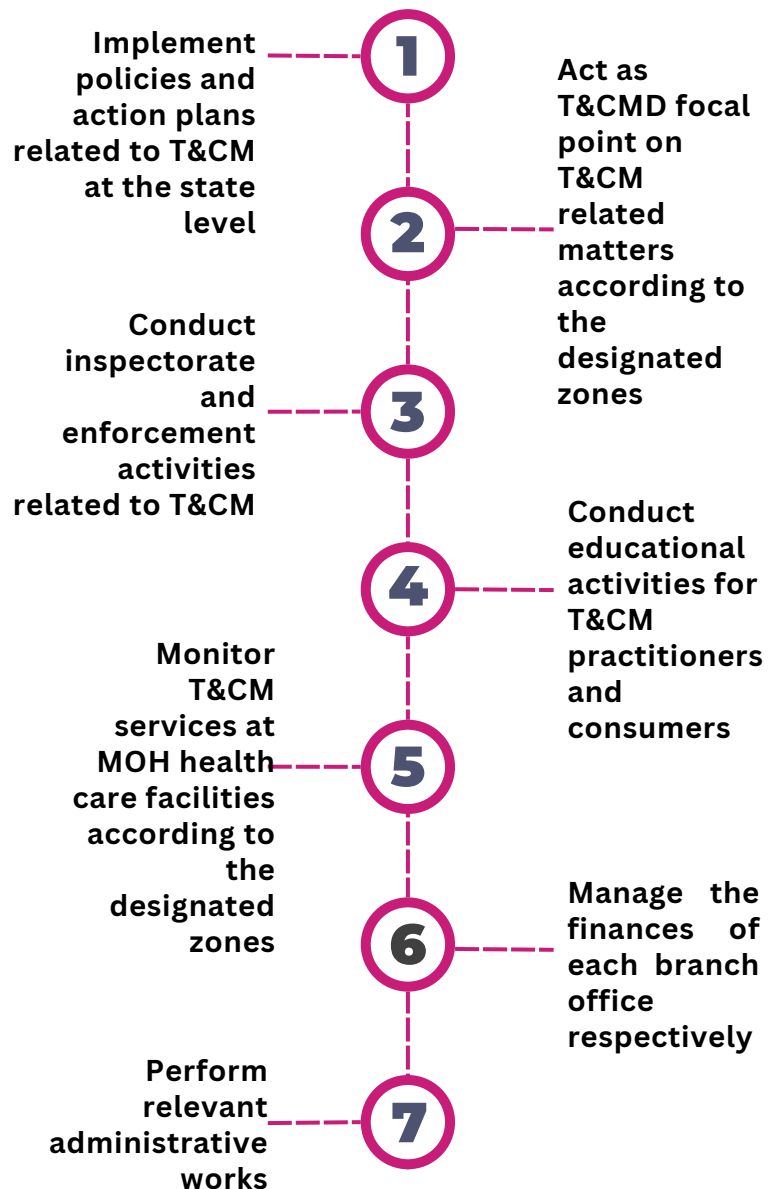
T&CM BRANCH OFFICES

FUNCTIONS

The T&CM branch offices have been established in selected state health departments (JKN) since 2010 to assist the T&CMD, in executing its functions at the state level according to the designated zones.

To date, there are six (6) T&CM branch offices, namely in Penang, Terengganu, Johor, Perak, Sabah and Sarawak respectively.

The Central Zone of Peninsular Malaysia is placed under the supervision of T&CMD. **(Figure 1).**



LOCATION OF T&CM BRANCH OFFICES

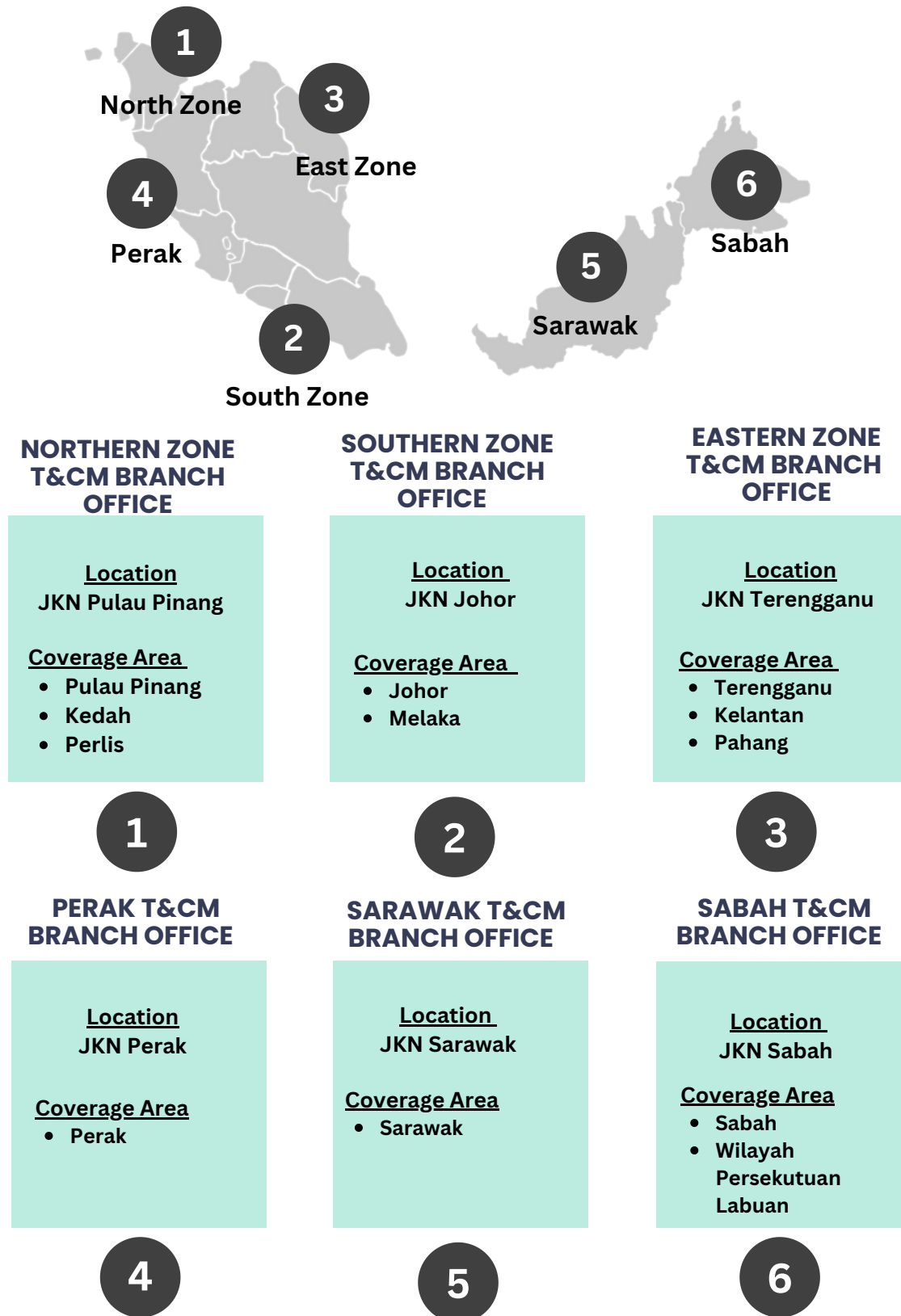


Figure 1: T&CM branch offices location and coverage area

T&CM FOCAL POINTS, STATE HEALTH DEPARTMENTS (JKN)

In 2020, T&CM focal points from the Medical Division in JKN were appointed for states without a T&CM branch office, namely Perlis, Kedah, Selangor, Negeri Sembilan, Federal Territories of Kuala Lumpur and Putrajaya, Kelantan, Pahang, Malacca, and Federal Territory of Labuan.

The appointment of these focal point officers aim to develop an efficient and comprehensive regulatory system at the state level ensuring the safety and quality of T&CM services in Malaysia.

The functions of the T&CM Focal Points are shown in **Figure 2**.

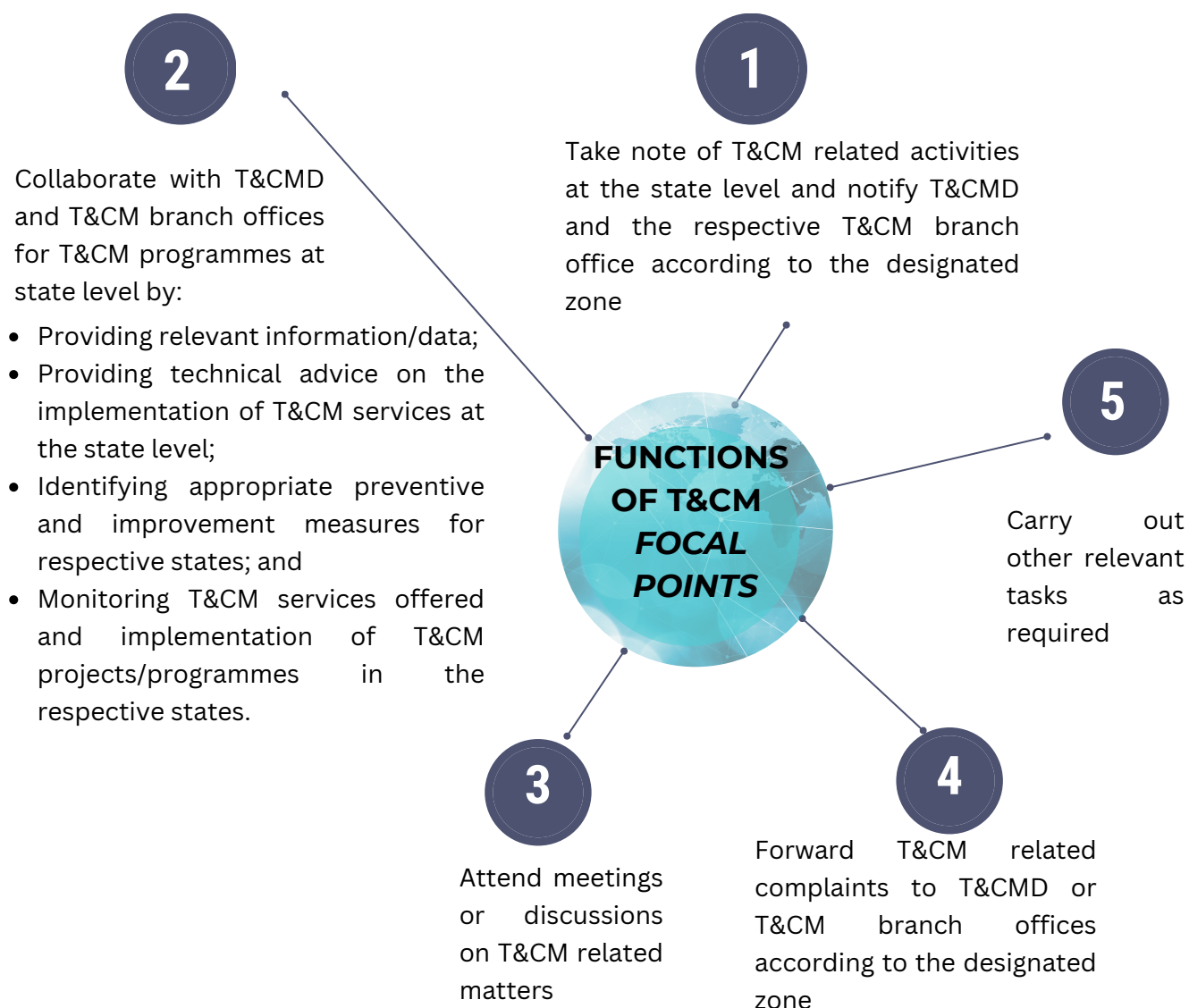


Figure 2: Functions of T&CM Focal Point

T&CM SERVICES

To date, 15 MOH hospitals offer T&CM services throughout Malaysia as complementary therapy with specific indications, pre-set regime, procedures and referral systems that have been outlined in the T&CM Practice Guideline (**Table 1**).

Table 1: T&CM services offered in MOH Hospitals

No.	MOH Hospitals	Year Established	T&CM Services Offered
1.	Hospital Kepala Batas, Pulau Pinang	2007	-Acupuncture - Herbal Therapy as Adjunct Treatment for Cancer Patients - Traditional Massage
2.	Hospital Putrajaya, Wilayah Persekutuan Putrajaya	2008	-Acupuncture - Traditional Massage
3.	Hospital Sultan Ismail, Johor	2008	-Acupuncture - Herbal Therapy as Adjunct Treatment for Cancer Patients - Traditional Massage
4.	Hospital Sultanah Nur Zahirah, Terengganu	2009	-Acupuncture - Traditional Massage
5.	Hospital Duchess of Kent, Sabah	2009	-Acupuncture - Traditional Massage
6.	Hospital Sultanah Bahiyah, Kedah	2010	-Acupuncture - Traditional Massage
7.	Hospital Port Dickson, Negeri Sembilan	2010	-Acupuncture -Shirodhara* - Traditional Massage -External Basti Therapy*
8.	Hospital Umum Sarawak, Sarawak	2010	-Acupuncture - Traditional Massage
9.	Hospital Raja Perempuan Zainab II, Kelantan	2011	-Acupuncture - Traditional Massage
10.	Hospital Rehabilitasi Cheras, Wilayah Persekutuan Kuala Lumpur	2013	-Acupuncture -Shirodhara* - Traditional Massage -External Basti Therapy*
11.	Hospital Wanita dan Kanak-Kanak Sabah, Sabah	2013	-Acupuncture - Herbal Therapy as Adjunct Treatment for Cancer Patients - Traditional Massage
12.	Institut Kanser Negara, Wilayah Persekutuan Putrajaya	2013	-Acupuncture - Herbal Therapy as Adjunct Treatment for Cancer Patients
13.	Hospital Jasin, Melaka	2014	-Acupuncture - Traditional Massage
14.	Hospital Sungai Buloh, Selangor	2017	-Varmam Therapy*
15.	Hospital Selayang, Selangor	2022	-Acupuncture

*Services for Shirodhara, External Basti Therapy and Varmam Therapy are temporarily suspended, pending the deputation of new Traditional Indian Medicine (TIM) practitioners and assistant practitioners by the government of India.



T&CM ACT 2016 [ACT 775]

- **ENFORCEMENT OF ACT**
 - **REGISTRATION OF
PRACTITIONERS UNDER
THE ACT**
-

ENFORCEMENT OF T&CM ACT 2016 [ACT 775]

The T&CM Act 2016 [Act 775] is an act to provide for the establishment of the T&CM Council to regulate T&CM services in Malaysia and to make provisions for matters connected therewith.

The enforcement of Act 775 is carried out in phases through notifications in the Gazette, with different commencement dates set by the Minister of Health as follows:



PHASE 1

ENFORCEMENT DATE : 1 AUGUST 2016

Through the Appointment of Date of Coming into Operation [P.U. (B) 325/2016], Phase 1 came into effect on 1 August 2016, focusing on the establishment of the T&CM Council, the identification of recognized practice areas, as well as matters relating to the designation of T&CM practitioner bodies.

Through the T&CM (Recognized Practice Areas) Order 2017 [P.U. (A) 223/2017], which came into effect on 1 August 2017, there are seven (7) recognized practice areas, namely:

- (a) Traditional Malay Medicine (TMM);
- (b) Traditional Chinese medicine (TCM);
- (c) Traditional Indian Medicine (TIM);
- (d) Homeopathy;
- (e) Chiropractic;
- (f) Osteopathy; dan
- (g) Islamic Medical Practice



PHASE 2

ENFORCEMENT DATE : 1 MARCH 2021

Through the Appointment of Date of Coming into Operation [P.U. (B) 118/2021], Phase 2 came into effect on 1 March 2021, focusing on the general administration of the T&CM Council, matters of T&CM practitioners, the duties and responsibilities of registered practitioners, disciplinary proceedings, patients' rights and enforcement of offences by body corporate. During this phase, the T&CM Regulations 2021 [P.U. (A) 69/2021] also came into effect.

This phase also serves as a transitional period for the registration of T&CM practitioners. This transitional period refers to the period designated to allow practitioners categorised under 'grandfathering' i.e., practitioners who do not have a recognised basic qualification but who are skilled and experienced in recognized practice areas, to register with the T&CM Council in accordance with the stipulated requirements.

The T&CM Regulations 2021 [P.U. (A) 69/2021] and the T&CM (Amendment) Regulations 2024 [P.U. (A) 68/2024] stipulate the qualifications required to apply for registration as a practitioner under Act 775.

Under these regulations, applicants must obtain the recognised qualification specified in the Third Schedule [P.U. (A) 69/2021] or meet any experience requirements in the recognized practice areas and complete a capacity-building course (CBC) in the recognized practice area, as deemed appropriate by the T&CM Council (if required by the T&CM Council).

With the enforcement of the T&CM (Amendment) Regulations 2024 on 1 March 2024, paragraph 4(2)(b) and subregulation 4(3) related to the registration of T&CM practitioners via the experience requirement method shall remain in effect until 28 February 2025. This transitional period extension aims to ensure that the practitioners involved are able to fulfil the stipulated requirements before being registered with the T&CM Council in the relevant recognized practice area.





PHASE 3

ENFORCEMENT DATE : 1 AUGUST 2024



Through the Appointment of Date of Coming into Operation [P.U. (B) 246/2024], Phase 3 came into effect on 1 August 2024. The enforcement of Phase 3 focuses on activities related to enforcement and legal actions that can be taken and implemented in accordance with the provisions under Act 775.

Enforcement activities include routine inspections of T&CM practitioners in recognized practice areas, verification and investigation of complaints, as well as monitoring compliance with Act 775. T&CM enforcement officers will conduct periodic visits to premises, review records, and ensure adherence to established T&CM standards and practices.

With the enforcement of Phase 3 of Act 775, enforcement activities and legal actions will commence. The implementation will be carried out in two (2) stages, namely:

a) During the Transitional Period (Until 28 February 2025)

- During this period, enforcement activities and legal actions may be taken; however, these will be limited to an educational enforcement approach towards only T&CM practitioners in the recognized practice areas.
- The educational enforcement approach under Act 775 is a type of awareness-raising and monitoring activity for T&CM practitioners in the recognized practice areas. It aims to ensure that practitioners comply with the requirements stipulated under Act 775, as well as fulfil their obligations as registered T&CM practitioners in delivering safe and quality T&CM services.
- Among the educational enforcement approaches are inspections of T&CM practitioners in the recognized practice areas, screening of advertisements related to T&CM skills and services, and ongoing communication to raise awareness among T&CM practitioners in the recognized practice areas about registration and compliance with Act 775.

(b) After the Transitional Period Ends (Starting 1 March 2025)

- After the transitional period ends, full enforcement commences on 1 March 2025. Enforcement activities will be strengthened and legal action will be taken against T&CM practitioners in the recognized practice areas who are found to have violated or committed offences under Act 775.

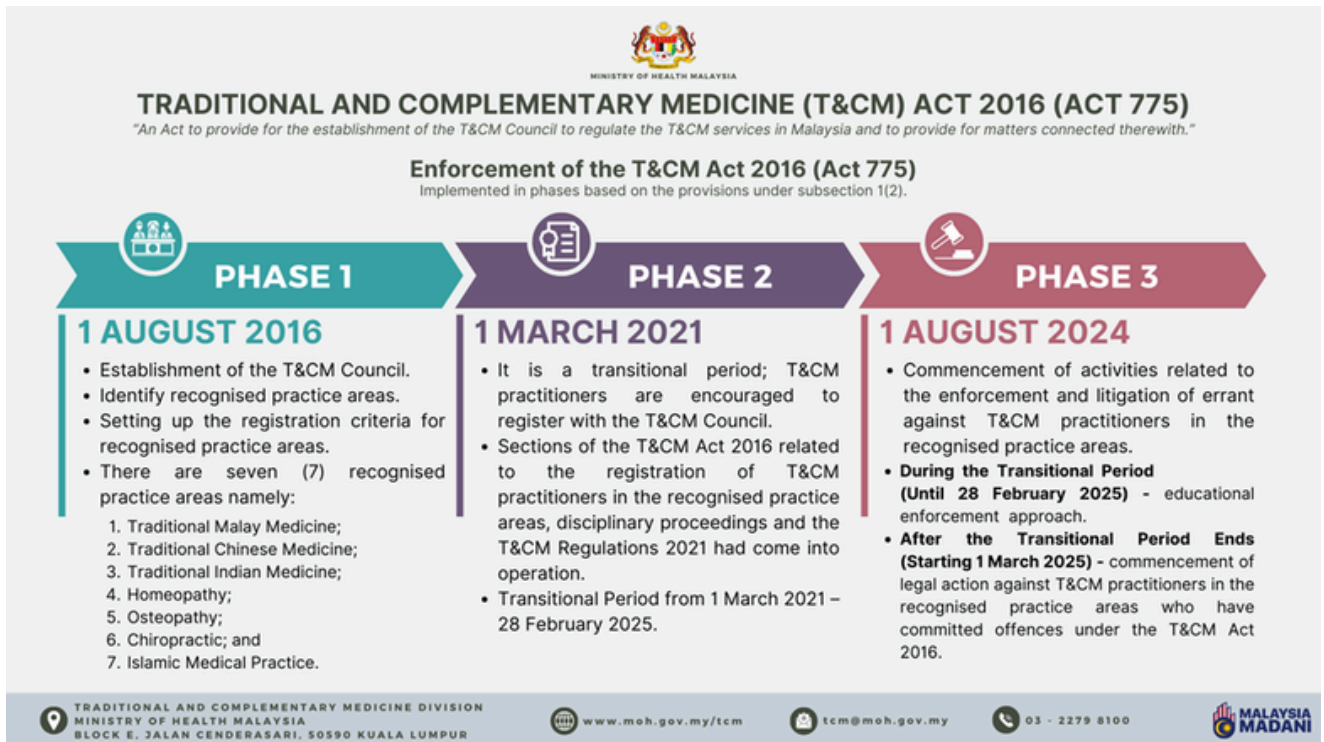


Figure 3: Enforcement of T&CM Act 2016 (Act 775)

T&CM COUNCIL

The T&CM Council convened four(4) times in 2024. A total of seven (7) proposal papers, three (3) notification papers, and five (5) presentations were tabled. In addition, six (6) registration summaries were circulated via email for decision-making.

REGISTRATION OF T&CM PRACTITIONERS

The registration of T&CM practitioners in recognized practice areas began on 15 March 2021. The number of approved applications for the registration of local and foreign T&CM practitioners is as shown in **Figure 4**.



Figure 4: Total number of T&CM practitioners approved by the T&CM Council from 15 March 2021 - 31 December 2024

REGISTRATION OF LOCAL T&CM PRACTITIONERS FOR 2024

From 1 January 2024 to 31 December 2024, a total of 8,259 applications for the registration of local T&CM practitioners were received. Of this number, 7,031 applications for local T&CM practitioner registration were approved. In addition, a total of 2,208 Registered Practitioner’s Practising Certificates (RPPC) and 4,000 RPPC renewals were issued in 2024. **Table 2** shows the applications for registration of local T&CM practitioners from 1 January 2024 to 31 December 2024 by recognized practice areas.

Table 2: Number of local T&CM practitioners registered from 1 January 2024 – 31 December 2024

Recognized practice area	Local T&CM practitioner applications		
	Total number of new applications approved	Total number of RPPC issued	Total RPPC renewal issued
TMM	3424	715	339
TCM	2461	1096	2958
TIM	221	77	37
Homeopathy	165	66	153
Chiropractic	193	98	130
Osteopathy	1	0	2
Islamic Medical Practice	566	156	381
Total	7031	2208	4000

IMPLEMENTATION OF CAPACITY BUILDING COURSE (CBC) AND CAPACITY BUILDING MODULE (CBM)

According to Act 775, any individual intends to practise T&CM in a recognized practice area must be registered with the T&CM Council. However, there are practitioners who do not possess recognised qualifications but have years of experience whom have been known as the grandfathering group.

In order to assist practitioners in the grandfathering group to register as T&CM practitioners under Act 775, the T&CM Council has decided on CBC implementation for traditional medicine (Malay, Chinese, Indian) and Homeopathy. Successful attendance at the CBC is one of the registration criteria that needs to be fulfilled by identified practitioners by 31 August 2025.

As of 31 December 2024, 37 CBC training centers and 173 CBC trainer applications were received and processed by the T&CM Council Section, of which 33 training centers and 118 trainers were approved by the T&CM Council according to the terms and conditions stated in the Guideline on Application as CBC Trainer and Training Centre and Guideline on Application as Online CBC Training Centre and Trainer.

These applications were processed at CBC Assessment Meetings, holding five (5) times in 2024, before these applications were submitted to the T&CM Council for approval. Six (6) Training of Trainers (ToT) sessions for 18 CBC trainers and 3 training centres coordinators were held in 2024. As of 31 December 2024, 18 training centers approved by the T&CM Council conducted 81 CBC sessions which were attended by 2499 practitioners.

Successful attendance at CBM is one of the registration criteria that must be met by a number of registered medical practitioners who wish to register with the T&CM Council in the sub-area of acupuncture (TCM).

As of 31 December 2024, one (1) CBM training centre and ten (10) trainers have been approved by the T&CM Council. One (1) CBM evaluation session was held in January 2024.

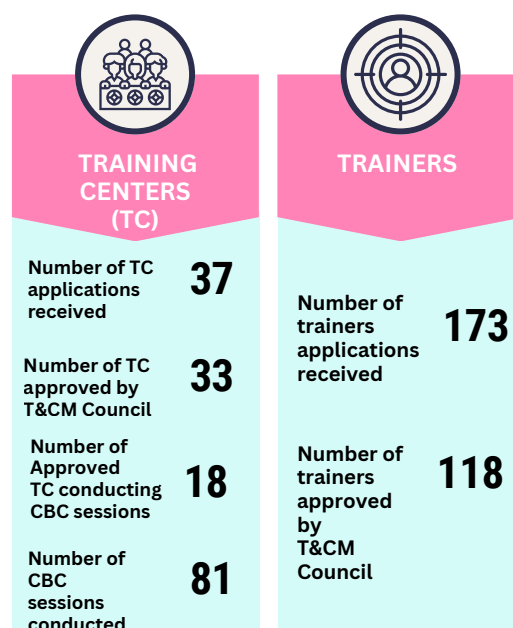


Figure 5: Statistics on implementation of CBC from 15 January 2021- 31 December 2024

REGISTRATION OF FOREIGN T&CM PRACTITIONERS FOR 2024

From 1 January 2024 to 31 December 2024, 167 applications for registration as foreign T&CM practitioners were received by the T&CM Council Section (CMPTK). Of these, 48 new Temporary Practising Certificate (TPC) applications and 67 TPC renewal applications were approved by the T&CM Council, while nine (9) new TPC applications were rejected. **Table 3** shows the breakdown of the approved new TPC applications according to recognized practice areas.

Table 3: Registration of foreign T&CM practitioners from 1 January 2023 to 31 December 2024

Recognized practice area	Foreign T&CM practitioner applications	
	New TPC applications approved	TPC renewal applications approved
TCM	36	39
TIM	5	7
Homeopathy	0	3
Chiropractic	5	12
Osteopathy	2	6
Total	48	67

ISSUANCE OF LETTER OF NO OBJECTION FOR AYURVEDIC ASSISTANT PRACTITIONERS FOR 2024

Beginning 15 June 2023, all applications to obtain feedback letters for Ayurvedic assistant practitioners are processed online through the Xpats Gateway system operated by the Expatriate Services Division (ESD), Immigration Department of Malaysia. In 2024, 44 applications for Ayurvedic assistant practitioners were received. A total of 41 applications were supported through this system. Three (3) applications were rejected because they did not meet the criteria.

SIGNIFICANT EVENTS OF 2024



10TH INTERNATIONAL CONFERENCE ON TRADITIONAL AND COMPLEMENTARY MEDICINE (10th INTRACOM)

The 10th International Conference on Traditional and Complementary Medicine (10th INTRACOM) 2024 was successfully held on 27–28 November 2024 at the National Institutes of Health (NIH), Setia Alam. This conference was organised by the T&CMD in collaboration with Sunway TCM Center and the Ministry of Ayush, India, as the Country Partner. The conference was officiated by the Honorable Datuk Seri Haji Dr. Dzulkefly bin Ahmad, Minister of Health Malaysia.



Image 1: Officiating ceremony of 10th INTRACOM by Minister of Health, Malaysia

With the theme, “T&CM in the Digital Age”, this conference brought together over 400 participants and speakers from more than 20 countries. This event aimed to promote the integration of digital technologies into healthcare systems, advance digital innovation for evidence-based holistic care, and strengthen collaborations among stakeholders on digital solutions in T&CM.

The conference highlighted key digital transformation initiatives in healthcare and outlined the future direction of T&CM in Malaysia.

The key session explored the role of digital technologies in optimising T&CM to achieve universal health coverage, enhance service delivery, and support evidence-based practices.



The symposium focused on real-time monitoring systems, artificial intelligence, and the application of digital technologies in clinical decision-making.

WHO experts and international scholars provided valuable insights into global innovations in T&CM, showcasing how digital advancements drive progress at an international level. The conference also featured over 25 exhibition booths that highlighted innovations in T&CM and digital health, enriched participants' understanding and fostered knowledge exchange in this field.



Image 2: Group photo of the 10th INTRACOM at NIH, Setia Alam

One of the significant milestones of the conference was the launch of the Research Priorities in T&CM for Malaysia (2024–2029) which outlines the research agenda for T&CM in Malaysia.

The conference served as a vital platform for fostering collaboration and innovation in advancing T&CM, with aspirations to inspire continued efforts towards effective transformation in the field.



Image 3: Activities during the conference

RESEARCH PRIORITIES IN TRADITIONAL AND COMPLEMENTARY MEDICINE FOR MALAYSIA 2024 – 2029

YB Datuk Seri Dr Dzulkefly Ahmad, Minister of Health, launched the Traditional and Complementary Medicine (T&CM) Research Priorities in Malaysia 2024–2029 on 27 November 2024 in NIH. This publication is the result of a collaborative effort between the T&CMD and the Evidence-Based Healthcare Sector, NIH. It was published as a reference and guide for stakeholders in the T&CM industry in Malaysia, particularly in determining priority areas within this sector.

The establishment of T&CM research priorities for Malaysia is a significant milestone in advancing this sector. This initiative aligns with both national and international frameworks, including the WHO Traditional Medicine Strategy 2014–2023, the National T&CM Policy 2007, and the T&CM Blueprint.

This document focuses on addressing existing gaps, generating scientific evidence to advance T&CM, supporting its integration into modern healthcare systems, and enhancing the quality, safety, and efficacy of T&CM practices and products.



Image 4: The launch ceremony of T&CM Research Priorities in Malaysia 2024–2029 was officiated by the Minister of Health Malaysia

A systematic process was carried out to develop Malaysia’s first T&CM research priorities. This process involved a comprehensive literature review, situational analysis, and stakeholder engagement to identify their priorities and formulate key research areas.

As a result, the finalised research areas encompass the evaluation of T&CM practices, the development of T&CM products, innovation, and educational needs in the field of T&CM (**Table 4**).

Table 4: Research priorities in T&CM for Malaysia

Key Research Area	Research Scope
<p>T&CM Practice Evaluation</p>	<ul style="list-style-type: none"> • Demand and delivery of T&CM Practices • Quality of T&CM practices • Healthcare financing • Integration of T&CM services with modern medicine • Regulations related to T&CM practices and facilities • Traditional knowledge among Indigenous and local communities in Malaysia
<p>T&CM Product Development</p>	<ul style="list-style-type: none"> • Demand and supply of T&CM products used in Malaysia • Effectiveness and safety of T&CM products • Standardisation and quality control of T&CM products • Regulations related to T&CM products • Natural products with therapeutic claims
<p>Innovation and Educational Needs in T&CM</p>	<ul style="list-style-type: none"> • Health literacy among public and healthcare personnel related to the T&CM industry • Quality and competency of the T&CM industry • Innovation and technology



Image 5: Distinguished guests with the T&CM Research Priorities in Malaysia 2024–2029 book



INTERNATIONAL COLLABORATION



COLLABORATION BETWEEN THE GOVERNMENT OF MALAYSIA AND THE GOVERNMENT OF INDIA

Following the expiration of the first Memorandum of Understanding (MoU), a new MoU between Malaysia and India in the field of Ayurveda and other traditional medicine systems was signed by the prime minister of both nations on 20 August 2024 in India **(Image 6)**.

The action plan under this MoU is regularly reviewed during bilateral technical meetings (BTM). The ninth BTM was held on 26 November 2024 in Putrajaya, Malaysia. The Director General (DG) of Health led Malaysian delegates and senior MOH officials. The Indian delegation, led by the Secretary of the Ministry of Ayush, was accompanied by the High Commissioner of India to Malaysia and traditional medicine experts from India.

The proposed collaborative areas in this meeting included the development of education and training programs to enhance the skills of Malaysian healthcare personnel in TIM and joint research in integrative medicine, medicinal plants, and non-pharmacological interventions.



Image 6: The exchange of MoU: Cooperation in Ayurveda and Traditional Medicine Systems at Hyderabad House, India.



The Government of India also actively supports education in TIM through initiatives such as the Ayush Scholarship Scheme, which allows Malaysians to pursue studies in TIM in India. Until 2024, 26 Malaysian students have benefited from this scheme.

Additionally, the Ayurveda Chair, which was established in the Universiti Tunku Abdul Rahman (UTAR) by the Ministry of Ayush through the deputation of Ayurvedic Medicine expert Dr. Binod Bihari Dora, plays a vital role in advancing education and research in TIM field in Malaysia.

The T&CMD also actively participates in events organised by the Indian High Commission in Malaysia. Among these was the Ayurveda and Siddha Day Celebration, themed "Ayurveda Innovation for Global Health" to promote the innovation and advancement of TIM practitioners and members of the public in this field.



Image 7: Malaysia- India delegates attending the 9th BTM



Image 8: Ayurveda and Siddha Day Celebration at the Netaji Subhash Chandra Bose Indian Cultural Centre, Kuala Lumpur on 30 November 2024.



COLLABORATION BETWEEN THE GOVERNMENT OF MALAYSIA AND THE GOVERNMENT OF CHINA

The Malaysian delegation's visit to China in December 2024 marked a significant milestone in celebrating 50 years of diplomatic relations between the countries and strengthening cooperation in traditional medicine. This collaboration reaffirmed commitments under the MoU between both governments to advance traditional medicine.

The Malaysian delegation was led by the Deputy Director General of Health (Medical) [DDG(M)] along with the Director of the T&CMD and two technical officers. On 2 December 2024, the delegation attended the 6th BTM with China's National Administration of Traditional Chinese Medicine (NATCM) in Beijing. The meeting had obtained a consensus on short-term training programs in fertility care and certain paediatric diseases, the establishment of a joint herbal medicine laboratory, and a plan for a TCM centre in Malaysia under the Belt and Road Initiative.



Image 9: The China-Malaysia delegation who attended the 6th BTM

The delegation also visited Guanganmen Hospital to discuss TCM clinical care, capacity-building, and nursing standards in TCM. At the Chinese Academy of Chinese Medical Sciences (CACMS), they explored the development of TCM standards and high technology, such as AI-based TCM diagnostics and preclinical studies.



Image 10: Visit to Guanganmeng Hospital, Beijing



Image 11: Malaysian delegates received by the CACMS, Beijing

On 3–4 December 2024, the delegation participated in the World Conference on Traditional Medicine at the National China Conventional Centre, which focused on governance, evidence-based traditional medicine practices, and traditional medicine education standards. The conference concluded with the Beijing Declaration, which emphasised traditional medicine’s role in public health and its integration into health systems.

T&CMD representatives also participated in WHO Collaborating Centre and International Traditional Medicine Clinical Trial Registry (ITMCTR) meetings, which focused on the WHO Traditional Medicine Strategy 2025–2034. The T&CMD Director was appointed as an advisor for the 2nd ITMCTR Advisory Group Meeting, which focuses on solving challenges in the registration of clinical research for traditional medicine.



Throughout the year 2024, both countries established a strong connection through information sharing programs organised by the Government of China, including:

1) China (Guangxi) Traditional Chinese Medicine Import and Export Supplier Conference



DATE:
6 March 2024



VENUE:
Nanning,
Guangxi, China



ORGANISER:
The China (Guangxi) Import and Export Traditional Chinese Medicine Supplier Conference Nanning Committee and Nanning People's Government

The conference introduced Nanning as a trade hub for Chinese medicinal herbs between China and ASEAN. The event featured more than 300 participants, including government officials and business leaders. It featured the official launch of key facilities such as the Guangxi Chinese Medicine Herb Trade Centre, as well as the signing of 21 projects covering the areas of processing, trade, distribution, and herbal testing services.



Image 12: T&CMD representatives attending the 2024 China (Guangxi) TCM Import and Export Supplier Conference



2) Seminar on Evidence-Based Practice in Traditional Chinese Medicine



DATE:
15-16 July 2024



VENUE:
Royale
Chulan, Kuala
Lumpur



ORGANISER:
T&CMD with the
National Administration
of Traditional Chinese
Medicine (NATCM)

The T&CMD, in collaboration with NATCM, People's Republic of China, jointly organised this seminar. It was officiated by the DG of Health Malaysia, YBhg. Datuk Dr Muhammad Radzi bin Abu Hassan, and attended by representatives from the MOH, NATCM, and the Embassy of the government of China in Malaysia.

The primary purpose of this seminar was to create a platform for knowledge exchange and experience sharing between the two countries to advance T&CM services, while also enhancing efforts in research related to the T&CM field and its application in policy decision-making. More than 60 participants from various backgrounds, including regulatory bodies under MOH, practitioners, researchers, and academics in the field of T&CM in Malaysia, attended this seminar. The seminar featured the sharing of views and experiences from six (6) TCM experts from the CACMS.

As a result of this seminar, it is hoped that the direction of T&CM research and services in Malaysia can be further strengthened through proactive initiatives such as the development of Clinical Practice Guidelines (CPG) for T&CM in Malaysia and the establishment of certification and accreditation programmes for ethics committees evaluating T&CM research in educational institutions in Malaysia. Other efforts include increasing local research data through high-quality T&CM clinical studies through international collaborations, as well as expanding T&CM services offered at MOH facilities to benefit more patients.



Image 13: Representatives of MOH, NATCM, Embassy of the People's Republic of China in Malaysia and speakers during the opening ceremony of the seminar



3) Global TCM Health Industry Knowledge Alliance Summit



DATE:
12 SEPTEMBER 2024



VENUE:
Beijing, China



ORGANISER:
**Beijing
Administration of
Traditional Chinese
Medicine**

As part of the 2024 China International Fair for Trade in Services, the summit aimed to promote cooperation in chronic disease management, the development of a healthy China, and fostering international collaboration in urban health industries, innovation, and talent cultivation to advance T&CM globally. T&CMD Director delivered virtual remarks, highlighting Malaysia's efforts in integrating traditional and modern medicine to address the rising burden of chronic diseases, sharing initiatives such as evidence-based T&CM research, capacity-building for practitioners, and partnership with China.



Image 14: Director of T&CMD delivering virtual remarks at the summit



WORLD HEALTH ORGANIZATION COLLABORATION

1) MEMBER STATE CONSULTATION ON PROGRESS IN IMPLEMENTING THE REGIONAL FRAMEWORK FOR HARNESSING T&CM FOR ACHIEVING HEALTH AND WELL-BEING IN THE WESTERN PACIFIC, AND TO SEEK FEEDBACK ON THE WHO TRADITIONAL MEDICINE STRATEGY 2025-2034 DRAFT MEETING

The Member State Consultation on Progress in Implementing the Regional Framework for Harnessing T&CM for Achieving Health and Well-being in the Western Pacific and feedback on the WHO Traditional Medicine Strategy 2025–2034 draft meeting was held by the WHO Regional Office for the Western Pacific on 28–29 August 2024 in Seoul, Republic of Korea. The meeting was attended by over 50 delegates from member states, including representatives from the T&CM Division, Dr. Goh Cheng Soon as Temporary Advisor, as well as two technical officers, Teoh Sheh Ki and Dr. Chan Li Yen.

The consultation aimed to assess progress, challenges, and needs in implementing the Regional Framework for Harnessing T&CM for Achieving Health and Well-being in the Western Pacific, adopted in October 2021, and to gather feedback on the draft WHO Traditional Medicine Strategy 2025–2034, which is scheduled to be presented at the 78th World Health Assembly in 2025 for endorsement.



Image 15: Group photo with delegates from WHO Western Pacific Region Member States

The two-day meeting comprised six (6) sessions, including presentations by WHO experts on strengthening T&CM's role in universal health coverage and its integration into national health systems, particularly primary healthcare. Member states shared updates on the implementation of the Regional Framework, reviewed the draft strategy, and discussed key issues such as regulation, education, and research.

Malaysia delivered two (2) presentations, namely "Integrating T&CM into National Primary Health Systems: A Survey from Western Pacific Region Countries" by Dr. Goh Cheng Soon, who presented findings on governance, service coverage, best practices, and challenges in T&CM integration; and "Country Experience from Malaysia: Improving Coverage and Equitable Access to T&CM Services" by Teoh Sheh Ki, who highlighted Malaysia's T&CM services, efforts to enhance quality and safety, challenges, and future directions.

The knowledge and insights gained from this sharing session and discussion with other member states provide valuable opportunities for planning the focus areas and strategic direction for T&CM development in Malaysia.



Image 16: Panel discussion session with the temporary advisor and delegates from WHO Western Pacific Region Member States



2) WHO COLLABORATING CENTRE FOR TRADITIONAL, COMPLEMENTARY AND INTEGRATIVE MEDICINE (WHOCC TCI)

The designation of the T&CMD, MOH, as a WHO Collaborating Centre for Traditional, Complementary, and Integrative Medicine (WHOCC TCI) has been extended for another four (4) years, from 29 June 2024 to 29 June 2028. The Division was first designated as WHOCC TCI in 2020.

In 2024, T&CMD as WHOCC TCI, hosted visits from various international institutions and agencies, including Guizhou University of Traditional Chinese Medicine and Nanjing University of Traditional Chinese Medicine from China, as well as the World Federation of Acupuncture-Moxibustion Societies. During these visits, information on the governance of T&CM in Malaysia and T&CM services available at MOH facilities were shared with the delegates.

The Closed Meeting of WHO Collaborating Centres was held on 4 December 2024, alongside the World Conference on Traditional Medicine in Beijing, China. This global gathering brought together more than 40 members of WHOCC TCI, including Dr. Goh Cheng Soon, Head of WHOCC TCI Malaysia. The meeting focused on the strategic objectives of the WHO Traditional Medicine Strategy 2025–2034 and information exchange on expertise and work plans.

This re-designation reaffirms the Division's commitment on supporting WHO's strategic objectives by enhancing the knowledge base on the integration of T&CM into national health systems. The T&CMD will also contribute to WHO's technical activities by building the capacity of WHO Member States and non-profit stakeholders in T&CM. Key action plans include collaboration with the WHO in the collection and analysis of T&CM data within primary healthcare and the role of T&CM in healthy ageing, as well as coordinating WHO technical activities with information dissemination and capacity-building programmes.



Image 17: Plenary session during the WHO Collaborating Centres Closed-Meeting in Beijing, China



3) WHO TECHNICAL MEETING ON ARTIFICIAL INTELLIGENCE (AI) FOR GLOBAL HEALTH: ADVANCING TRADITIONAL MEDICINE

The WHO Global Traditional Medicine Centre (GTMC) and Digital Health and Innovation (DHI) hosted a Global Technical Meeting on Artificial Intelligence (AI) Applications in Traditional Medicine on 11–12 September 2024 at the All India Institute of Ayurveda (AIIA), New Delhi, India. This hybrid meeting involved 60 participants from 15 countries across six (6) WHO regions, aimed at sharing experiences and insights to advance traditional medicine through AI. Malaysia was represented physically by Dr Lim Kai Siang, Head of the T&CM Unit, Selayang Hospital, and virtually by Ms. Teh Li Yin and Dr. Sivasangari Balan from the T&CM Division.

Key discussions focused on ensuring equitable access and benefit-sharing through intellectual property (IP) agreements related to AI. Emphasis was placed on strengthening capacity building for the use of AI among stakeholders in traditional medicine. Additionally, efforts in accelerating knowledge-sharing between consumers, policymakers, and other relevant groups through AI were highlighted as a critical priority. Participants also contributed to the development of a WHO global technical brief on AI and traditional medicine, set to launch in October 2024, and a global library on traditional medicine.

The meeting also highlighted the importance of adapting IP laws to safeguard traditional knowledge in the AI era, referencing the upcoming World Intellectual Property Organization (WIPO) Treaty on IP and Traditional Knowledge. Capacity building in AI for traditional medicine was emphasised, considering AI's transformative potential in healthcare. The meeting concluded with a commitment to developing specific work plans to advance the discussed initiatives.



Image 18: Meeting members with the secretary of the Ministry of Ayush, India at AIIA, New Delhi, India.

VISITS FROM FOREIGN AGENCIES

LAWATAN DARIPADA WORLD FEDERATION OF ACUPUNCTURE-MOXIBUSTION SOCIETIES (WFAS)

On 25 June 2024, a delegation from WFAS led by Professor Yang Jinsheng, Secretary-General of WFAS, Researcher, and Chief Physician of CACMS, visited the T&CMD, together with representatives from UTAR T&CM Centre. This visit was held under the “Belt and Road Initiative” to understand the latest development of TCM in Malaysia. In addition, the visit also aimed to strengthen bilateral relations between the two countries in the field of traditional medicine, in conjunction with the 50th anniversary of the establishment of diplomatic relations between Malaysia and the People's Republic of China.

During the visit, T&CMD provided an overview of T&CM in Malaysia, covering regulation, governance, education system, research initiatives, and international collaboration etc., WFAS introduced its organisational structure, promotional activities, international cooperation, trainings, research platforms, acupuncture national standards and achievements. WFAS is a non-governmental organisation (NGO) comprising of other acupuncture-moxibustion societies and has official relations with the WHO.

WFAS delegates also shared insights on the recognition of indigenous medicine practices in China, as well as the use of acupuncture in the management of cerebral palsy (CP) in paediatric patients. The T&CMD expressed interest in exploring the potential of the CP research project with WFAS.



Image 19: Delegates from WFAS, T&CMD and UTAR T&CM Centre representatives



LOCAL COLLABORATION

WORKSHOP ON COORDINATION OF THE ENFORCEMENT OF ACT 775

The above workshop was held from 2 to 4 July 2024 at Hotel Ancasa, Kuala Lumpur. Participants were of various target groups, including enforcement officers of T&CM who are to be appointed from T&CMD and T&CM Branch offices, representatives from MOH enforcement agencies, legal advisors, and deputy public prosecutors.

The workshop aimed to draft, plan, and coordinate the enforcement action plan for the Act 775. The main objectives of the workshop included identifying elements of offences, understanding the powers granted to enforcement officers, and providing explanations to designated officers under the Section 48 of Act 775. Through the discussion sessions during the workshop, participants gained a better understanding of the legal and enforcement elements and learned best practices from other enforcement agencies.

Overall, the workshop was successfully conducted with a positive impact on the participants, particularly in enhancing their understanding of Act 775. Participants also suggested that have follow-up workshops to continue efforts on strengthening the enforcement of T&CM services in Malaysia. The organisation of this workshop demonstrates a strong commitment to ensure that T&CM services are safe and of high quality, in line with the enforcement objectives of Act 775.



Image 20: Workshop participants posing with Dr. Goh Cheng Soon, Director of T&CMD



Image 21: Group discussion session

WEBINAR ON “EMPOWERING TALENT: INSIGHTS INTO TALENTCORP’S PROGRAMMES AND INCENTIVES”

A webinar titled “Empowering Talent: Insights into TalentCorp’s Programmes and Incentives” was held on 6 August 2024. This webinar aimed to increase the awareness of T&CM industry players and the T&CMD officers regarding functions of programmes and incentives provided by TalentCorp, a national agency under the Ministry of Human Resources in attracting, nurturing and retaining talents.

More than 50 participants attended the webinar. Dr. Goh Cheng Soon, Director of the T&CMD and Ms. Nor Asmahan Othman, Head of Industry Partnership TalentCorp, delivered the opening and closing remarks respectively. The presented topics were:

- 1. Introduction on Programmes and Incentives under TalentCorp** – Maximising Potential: TalentCorp Incentives for SMIs/SMEs by Madam Azura Ahmad, Assistant Vice President II, Industry Partnership
- 2. MyNext Programme** – A Data-Driven Talent Solutions Platform for Industry by Mr. Nakeeran Marimuthu, Pengurus, Business Development, MyNext
- 3. MySIP & LiKES Programmes** – Harnessing Talent Potential: Deep Dive into MySIP & LiKES Initiatives by Madam Siti Noratikah binti Kasmoi, Lead, Internship Facilitation, Graduate & Emerging Talent

T&CM industry players gained exposure to various programmes and incentives which were offered by TalentCorp in optimising talent, attracting global expertise, and building a top-tier talent network through this webinar. These programmes can benefit T&CM graduates, practitioners, companies, and higher education institutions by enhancing the availability and marketability of talent in Malaysia.



Image 22: “Empowering Talent: Insights into TalentCorp’s Programmes and Incentives” webinar participants

WORKSHOP ON THE DEVELOPMENT OF THE INDUSTRIAL SKILLS FRAMEWORK (INDSF) FOR THE T&CM SECTOR NO. 1/2024

The Profession Development Section, T&CMD, in collaboration with the Human Resource Development Corporation (HRD Corp), Ministry of Human Resources, organised a workshop with the title “Development of the Industrial Skills Framework (IndSF) for the T&CM Sector No. 1/2024” at Ancasa Hotel, Kuala Lumpur, on 22 September 2025. Dr. Kalai Vani Maniam, Head of the Industrial Skills Development Unit, HRD Corp, was invited as the speaker and facilitator for this workshop.

The workshop was attended by 40 participants, including representatives from HRD Corp, Talent Corporation (Talent Corp), T&CM division officers and designated T&CM practitioner bodies, namely:

- 1) *Gabungan Pertubuhan Pengamal Perubatan Tradisional Melayu Malaysia*
- 2) Malaysian Chinese Medical Association
- 3) Malaysian Association of Traditional Indian Malaysian
- 4) Malaysian Homeopathic Medical Council
- 5) Federation of Complementary and Natural Medical Associations
- 6) *Persatuan Perubatan, Pengobatan dan Kebajikan Islam Malaysia*

As part of the implementation of Strategy 7 of the T&CM Blueprint (Economic & Sociocultural), the purpose of this workshop was to gather input from all representatives of the T&CM practice sectors regarding the need to develop a skill and expertise framework for T&CM industry players.

Through the feedback session, participants from each practice sector were able to identify:

- (i) key focus areas, existing career pathways, and the jobs and skills description for those providing T&CM services; and
- ii) gaps between current skill levels and limitations in expertise.

Overall, the workshop session proceeded smoothly and enhanced participants' awareness of the benefits of the IndSF framework for the development of the T&CM industry.



Image 23: A photo session of the participants, organising committee, and facilitator with the T&CMD Director and the Chief Strategy Officer of HRD Corp.



Image 24: Activities during the workshop



ENGAGEMENT SESSION WITH STAKEHOLDERS ON THE DEVELOPMENT OF A DRAFT PROPOSAL FOR THE APPLICATION OF PRIVATE T&CM PREMISES AS RESIDENCY TRAINING CENTRES FOR TCM PRACTICE AREAS



An engagement session to identify suitable criteria for conducting residency training at private T&CM premises in the TCM practice area with relevant stakeholders was held online on 21 October 2024.

Stakeholders who participated in the engagement session included UTAR, Xiamen University Malaysia, IMU University, Malaysian Chinese Medical Association, Sunway TCM Centre, Federation of Chinese Physicians & Medicine Dealers Associations Malaysia, INTI International University, Thomson TCM Centre, and Management & Science University.

Issues such as selection criteria for training centre supervisors , insurance coverage for trainees, MOU, and residency training modules were discussed.

The session concluded with a suggestion to hold a workshop to further refine the existing residency training module draft for TCM.



IMPLEMENTATION OF T&CM BLUEPRINT 2018-2027 ACTIVITIES

A) T&CM BLUEPRINT 2018-2027 (HEALTH CARE)



The Implementation Committee Meeting for T&CM Blueprint 2018-2027 (Health Care) was held on 26 April 2024 and chaired by Dr. Goh Cheng Soon.

The objectives of this meeting were to discuss the targets set for the current year, the status of achievements from the previous year, and the challenges encountered by the Champions during the implementation of the T&CM Blueprint activities.

The achievements in 2023 included the development of the Guidelines for T&CM Healthcare Facilities and Services in Malaysia and the formation of the T&CM Research Advisory Committee following the launch of the Framework on T&CM Research in Malaysia.

During the meeting, the National Pharmaceutical Regulatory Agency (NPRA) shared a recent achievement, which is the implementation of natural product registration based on the Guideline on Natural Products with Modern Claims, which was enforced on 4 April 2024.

AS OF DECEMBER 2023, ALL ACTIVITIES UNDER THE T&CM BLUEPRINT HAVE BEEN INITIATED, AND 22 OUT OF THE 51 OUTPUT INDICATORS (43%) HAVE BEEN ACHIEVED



Traditional and
Complementary
Medicine
Blueprint
2018-2027
Health Care



Traditional and
Complementary
Medicine
Blueprint
2018-2027
Health Care



Traditional and
Complementary
Medicine
Blueprint
2018-2027
Health Care

B) T&CM BLUEPRINT 2018-2027 (ECONOMIC & SOCIOCULTURAL)



I) TECHNICAL COMMITTEE MEETING

The Technical Committee Meeting for the Implementation of the T&CM Blueprint (Economic & Sociocultural) was held online on 10 July 2024 to monitor the implementation of activities by more than 20 ministries and agencies,

II) STEERING COMMITTEE MEETING

The Steering Committee Meeting, chaired by YB Datuk Seri Dr. Haji Dzulkefly Ahmad, Health Minister, was held in person on 13 September 2024.

Some of the raised issues during the Steering Committee Meeting included reviewing:

- i) the direction of T&CM development towards integrative medicine.
- ii) matters related to herbal industry development, including research, development, commercialisation, and innovation; and
- iii) the need to establish a new technical committee to discuss issues related to herbal industry development.



Image 25: Group photo with the Minister of Health during the Steering Committee Meeting for the Implementation of T&CM Blueprint (Economic & Sociocultural)

Following this, two (2) workshops on promoting integrative medicine and herbal industry development in Malaysia were held on 14–15 October and 22 October 2024, respectively, with various stakeholders to discuss the relevant issues.

**AS OF 30 JUNE 2024, 13 OUT OF THE 67 OUTPUT INDICATORS (19.4%)
HAVE BEEN ACHIEVED**

B) T&CM BLUEPRINT 2018-2027 (ECONOMIC & SOCIOCULTURAL)



WORKSHOP ON PROMOTING INTEGRATIVE MEDICINE

T&CMD organised the Workshop on Promoting Integrative Medicine on 14-15 October 2024 to strengthen the integration of T&CM services into the national healthcare system.

The workshop involved 124 participants from various sectors, including MOH agencies, the Ministry of Youth and Sports, hospitals, universities, research institutes, T&CM practitioner bodies, as well as experts from various modern medical disciplines. It provided a platform for in-depth discussions between modern medical specialists and T&CM practitioners, along with a dialogue session with the DG of Health. Through the workshop, participants identified issues and challenges, and developed strategies and action plans for the sustainability of T&CM services offered in the public sector.

The workshop also aimed to optimise the involvement of T&CM in disease management to enhance the health status and well-being of patients in areas such as men's, women's, and children's health; pain and neurological management; oncology and palliative care; elderly care; and mental health.

This workshop reflected the MOH's commitment to promoting a holistic and integrative health approach that benefits Malaysians, while ensuring that T&CM is effective and seamlessly integrated into the national healthcare system.

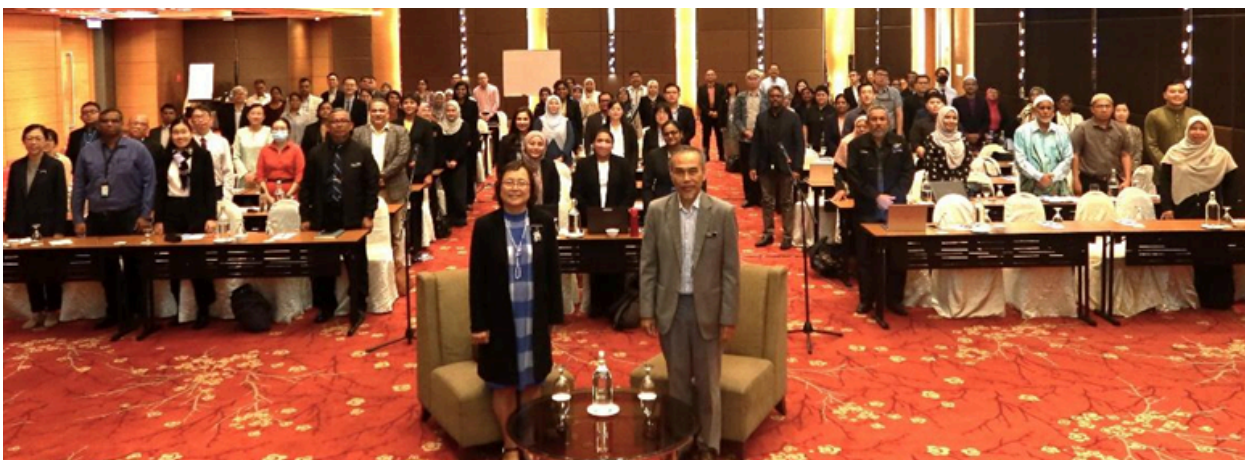


Image 26: Photo session with the DG of Health during the Workshop on Promoting Integrative Medicine

B) T&CM BLUEPRINT 2018-2027 (ECONOMIC & SOCIOCULTURAL)

WORKSHOP ON THE DEVELOPMENT OF THE HERBAL INDUSTRY IN MALAYSIA

The T&CMD in collaboration with the Food Security Division, Ministry of Agriculture and Food Security, held a workshop on the Development of the Herbal Industry in Malaysia on 22 October 2024. A total of 68 participants from various ministries and agencies, higher education institutions, research institutions, associations, and companies involved in herbal industry development attended the workshop.

The workshop aimed to map the value chain of the herbal industry in Malaysia by reviewing ongoing activities, the roles played by various ministries, agencies, and industry players, as well as identifying gaps and suggestions for improvement. Participants were divided into five groups to discuss issues related to key activities, namely: (i) raw material supply; (ii) traditional knowledge – documentation, reference, conservation, and regulation/control; (iii) extract development; (iv) product development; and (v) commercialisation.

The participants gained a deeper and more comprehensive understanding of the herbal industry's value chain in Malaysia through discussions and the exchange of views among various stakeholders during the workshop. It is hoped that with strong cooperation and commitment from all parties, the governance structure of the herbal industry will become more efficient through the implementation of more coordinated initiatives. Consequently, this will enhance the sustainability, resilience, and productivity of the industry, while contributing to improved well-being of the population and boosting the nation's economy.



Image 27: Photo session during the “Development of the Herbal Industry in Malaysia” workshop



PUBLICATIONS

GUIDELINE ON TRADITIONAL CHINESE MEDICINE NURSING PROCEDURES IN PRIVATE HEALTHCARE FACILITIES

This guideline was launched by the DG of Health, Datuk Dr. Muhammad Radzi bin Hassan, on 15 July 2024 at Ancasa Hotel, Kuala Lumpur. The T&CMD, MOH took the initiative to develop this guideline in response to the growing interest among private healthcare facilities to provide TCM nursing services.

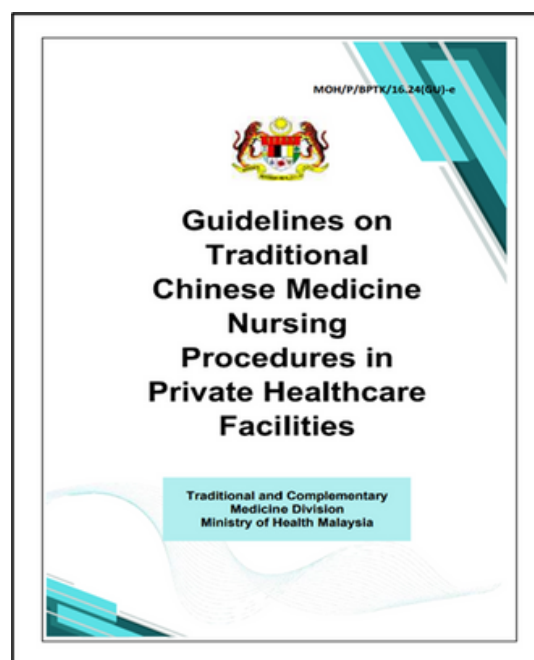


Image 28 : Launch ceremony of the Guideline On The Traditional Chinese Medicine Nursing Procedures in Private Healthcare Facilities with Dr Wu Zhendou-DG, Department of International Cooperation, NATCM and Dr Zhao Xiangdong-Counsellor for Science and Technology, Embassy of China in Malaysia

These guidelines establish the basic standards for safe training to assist nurses in providing TCM nursing services at private facilities in accordance with existing regulations and laws.

In addition, these guidelines also facilitate nurses' training by providing general information on the prerequisites and processes involved in delivering TCM nursing services.



UPDATED LIST OF REGISTRABLE QUALIFICATIONS FOR TIM PRACTITIONERS UNDER ACT 775

In collaboration with the Central Council of Indian Medicine (CCIM), the List of Registrable Qualifications for TIM Practitioners under Act 775 was successfully finalised in 2019.

After five (5) years of implementing the list, the T&CM Council Section requested an updated and comprehensive list of recognised institutions offering Bachelor's degree qualifications for Ayurveda, Siddha, and Unani in India from the responsible statutory body in India which is the National Commission for Indian Systems of Medicine (NCISM) in January 2024.

The T&CM Council Section received feedback on the list of institutions recognised by NCISM for Bachelor's degree qualifications in Ayurveda, Siddha, and Unani in India in February 2024. Subsequently, the updated List of Registerable Qualifications for PTI practitioners under Act 775 was approved by the T&CM Council and uploaded to the official T&CMD website on 2 April 2024 at <https://hq.moh.gov.my/tcm/ms/index.php/kelayakan-pti>.



STATISTICS & ACHIEVEMENTS

STATISTICS OF T&CM SERVICES IN MOH HOSPITALS

In 2024, the total number of patients receiving T&CM services at MOH hospitals increased from 52,366 to 60,634. **(Figure 6)**

TIM services have been temporarily suspended since July 2021 (Varmam) and October 2021 (Shirodhara and External Basti Therapy) due to the expiry of the deputation period of TIM practitioners from the government of India. Services will resume once new TIM practitioners and assistant practitioners are deputed to Malaysia.

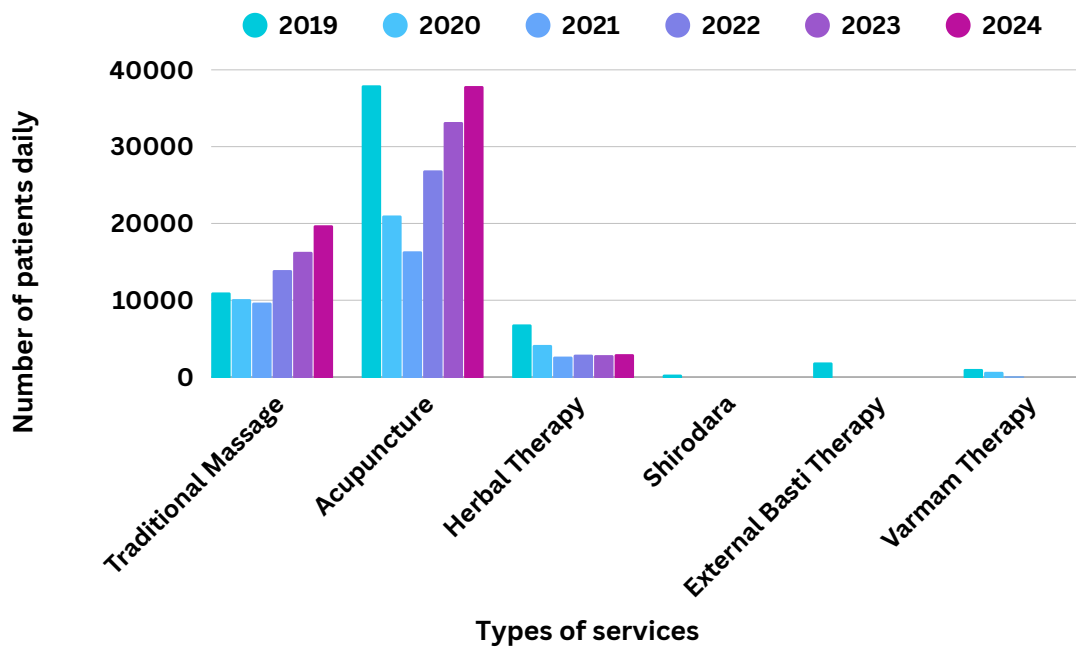


Figure 6: Total number of patients receiving T&CM services in MOH Hospitals 2019-2024

STATISTICS ON WAITING TIME FOR THE FIRST APPOINTMENT, T&CM UNIT, MOH HOSPITAL

The target of waiting time for the first appointment across all T&CM services was achieved in 2024, with more than 80% of patients received their first appointment dates within 28 days (**Figure 7**).

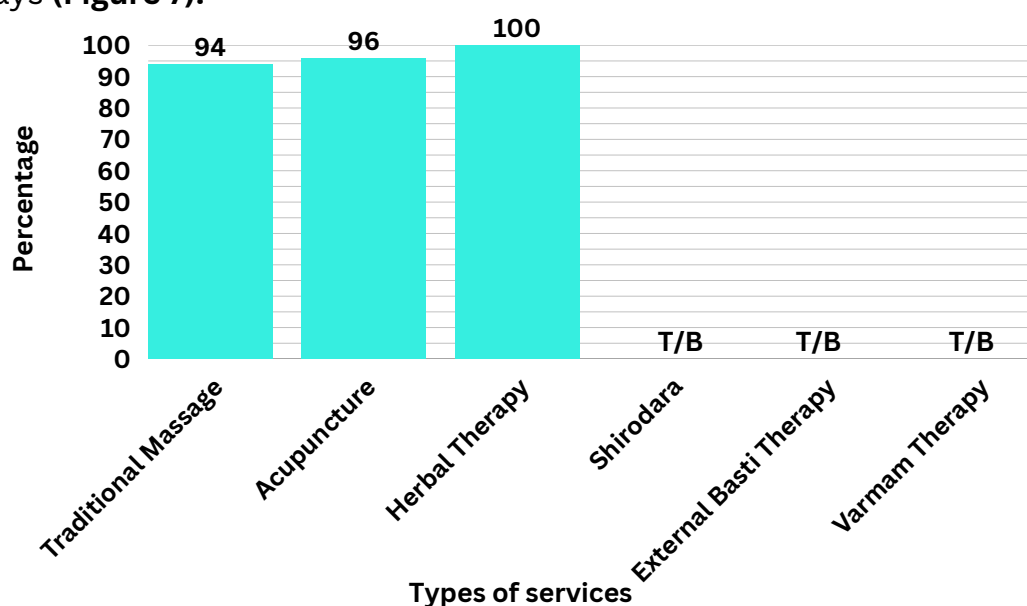


Figure 7: Waiting time for the first appointment achieved within 28 days at T&CM Units in MOH hospitals in 2024

COMPLAINTS RELATED TO T&CM SERVICES

The Surveillance and Investigation Unit, Inspectorate & Enforcement (I&P) Section is responsible for handling complaints regarding T&CM practitioners and services in Malaysia from various sources based on prevailing legislations. In 2024, a total of 94 complaints from various categories were received. Apart from T&CMD, the T&CM Branch offices also manage complaints according to their designated zone. **Figure 8** shows the number of complaints received from January to December 2024.

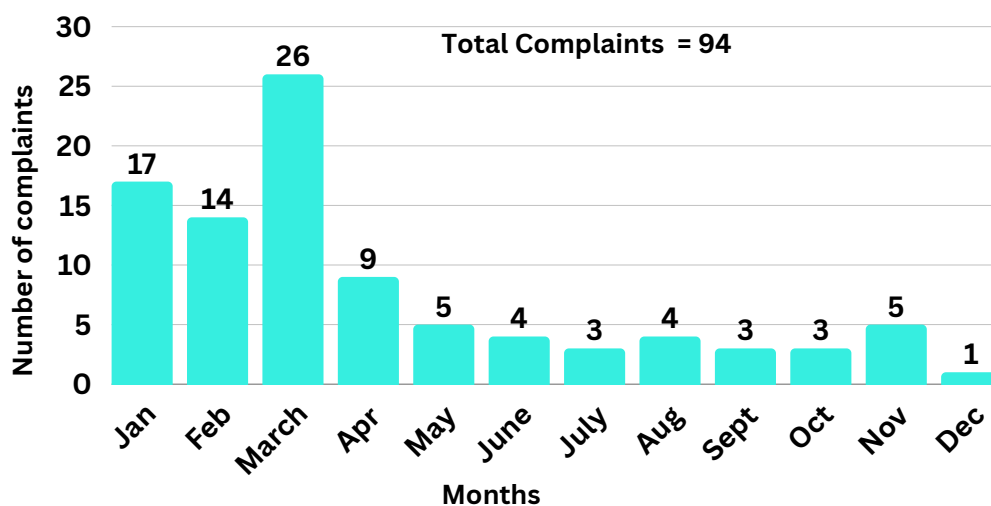


Figure 8: Number of complaints received in 2024

Complaints were received via email, telephone and *Sistem Pengurusan Aduan Awam* (SISPAA), MOH. **Figure 10 and 11** indicate the number of complaints that was received through the above three channels according to the recognized practice areas in 2024 respectively.

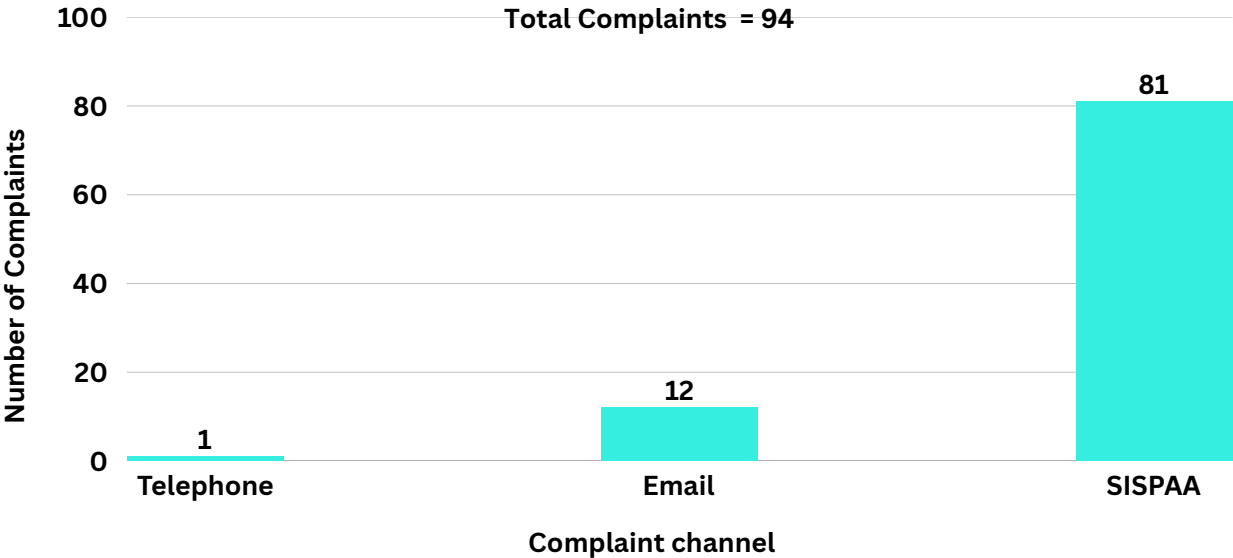


Figure 10: Number of complaints received through channels in 2024

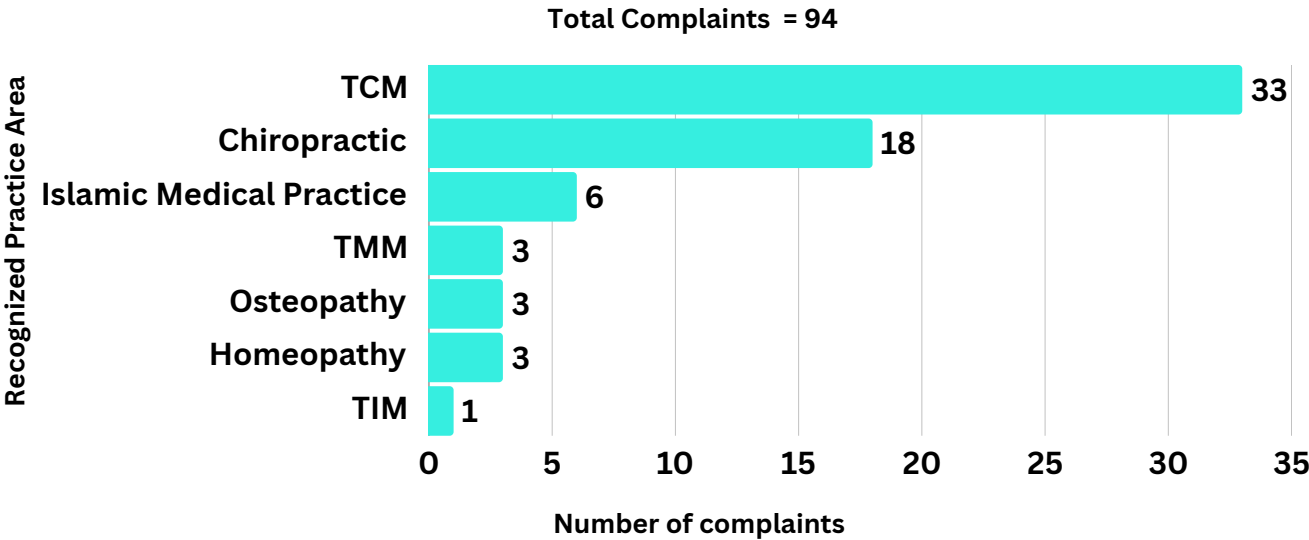


Figure 11: Number of complaints received according to the recognized practice areas in 2024

- Complaints related to qualifications had the higher number of 33 cases recorded, as shown in **Figure 12**. Other complaints were on fees, charges, organised courses, unregistered products, unregistered medical devices, practising without a valid work permit, treatment charges, and unlicensed premises.

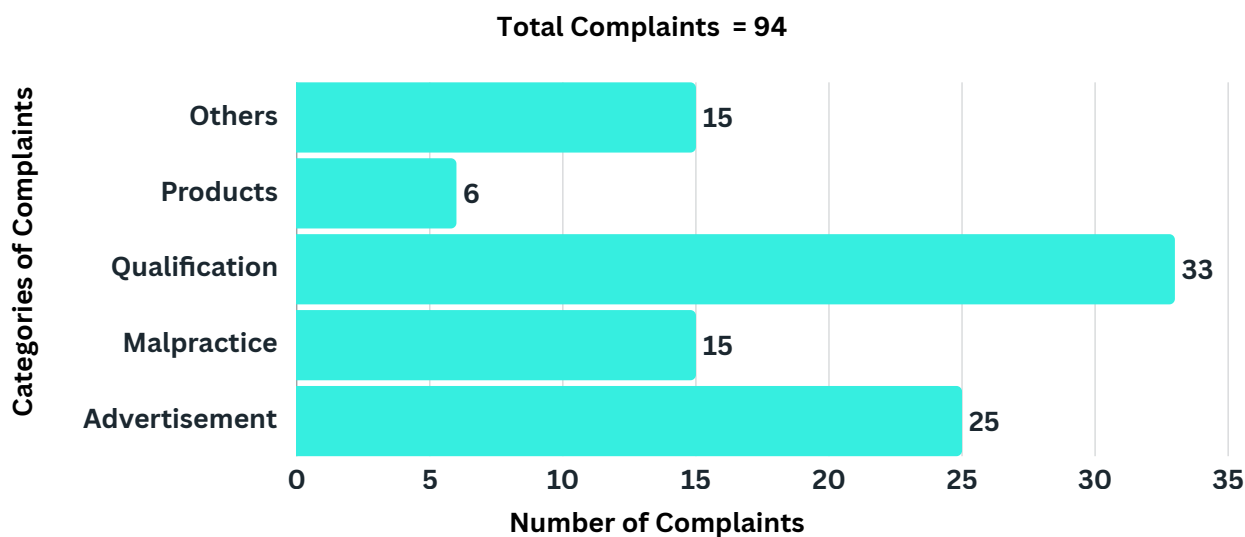


Figure 12: Categories of complaints received in 2024

Figure 13 shows the classification of complaints into valid and non-valid. A total of four (4) complaints were categorised as non-valid due to incomplete information from the complainant, premise no longer in operation, practice area not recognized/regulated by the TCM&D, and inappropriate complaints.

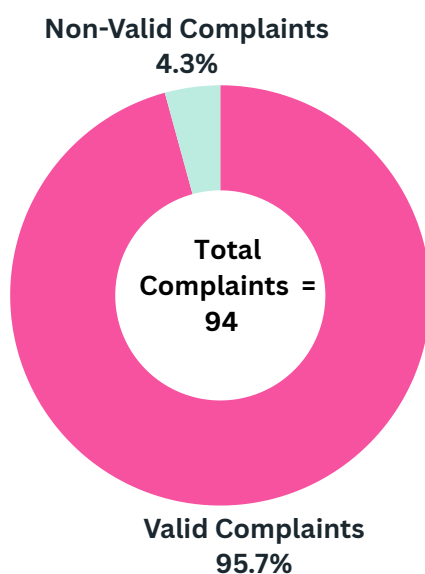


Figure 13: Classification of verified complaints in 2024

T&CM PRACTITIONER EDUCATIONAL VISITS

The Operations and Intelligence Unit, I&P Section, is responsible for conducting educational visits to T&CM practitioners offering T&CM services in recognized practice areas. This visit aims to provide education and awareness to T&CM practitioners in preparation for the full enforcement of the Act 775 and the regulation of advertisements on T&CM services. In addition, the visit also aims to gather data on the distribution of T&CM practitioners in recognized practice areas nationwide.

In 2024, a total of 268 premises were visited throughout Malaysia by officers from T&CMD and T&CM branch offices. The T&CMD visited 88 premises, followed by Sabah (48), Southern Zone (38), Sarawak (36), Eastern Zone (23), Perak (22), and Northern Zone (13).

Of the 268 visited premises, 512 practitioners were successfully interviewed. The distribution of interviewed practitioners according to zones was as follows: T&CMD with 190 practitioners, followed by Southern Zone (78), Sabah (74), Perak (57), Sarawak (48), Eastern Zone (44), and Northern Zone (21). The statistics of educational visits throughout 2024 are as shown in **Figure 14**.

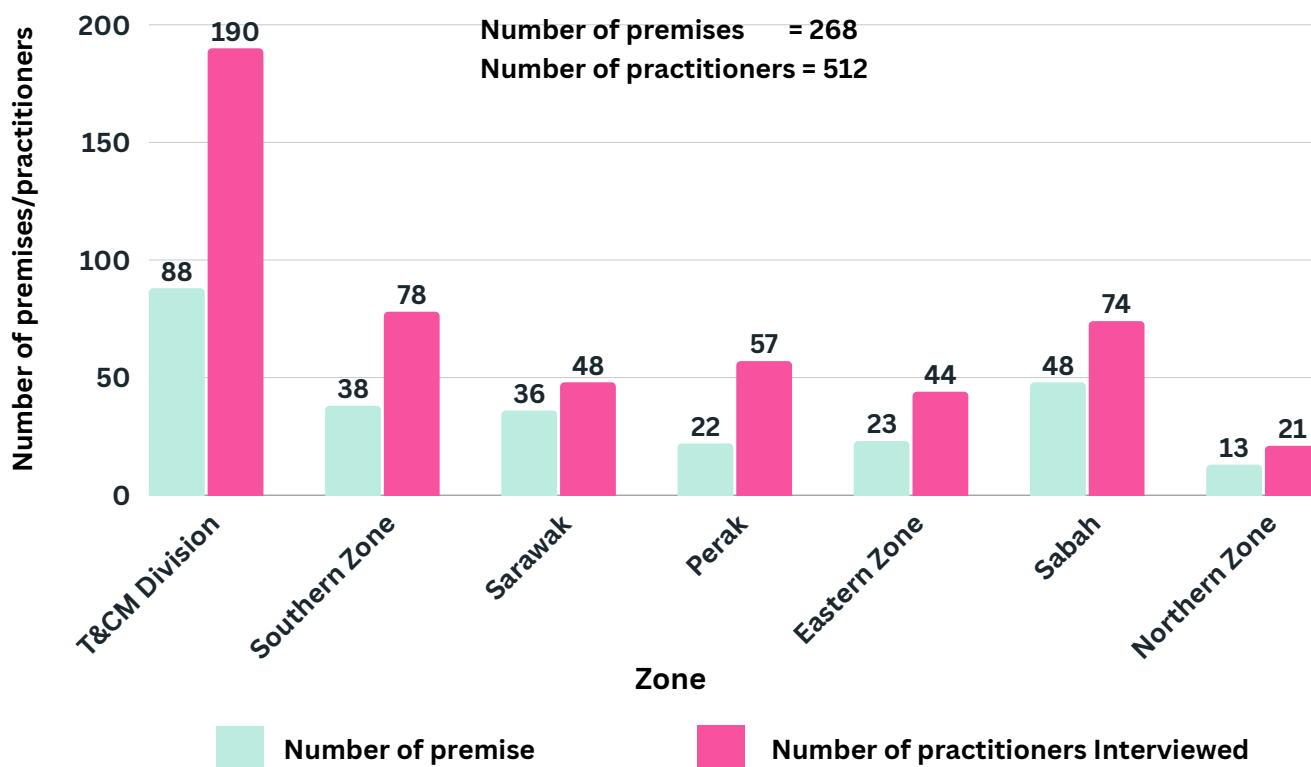


Figure 14: T&CM practitioner educational visit by zone in 2024

T&CM PREMISE OBSERVATION VISITS

The Operations and Intelligence Unit, I&P Section is also responsible for conducting observation visits to premises that offer T&CM services in recognized practice areas. These observation visits are intended to obtain information regarding the compliance of the visited premises according to the standards and requirements as outlined in the Guidelines on Traditional and Complementary Medicine Healthcare Facilities and Services in Malaysia to ensure that the T&CM services provision are safe and of good quality.

For 2024, observation visits were conducted on premises that provide TMM services. 136 premises were visited throughout Malaysia. Sabah visited 46 premises followed by, T&CMD (40), Perak (14), Sarawak (10), Southern Zone (10), Eastern Zone (10) and Northern Zone (6). The statistics of observation visits throughout 2024 are shown in **Figure 15**.

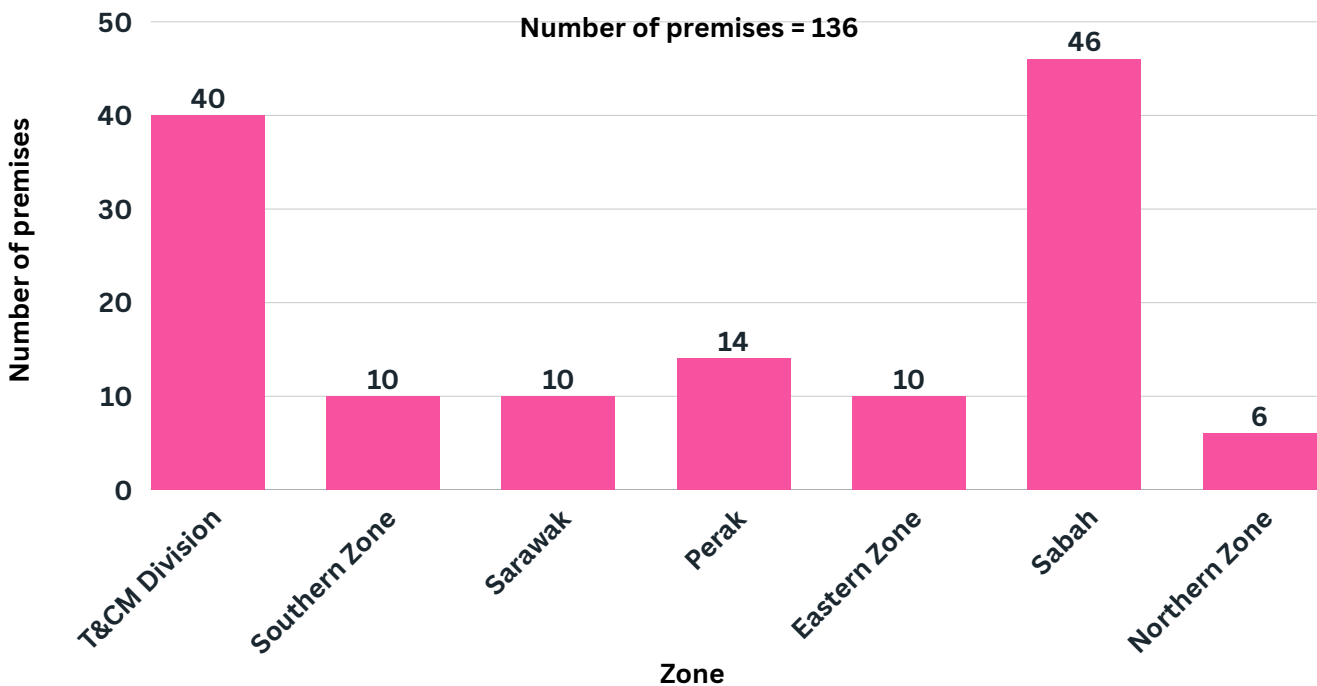


Figure 15: Number of TMM premises visited by zone in 2024

PREMISE VISIT FOR EVALUATION OF NEW T&CM PRACTICES

Act 775 provides for the establishment of the T&CM Council to regulate T&CM practitioners and services in recognized practice areas. Therefore, practice areas that have yet to be recognised must undergo an evaluation process based on established mechanisms and assessment criteria before being recommended by the T&CM Council to the Minister of Health to become a recognized practice area.

The Operations and Intelligence Unit, I&P Section, is responsible for conducting premise visits based on the list of premises received from the T&CM Practice Evaluation Secretariat.

Following the evaluation visit, a premise visit report for the evaluation of new T&CM practices will be prepared by the I&P Section and submitted to the T&CM Practice Evaluation Secretariat. The secretariat is responsible for compiling and evaluating these reports prior to submission to the T&CM Council for consideration and approval.

In 2024, premises visits were conducted to evaluate one (1) new practice area, namely Aromatherapy. The statistics of visited for the evaluation of new T&CM practices in 2024 are presented in **Table 5**.

Table 5: Statistics of visited premises for the evaluation of new T&CM practices for 2024

Practice Area	Total premises received from T&CM Practice Evaluation Secretariat	Number of premises to visit (B)	Number of premises visited (A)	Number of premises visited by state	Achievement (%) [(A ÷ B) x 100%]
Aromatherapy	40	15	15	Selangor (5) WP Kuala Lumpur (5) Perak (1) Kelantan (1) Johor (1) Sabah (1) Pahang(1)	100

SCREENING OF T&CM ADVERTISEMENTS BY T&CMD

The screening of advertisements related to T&CM services is a job scope conducted by the I&P Section of T&CMD and also T&CM Branch Offices nationwide. The Medicine (Advertisements & Sales) Act 1956 is the main act used for control of T&CM services advertisements.

Section 4A of the Act prohibits advertisements referring to any skill or service relating to the treatment, prevention or diagnosis of any ailment, disease, injury, infirmity or condition affecting the human body. The screening activity for advertisements comprised advertisement screening in premises while conducting educational visits and observational visits, and through confirmed complaints of various social media platforms and also in subscribed publications.

In 2024, T&CMD successfully carried out 100% screening of advertisements for subscribed publications, conducted 156 physical advertisement screenings at 69 premises, and screened 190 new media advertisements across 68 premises with new media platforms.

Actions taken against screened advertisements include issuing verbal warnings, issuing warning letters, conducting investigations under Section 4A of the Medicines (Advertisement and Sale) Act 1956, and referring cases to other agencies. **Table 6** shows the achievements for screening activity by T&CMD and actions taken on the screened advertisements.

Table 6: Advertisement screening and action taken by T&CMD for 2024

Types of advertisement screened	Achievement (According to number of advertisements screened)	Action taken on screened advertisements				
		Verbal warning	Warning letter	Investigation under Section 4A	Referred to other agencies	No further action required
Screening of advertisements in subscribed publications	100%	-	-	-	-	100%
Screening of advertisements in premises	156	6	24	-	-	126
Screening of advertisements in new media	190	2	74	-	-	114
TOTAL	346	8	98	-	-	240

SCREENING OF ADVERTISEMENTS RELATED TO T&CM SERVICES BY T&CM BRANCH OFFICES

In 2024, T&CM branch offices successfully carried out 769 advertisement screenings in their respective zones. **Table 7** shows the achievements of T&CM branch offices.

Achievements for T&CM branch offices of Southern Zone and Sabah are higher compared to other T&CM branch offices because both offices received a higher number of complaints and the screening of advertisement activity is also carried out when officers go to the premises to verify a complaint.

Table 7: Advertisements screening by T&CM branch offices for 2024

Types of advertisement screened	Achievements (According to number of advertisements screened)					
	Eastern Zone	Northern Zone	Southern Zone	Perak	Sabah	Sarawak
Screening of advertisements in subscribed publications	100%	100%	100%	100%	100%	100%
Screening of advertisements in premises	52	26	188	15	126	65
Screening of advertisements in new media	40	26	67	52	72	40
TOTAL	92	52	255	67	198	105

TRAININGS ORGANISED BY T&CMD

The organisation of training programmes by the T&CMD in 2024 are aimed to:

- (i) enhance the competence, expertise, and knowledge of officers in the division
- (ii) prepare officers for the full enforcement of Act 775 in the future
- (iii) implement activities outlined in the T&CM Blueprint 2018-2027 (Healthcare)
- (iv) empower self-development, personality, and professionalism through generic courses

The total number of conducted training sessions is 26. The training statistics are as shown in **Figure 16** and **Figure 17**.

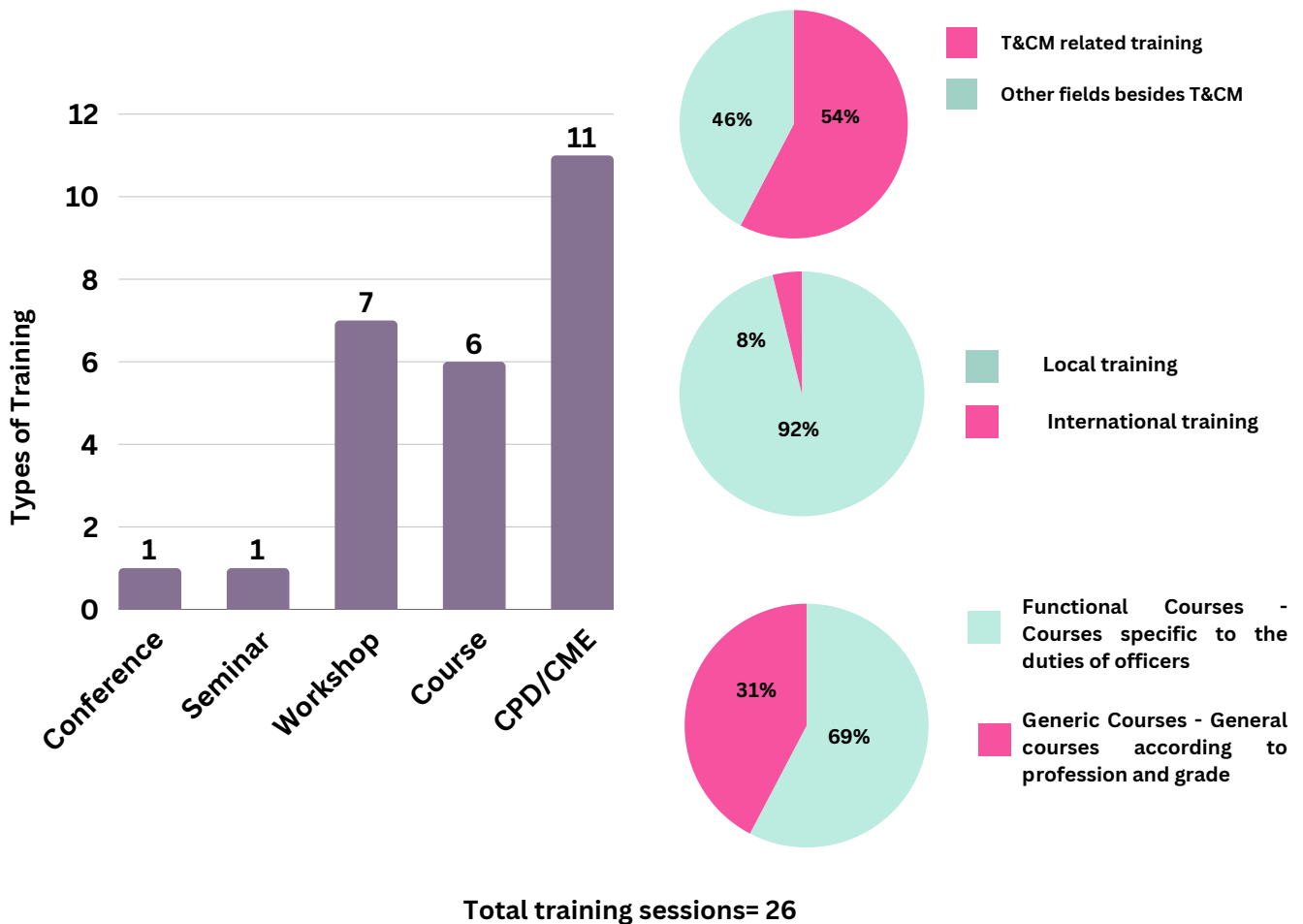
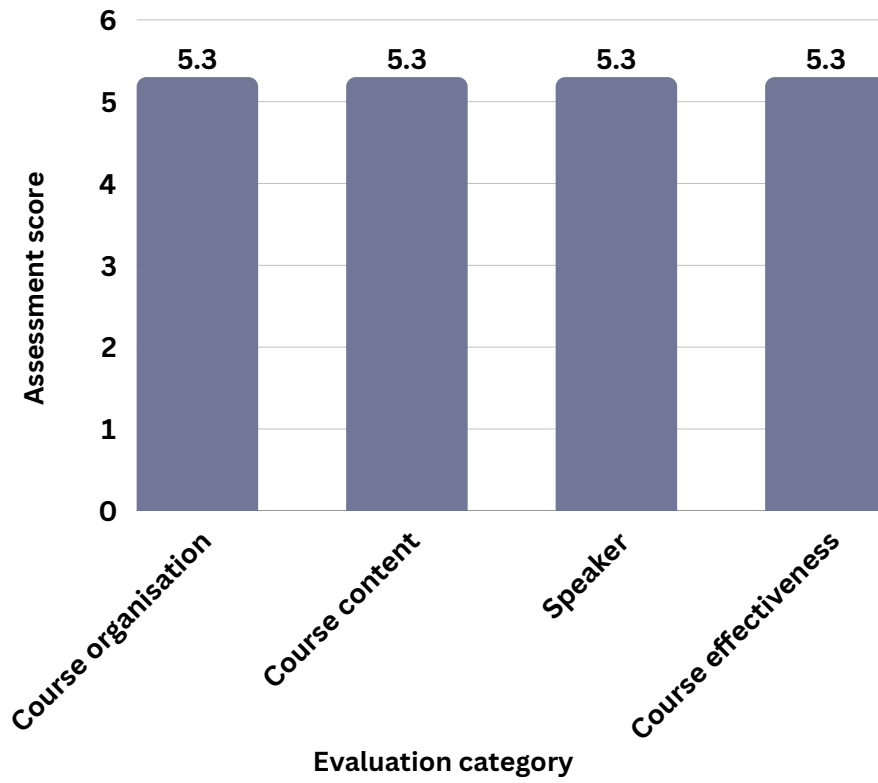


Figure 16: Training statistics organised by T&CMD for 2024

Total training sessions= 26



Assessment is based on the Likert Scale
1 (Strongly Disagree) and 6 (Strongly Agree)

Figure 17 : Overall training evaluation by participants

CONSUMER EDUCATION



BRIEFING AND ENGAGEMENT SESSION WITH LOCAL GOVERNMENT DEPARTMENTS (JKT) AND LOCAL COUNCIL AUTHORITIES (PBT) ON T&CM - LICENSING & ENFORCEMENT

A briefing and engagement session with the JKT of all states and PBT was held on 20 February 2024 at Dewan Kristal, Ministry of Housing and Local Government, Putrajaya. A total of 119 participants from the State JKT and PBT, as well as Mr. Hasnainin bin Hassan, representing the Director of the Environmental Health Consultancy Division, JKT, attended the session.

The purpose of this briefing and engagement session was to provide information and raise awareness among PBT regarding the regulation of T&CM practices and practitioners under Act 775. This session also aimed to assist PBT in identifying T&CM practitioners who are registered with the T&CM Council in recognized practice areas for licensing and enforcement activities, as well as to raise awareness about the existence of T&CM practitioners in practice areas that are yet to be recognized. During the session, briefings on the Introduction to Act 775, Registration of T&CM Practitioners under Act 775, and the Guidelines on Traditional and Complementary Medicine Healthcare Facilities and Services in Malaysia were shared.



Image 29: Group photo with 119 participants from state JKT and PBT

T&CM ACT 2016 AND THE OBLIGATIONS OF REGISTERED PRACTITIONER BRIEFING

The T&CM Act 2016 and the Obligations of Registered Practitioners Briefing is one of the main tasks of the I&P Section. This briefing is organised for the T&CM practitioners to provide information regarding the requirements of Act 775 and their obligation as a registered practitioners. The online briefing session was first introduced in July 2020 following the Covid-19 pandemic and continues to date.

In 2024, a total of 111 briefing sessions were successfully conducted by the I&P Section, T&CM Division, and T&CM branch offices, either online or in-person.

The I&P Section organised 23 online briefing sessions via Google Meet and eight (8) in-person briefing sessions. Of the in-person sessions, two (2) were held on 15 May 2024 at NIH, involving a total of 109 practitioners. The remaining six (6) in-person sessions were organised through invitations from specific associations or organisations due to constraints such as limited internet coverage, elderly practitioners, and the presence of practitioners with visual disabilities.

As for the briefing sessions organised by T&CM branch officers, a total of 49 in-person sessions and 31 online sessions were successfully conducted. The breakdown by zone is as follows:

- i) Perak - Four (4) in-person sessions and 27 online sessions;
- ii) Sabah - 17 in-person sessions;
- iii) Sarawak - 11 in-person sessions and four (4) online sessions;
- iv) Southern Zone - Seven (7) in-person sessions;
- v) Eastern Zone - Seven (7) in-person sessions and
- vi) Northern Zone - Three (3) in-person sessions

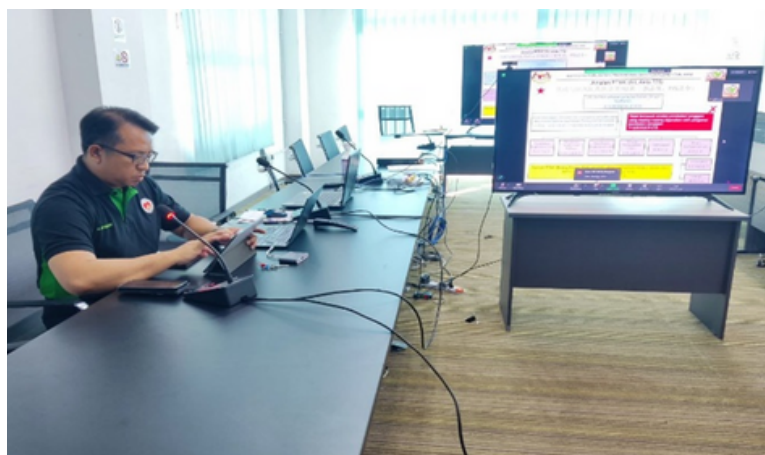


Image 30: Online briefing session conducted by CPTK Sarawak on 24 February 2024

Overall, the total number of practitioners who attended the briefing sessions in 2024 was 7,337, with an average questionnaire response rate of 95% during the sessions. The statistics on the number of practitioners who attended the Act 775 briefing sessions throughout 2024 are shown in **Figure 18**.

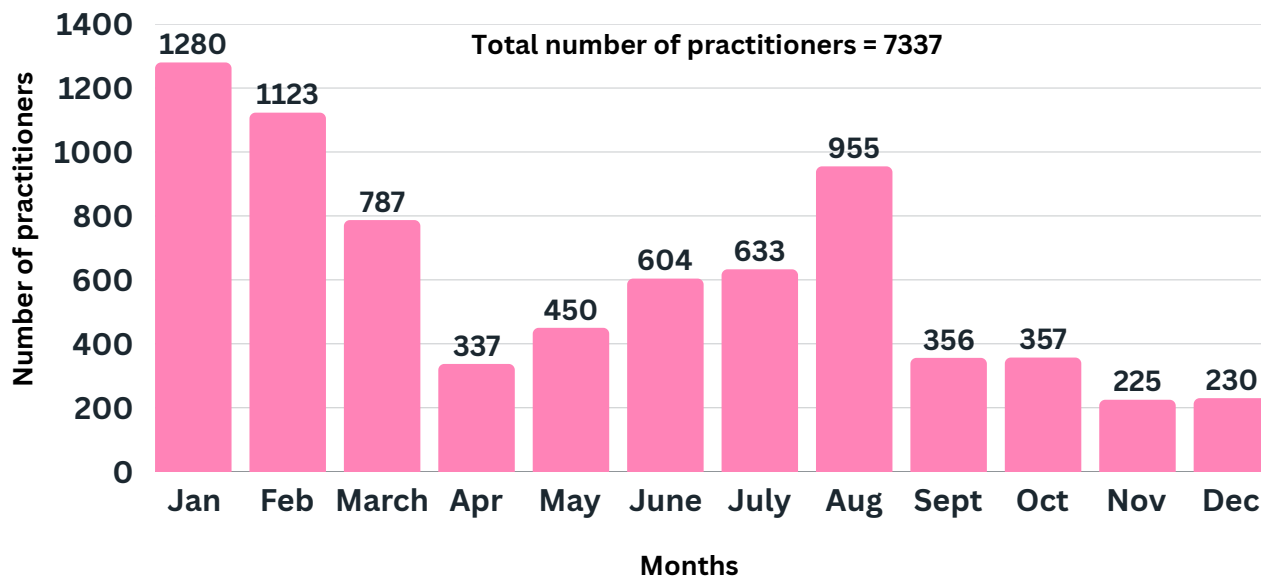


Figure 18: Number of practitioners attending the T&CM Act 2016 briefing sessions and the Obligations of Registered Practitioners briefings in 2024



Image 31: The Head of I&P Section, T&CMD delivering the in-person briefing session in NIH on 15 May 2024

T&CM CONSUMER EDUCATION ACTIVITIES

In 2024, the T&CMD officers carried out various consumer education activities through talks and exhibitions, as shown in **Table 8** and **Table 9**.

Table 8: 2024 T&CM consumer education activities

Nu.	Programme/ T&CM Topic	Speaker	Date/Platform/ Venue
1.	The Development of T&CM in Malaysia	Dr. Muhammad Zubair Bin Zain Al-aabideen	<ul style="list-style-type: none"> 15 February 2024 UITM Online FB Live
2.	Engagement Session with the Local Council and Local Government Department	Dr. Tajul Iqmal bin Tajul Arus	<ul style="list-style-type: none"> 20 February 2024 Ministry of Housing and Local Government, Putrajaya
3.	Radio & Television Interview: <i>Perubatan Moden vs. Perubatan Tradisional</i>	<p>Mdm. Chai Lan Yin</p> <p>Mr. Gunalan Jeyaraman</p> <p>Ms. Jivanti Murugaiyan</p> <p>Mr. Baharuddin bin Azeesur Rahman</p> <p>Mr. Baharuddin bin Azeesur Rahman</p>	<ul style="list-style-type: none"> 23 February 2024 Radio Kool Fm, Kuala Lumpur 26 Februari 2024 Radio Asyik FM, Angkasapuri, Kuala Lumpur 27 February 2024 Radio RTM, Angkasapuri, Kuala Lumpur 28 February 2024 Radio Selangor FM, Angkasapuri, Kuala Lumpur 29 Februari 2024 Selamat Pagi Malaysia, TV1, RTM, Angkasapuri, Kuala Lumpur
4.	Talk : The Governance of T&CM in Malaysia, TRAFFIC	Mdm. Chai Lan Yin	<ul style="list-style-type: none"> 7 May 2024 Kuala Lumpur Golf and Country Club (KLGCC)
5.	Webinar: Awareness of Intellectual Property Related to Knowledge in the Field of the Practice of Traditional Medicine and Herbs of the Indigenous People of Sabah and Sarawak	Dr. Kavitha Agamutu	<ul style="list-style-type: none"> 20 Jun 2024 Online (Google Meet)
6.	Talk : What lies ahead- Beyond the Transitional Period for Act 775	Dr. Dyanan Puvanandran	<ul style="list-style-type: none"> 24 June 2024 Hotel Royale Chulan Damansara, Petaling Jaya, Selangor
7.	Engagement Session with Malaysian Communications and Multimedia Commission (MCMC)	Dr. Tajul Iqmal bin Tajul Arus	<ul style="list-style-type: none"> 11 July 2024 MCMC Headquarters, Cyberjaya, Selangor
8.	Talk: Back to School: Educating our T&CM Practitioners, 5th International Integrative Medicine Conference	Dr. Asvini Kanan	<ul style="list-style-type: none"> 13 July 2024 Majestic Hotel Kuala Lumpur

T&CM CONSUMER EDUCATION ACTIVITIES

Nu.	Programme/ T&CM Topic	Speaker	Date/Platform/ Venue
9.	Recent Developments of T&CM	Mdm. Gong Jia Ying	<ul style="list-style-type: none"> 14 August 2024 Online (<i>Google Meet</i>)
10.	<i>Program Persidangan Perubatan Tradisional Melayu Nusantara 2.0: Ke Arah Integrasi Amalan Perubatan Tradisional Melayu dan Perubatan Moden</i>	Dr. Ayda Liyana binti Ahmad Yusof	<ul style="list-style-type: none"> 24-25 August 2024 University College MAIWP International (UCMI), Kuala Lumpur
11.	<p>T&CM Workshop Series 2024</p> <p>i) T&CM Practices and Practitioners in Malaysia</p> <p>ii) T&CM Registration Guidelines</p> <p>iii) Development of T&CM Act 2016 & Its Subsidiary Legislations</p> <p>iv) Appointment, Functions and Powers of T&CM Council</p> <p>v) Establishment and Role of the Joint Technical Committee (JTC) for Accreditation Assessment of T&CM Educational Programmes-</p> <p>vi) Formulation of the List of Recognised Qualifications in Recognized Practice Areas</p>	<p>Dr. Muhammad Hisyam bin Kamarulzaman</p> <p>Dr. Sharifah Firyelhana binti Syed Abdul Rahman</p> <p>Dr. Asvini Kanan</p>	<ul style="list-style-type: none"> 28-30 August 2024 Online Recording, Malaysia Medical Association (MMA)
12.	Engagement session with Selangor Contingent Police Headquarters	Dr. Tajul Iqmal bin Tajul Arus	<ul style="list-style-type: none"> 5 November 2024 Bilik Mesyuarat 1, BPTK



Image 32: Engagement session with MCMC on 11 July 2024 at MCMC Headquarters, Cyberjaya, Selangor

T&CM CONSUMER EDUCATION ACTIVITIES

Table 9: 2024 T&CM consumer education exhibition

Exhibition Programme	Officer	Date/Platform/ Venue
<i>TRAFFIC</i>	Mr. Muhammad Haffis bin Mohd Musthafa	<ul style="list-style-type: none"> 7 May 2024 Kuala Lumpur Golf and Country Club (KLGCC)
Diversity is Beauty Program	Mr. Muhammad Haffis bin Mohd Musthafa	<ul style="list-style-type: none"> 29 May 2024 Faculty of Educational Studies, University of Putra Malaysia (UPM)
Integrative Medicine Seminar: Onward and Beyond the Transitional Period	Mr. Gunalan Jeyaraman	<ul style="list-style-type: none"> 24 June 2024 Hotel Royale Chulan Damansara, Petaling Jaya, Selangor
<i>Program Hari Bertemu Pelanggan KKM Tahun 2024</i>	Dr. Ayda Liyana binti Ahmad Yusof	<ul style="list-style-type: none"> 3 October 2024 Block E7, E Complex, MOH, Putrajaya
<i>Hari Komersialisasi FRIM 2024</i>	Dr. Samir Imran bin Asarudin	<ul style="list-style-type: none"> 16-17 October 2024 Forest Research Institute Malaysia (FRIM), Kepong Auditorium, Kuala Lumpur
MIH Megatrends Conference 2024	Dr. Ayda Liyana binti Ahmad Yusof	<ul style="list-style-type: none"> 25-27 October 2024 Kuala Lumpur Convention Centre (KLCC)
International Conference on Intangible Cultural Heritage (ICICH) 2024	Dr. Ayda Liyana binti Ahmad Yusof	<ul style="list-style-type: none"> 19-20 November 2024 Hotel Avante, Petaling Jaya, Selangor
<i>Program Dua (2) Tahun Kerajaan Madani dan Konvensyen Nasional Reformasi Perkhidmatan Awam Tahun 2024</i>	Dr. Ayda Liyana binti Ahmad Yusof	<ul style="list-style-type: none"> 22-24 November 2024 Kuala Lumpur Convention Centre (KLCC)



T&CM CONSUMER EDUCATION ACTIVITIES



Image 33: Radio & Television Interview, *Perubatan Moden vs. Perubatan Tradisional*



Image 34: Deputy Minister of Health visit to the T&CMD exhibition booth, MIH Megatrends 2024, 25 - 27 October 2024, Kuala Lumpur Convention Centre (KLCC)

COMPETENCY DEVELOPMENT



STORE AND EXHIBIT MANAGEMENT COURSE

The Store and Exhibit Item Management Course was held from 11 to 12 September 2024, with a total of 40 participants, including 24 officers from T&CMD and T&CM branch officers, as well as 16 officers from the Pharmacy Enforcement Section (CPF), Selangor JKN.

The objective of this course is to provide participants with an understanding of the procedures for store management and the handling of evidence items implemented by various enforcement agencies under the MOH. These procedures are in line with the relevant acts and are adapted to the resource capacity of each agency.

This course also aims to enhance skills in store and evidence item management, with a focus on efficiency and effectiveness, while encouraging knowledge exchange between experienced speakers and participants.



Image 35: Visit to CPF exhibit store, JKN Selangor



Image 36: Visit to the Private Medical Practice Control Section (CKAPS) exhibit store, JKWP Kuala Lumpur

COMPLAINT HANDLING COURSE ORGANISED BY CPTK SABAH

The Complaint Handling Course was held from 26 to 27 June 2024 at the Meeting Room, Sabah State Health Department (JKN Sabah), Level 4, Wisma Nah Inanam, Kota Kinabalu, Sabah, with the attendance of 33 participants from the T&CMD and T&CM Branch Offices.

The objective of this course is to enhance officers' skills in handling complaints more effectively, as well as to strengthen their knowledge and competencies in complaint management. Participants were exposed to the concepts and techniques of effective communication, as well as methods for resolving complaints professionally and systematically. In addition, the course also provided clarity on the systematic management of documentation and records related to complaint handling.

This course successfully achieved its objective of providing participants with a clearer understanding of systematic and professional complaint handling procedures. Throughout the course, participants gained deeper knowledge and skills in effective communication to resolve complaints efficiently. Based on the feedback received, the course was found to be beneficial and relevant in enhancing officers' competencies to ensure that T&CM services are efficient and of high quality.

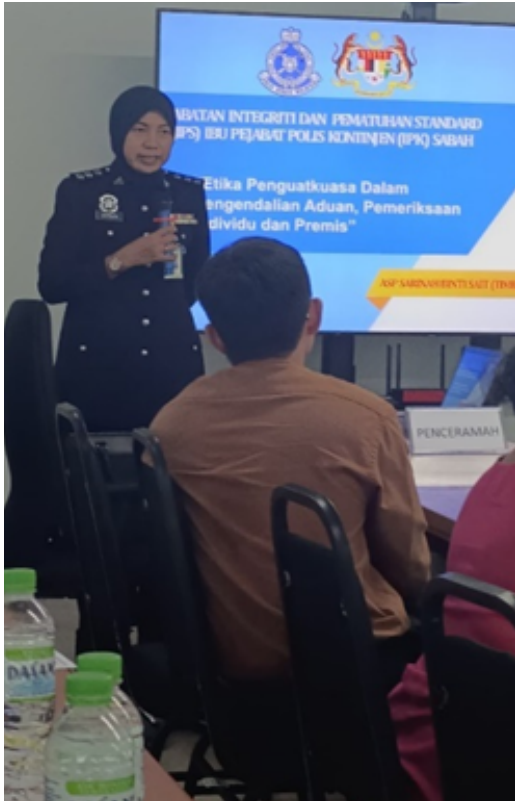


Image 37: Lecture session by ASP Sarinah binti Sait and Pn. Ellyanti Panis



Image 38: Interactive session with the participants

EXECUTIVE DIPLOMA IN LAW ENFORCEMENT COURSE (ILKAP-UITM) NO. 2/2024

This course is a scheduled programme organised by the Judicial and Legal Training Institute (ILKAP) in collaboration with Universiti Teknologi MARA (UiTM) since 2011. The course was conducted over 17 days, from 7 to 29 August 2024, and was attended by two officers from the T&CMD, namely Mr. Baharuddin bin Azeesur Rahman and Dr. Kavitha Agamuthu.

The main objective of this course is to enhance participants' understanding of law enforcement and ensure their awareness of current legal developments and applications. The target participants are enforcement officers and civil servants without a formal educational background in law. The course aims to develop those officers' legal understanding and skills relevant to their duties. The course modules include the fundamentals of law, enforcement procedures, current issues, investigation techniques, and the application of current legislation.

Through this course, participants gained various benefits, including enhanced legal knowledge, increased awareness of legislative changes, and practical skills in enforcement aspects such as investigation and evidence collection. The course also helped participants understand the legal implications related to their daily duties, thereby improving their ability to perform their responsibilities efficiently and effectively. Overall, the course had a significant impact on the participants, including representatives from the T&CM Division.



**Image 39: Executive Diploma in Law Enforcement (ILKAP-UiTM) Course
No. 2/2024 participants**

PROSECUTION ATTACHMENT TRAINING

Enforcement officers to be appointed under Section 48 of Act 775 from the T&CMD and T&CM branch offices will be empowered to enforce two main Acts, namely the Traditional and Complementary Medicine Act 2016 [Act 775] and the Medicines (Advertisement and Sale) Act 1956 [Act 290]. The objectives of this training are as follows:

1

To provide practical exposure in understanding court prosecution procedures firsthand

2

To enhance officers' legal skills by training them in argumentation techniques

3

To prepare case documents and conduct trials

4

To understand the judicial process with deeper insight into the progression of cases from the prosecution perspective

5

To build self-confidence in handling cases professionally

6

To produce officers who are knowledgeable in the law and capable of carrying out prosecution duties effectively.

TARGETS AND ACHIEVEMENTS

1. Attendance at the Prosecution Attachment Training Sessions

Each officer is targeted to attend two (2) prosecution training sessions.

For T&CMD, a total of 16 prosecution training sessions were successfully conducted in 2024. This training involved collaboration with CPF, JKWP Kuala Lumpur and Putrajaya, and the Legal and Enforcement Branch, Dental Health Program.

The T&CM Branch offices also carried out prosecution training sessions according to the key performance indicator (KPI) set by the T&CMD. These sessions were held in collaboration with state CPF in their respective zones or with the Dental Health Division, JKN.

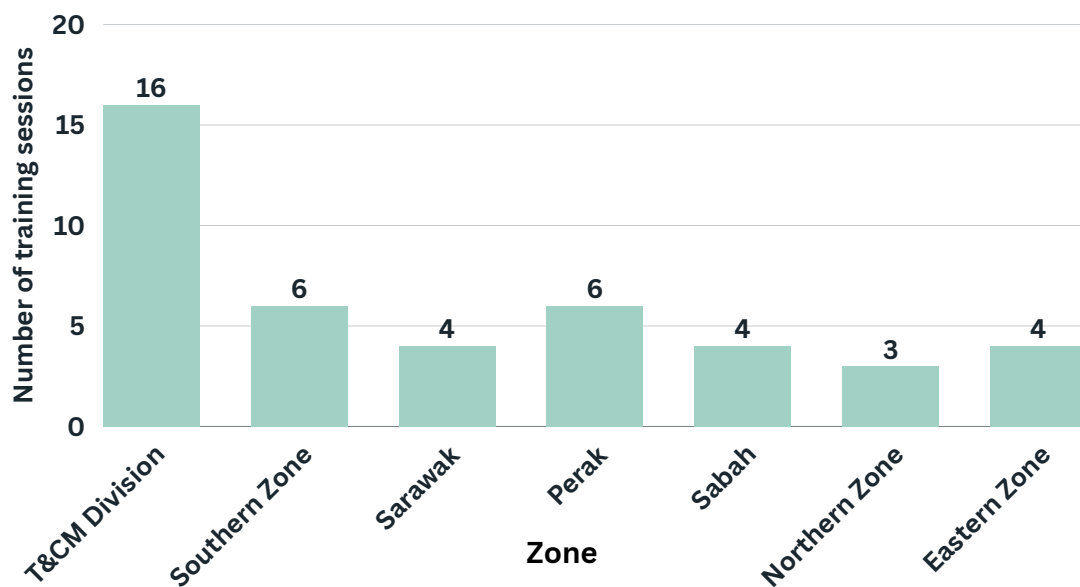


Figure 19: Achievements of T&CMD and T&CM branch offices for prosecution attachment training session in 2024

2. Preparation of Prosecution Attachment Training Reports

Each officer attending this training is required to prepare two (2) reports, covering case details and key learning outcomes.

A total of 43 reports were prepared by the officers. Key learning outcomes included court proceeding procedures, required supporting documents, legal terminology, and the need for proper preparation of case facts and evidence by the prosecuting officer.



Image 40: T&CMD officers with prosecution officers from JKWP Kuala Lumpur CPF and Putrajaya at the Kuala Lumpur Magistrates' Court

3. Preparation of a Compilation and Analysis Report on Training Activities

A compilation report covering the achievements and analysis of training activities has been produced. This report reflects the effectiveness of the training in enhancing the competency of enforcement officers.

4. Monitoring the Implementation of Training Activities Throughout the Year

Training activities are monitored through Google Drive, where T&CM branch offices updates their monthly achievements. Regular reminders are sent via email and WhatsApp groups. All activities are closely monitored to ensure that targets are achieved as scheduled.

In conclusion, the prosecution attachment training plays an important role in enhancing the competency and professionalism of the officers involved. This training provides practical exposure to officers in handling court cases, while also sharpening their skills and boosting their confidence in carrying out enforcement duties. It is recommended that this training continue in the future to ensure that officers consistently acquire up-to-date and relevant knowledge in the field of prosecution.



Image 41: T&CM Division officer with prosecution officers from the Dental Health Programme at the Selayang Sessions Court

T&CM PRACTICE-RELATED TRAINING

The Profession Development Section organised several training sessions related to T&CM practices this year to enhance the understanding and awareness of T&CM among MOH healthcare workers.

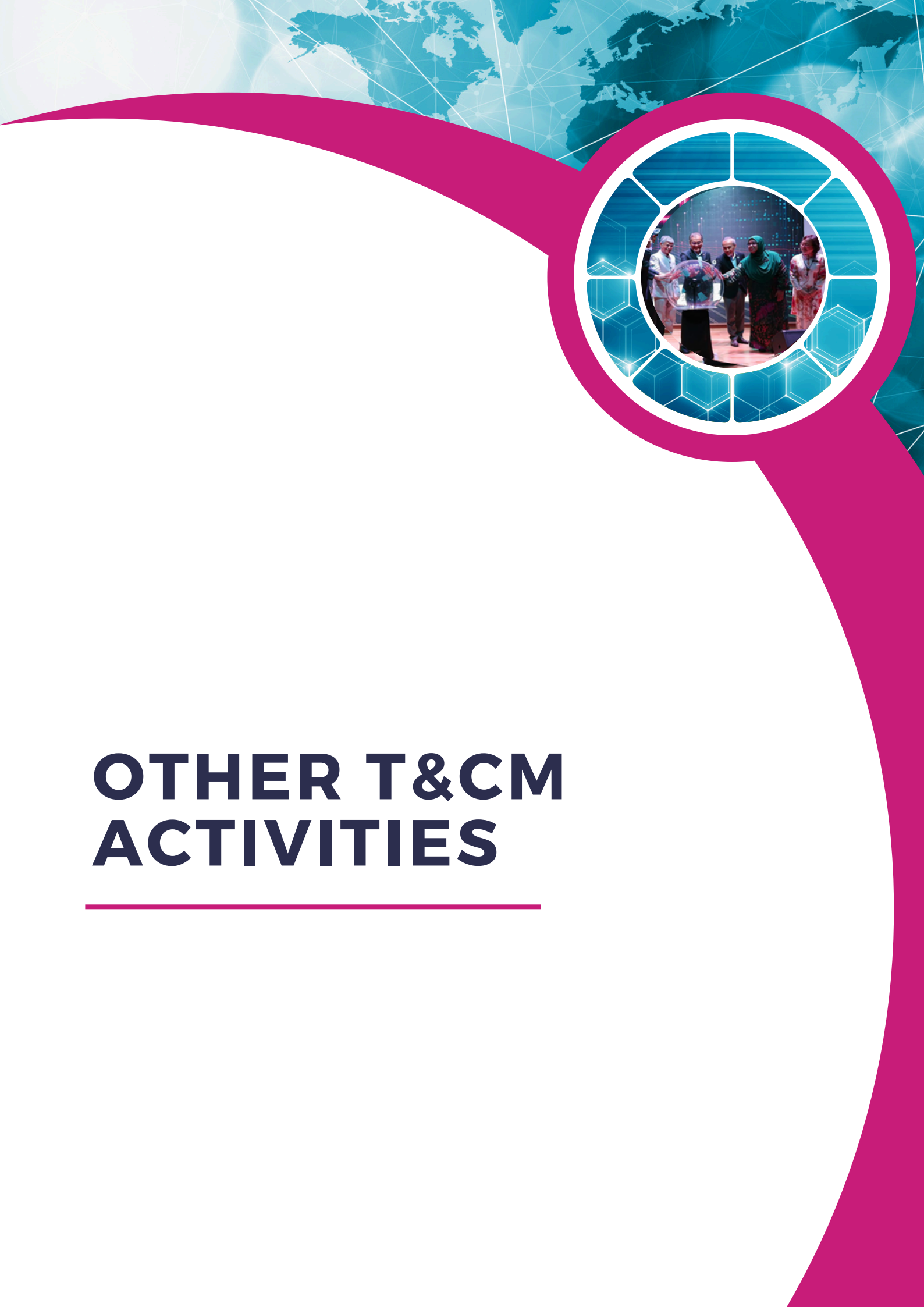
The training sessions conducted include:

CME Title	1. Clinical Aromatherapy
Date	5 February 2024
Objective	<ul style="list-style-type: none">• Increase awareness on aromatherapy benefits towards improving wellness and quality of life

CME Title	2. <i>Terapi Pencegahan Penyakit dalam Amalan Pengobatan Islam</i>
Date	26 March 2024
Objective	<ul style="list-style-type: none">• Fostering understanding among MOH healthcare workers regarding therapies and practices used in Islamic Medicine for disease prevention.

CME Title	3. Functional and Nutritional Medicine for Managing Chronic Health Disorder
Date	7 May 2024
Objective	<ul style="list-style-type: none">• Knowing the relevant evidence-based practice in the field of Functional and Nutritional Medicine

CME Title	4. Integrated Hypnotherapy in Cancer: Enhancing Patient Well-being and Treatment Outcomes
Date	30 July 2024
Objective	<ul style="list-style-type: none">• To gain exposure to the background, basic concepts, and benefits of Hypnotherapy practices in the healthcare management of cancer patients.• To understand evidence-based practices related to Hypnotherapy in the treatment of cancer.



OTHER T&CM ACTIVITIES

IMPLEMENTATION OF TRADITIONAL POSTNATAL CARE (TPC) PROGRAMME IN YEAR 2024

The TPC programme at the primary healthcare level has been introduced in phases since 2019. The first phase involved seven (7) JKN, namely Perlis, Kedah, Penang, Kelantan, Terengganu, Selangor, and Malacca. The second phase involved eight (8) JKN, which were Perak, Pahang, Negeri Sembilan, the Federal Territories of Kuala Lumpur and Putrajaya, Johor, Sabah, Sarawak, and the Federal Territory of Labuan. The TPC programme was implemented by T&CMD in collaboration with the Family Health Development Division and JKN.

The objectives of the TPC programme are to:

- integrate TPC services at the primary healthcare level;
- offer postnatal care services through private T&CM practitioners;
- provide value-added services to the existing postnatal maternal healthcare system; and
- improve maternal health and wellness through TPC services during the postpartum period.

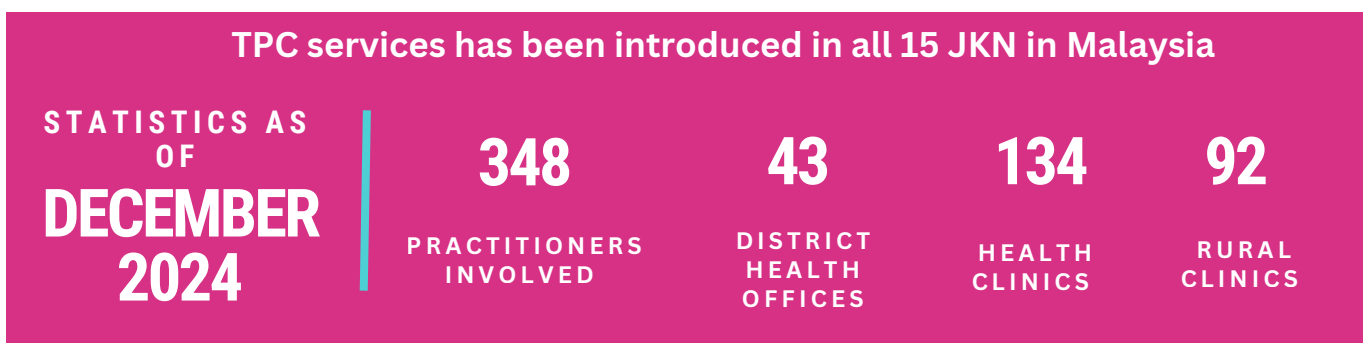


Figure 20 : TPC services statistics until December 2024

A total of 348 T&CM practitioners involved in the TPC Programme. 98 T&CM practitioners (28%) of have registered with the T&CM Council, while 132 (38%) have submitted their registration applications. All T&CM practitioners under the TPC Programme are required to register with the T&CM Council by 28 February 2025 to continue offering services under this programme.

WORK VISIT TO HOSPITAL TENGGU AMPUAN AFZAN (HTAA), KUANTAN, AND HOSPITAL PEKAN, PAHANG

On 10th October 2024, Dr. Goh Cheng Soon conducted a working visit to Hospital Tengku Ampuan Afzan (HTAA), Kuantan, and Hospital Pekan, Pahang. The primary objective of the visit was to review the status of the T&CM Unit at HTAA and plan for the establishment of a new T&CM Unit in Hospital Pekan.

The visit began in HTAA with a meeting involving representatives from HTAA and the Pahang JKN. During the meeting, Dr. Goh Cheng Soon conveyed the directive from the DG of Health to relocate the T&CM services at HTAA to Hospital Pekan, which is to be developed into a stroke rehabilitation centre. The presentation during the meeting covered the current status of the T&CM Unit at HTAA and proposed future services.

Next, the visit proceeded to Hospital Pekan, where the proposed location for the new T&CM Unit was identified on the second floor of the hospital. In the initial phase, Traditional Malay massage services will be introduced, and may consider acupuncture services in the future if resources permit. In conclusion, the visit focused on strengthening and expanding T&CM services in Pahang, while ensuring that strategic planning is effectively implemented for the benefit of patients.



Image 42: Discussion and site visit with Pahang JKN and management of Hospital Pekan

PREPAREDNESS BRIEFING ON THE RISK OF MPOX INFECTION IN MALAYSIA FOR T&CM PRACTITIONERS

On 2 September 2024, the I&P Section organised a Preparedness Briefing on the Risk of Mpx Infection in Malaysia. The target participants of this briefing were T&CM practitioners in recognized practice areas. This initiative followed the declaration of Mpx as a public health emergency of international concern.

The briefing was held online via Google Meet and lasted for two hours, from 10:00 AM to 12:00 PM. A total of 488 participants attended the briefing. The briefing was delivered by two (2) speakers, one (1) Public Health Medical Expert from the Zoonosis Control Sector, Disease Control Division, MOH, and one Family Medicine Specialist from the Ampang Health Clinic, Selangor.

Participants gained valuable insights into preparedness strategies and responses to Mpx, thereby enhancing their ability to effectively manage public health risks.

The poster is for a Google Meet event titled 'TAKLIMAT KESIAPSIAGAAN BAGI MENGHADAPI RISIKO JANGKITAN MPOX DI MALAYSIA'. It features the Google Meet logo, the Malaysian Health Ministry logo, and a red banner stating 'TERHAD 500 PESERTA SAHAJA'. The event is scheduled for 2 September 2024 (Monday) from 10:00 AM to 12:00 PM. A QR code is provided for registration. The poster also includes contact information for the organizers and sponsors.

Google Meet

KEMENTERIAN KESIHATAN MALAYSIA

TERHAD 500 PESERTA SAHAJA

TAKLIMAT KESIAPSIAGAAN
BAGI MENGHADAPI RISIKO JANGKITAN
MPOX DI MALAYSIA

2 September 2024
(Isnin)
10.00 pagi - 12.00 tengah hari

TERBUKA KEPADA SEMUA PENGAMAL PERUBATAN TRADISIONAL DAN KOMPLEMENTARI (PT&K)

SILA IMBAS UNTUK SERTAI

Google Meet

KLIK DI SINI UNTUK SERTAI

Penceramah daripada:
Sektor Kawalan Penyakit Zoonosis
Bahagian Kawalan Penyakit
Kementerian Kesihatan Malaysia

Anjuran:
Bahagian Perubatan Tradisional dan Komplementari
Kementerian Kesihatan Malaysia

www.moh.gov.my/tcm tcm@moh.gov.my 03 2279 8100

MALAYSIA MADANI

Image 43: Announcement poster regarding the organization of the briefing posted on the T&CMD website and social media

FINANCIAL REPORT



ALLOCATION AND EXPENDITURE

The Administration and Finance Unit of the T&CMD is responsible for managing all matters related to finance and accounts in accordance with treasury circulars and rules set by the government. This is to ensure that all budget allocations from the Finance Division, MOH are used efficiently for every activity that has been planned. The T&CMD allocation and expenditure for the year 2024 is as in **Table 10**.

Table 10: Summary of the allocation and expenditure for 2024

Type of allocation	Category	Allocation (RM)	Expenditure (RM)
Operational	Supply & Services	3,180,655.96	3,180,655.96
	Asset	39,631.50	39,631.50
Development	Training	109,996.90	109,996.90
	Asset	0.00	0.00

BILL PAYMENT PERFORMANCE

In line with the circulars and policies from the Ministry of Finance, the Division aims to pay suppliers and contractors within 14 days upon receiving the complete invoice and related documents. In 2024, the Division received a total of 527 bills and all bills were successfully paid in less than 14 days as shown in **Figure 21**.

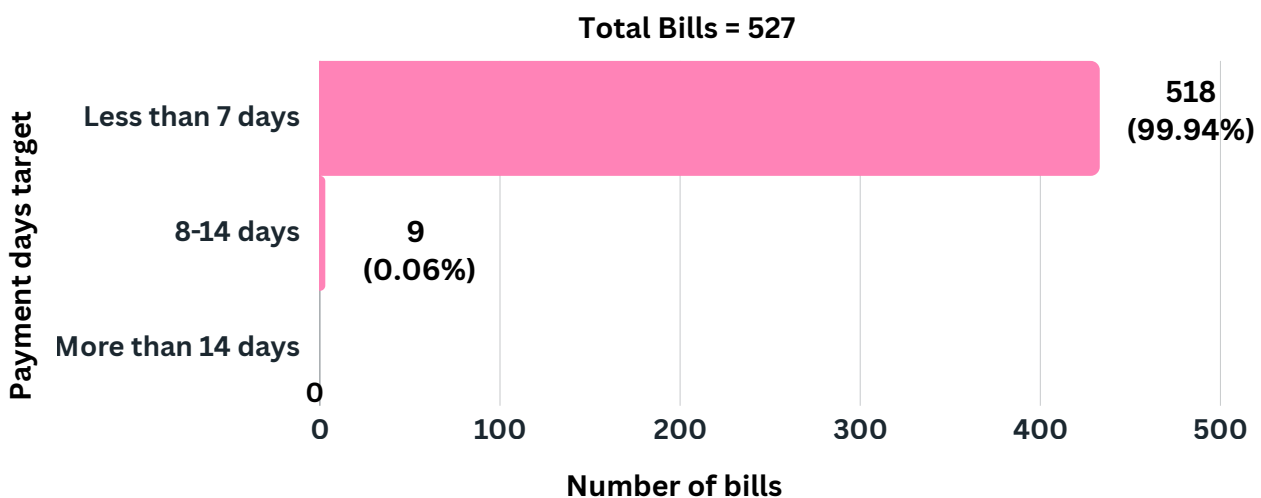


Figure 21: Summary of bill payment performance for 2024

REVENUE COLLECTION

In 2024, the total revenue collection was RM RM 1,275,612.00 as compared to RM685,036.10 in 2023 as shown in **Table 11**. The revenue increment was contributed by the processing fees collected to registration of T&CM practitioners under the Act 775.

The revenue collection also includes revenue from e-waste and waste revenue from disposal of government assets.

Table 11: Revenue collection for 2024 as compared to 2023

Revenue category	Revenue description	Revenue code	Total revenue collection	
			2023 (RM)	2024 (RM)
Practitioner registration processing fee	Fee	H0272409	684,510.00	1,275.310.00
Disposal of Assets	Revenue of e-Waste sale	H0273301	470.00	230.00
	Revenue of other waste sale	H0273302	83.10	72.00
TOTAL			685,063.10	1,275,612.00

T&CMD COMMITTEE ACTIVITIES



OCCUPATIONAL SAFETY AND HEALTH COMMITTEE (OSHC) 2024

The establishment and implementation of activities for the Occupational Safety and Health Committee (OSHC) is subjected to the Occupational Safety and Health Act 1994 [Act 514] and its subsidiary legislations. For the 2024/2025 session, the Competency Development Division (CDD) is the Chair of the OSHC of the Ministry of Health Malaysia Headquarters (IPKKM), Jalan Cenderasari. The appointment of the Chair is rotated biennially between T&CMD and CDD. OSHC IPKKM Jalan Cenderasari is represented by one (1) employer representative and one (1) employee representative each from T&CMD, CDD and Malaysian Medical Council (MMC). Under the OSHC, three (3) sub-committees have been established, namely:

(i) Safety Committee & Emergency Response Team (ERT);

(ii) KOSPEN Wellness for Workers (WOW); and

(iii) Joint Departmental Council (MBJ)

i) SAFETY COMMITTEE

OCCUPATIONAL HEALTH AND SAFETY COMMITTEE (OSHC) MEETING

Organising OSHC Meetings in every 3 months is one of the requirements under the Occupational Safety and Health Act 1994. This meeting discusses occupational health and safety issues arising in the workplace so that relevant and appropriate follow-up actions can be taken by the employer. For 2024, a total of four (4) meetings were held as in **Table 12**.

Table 12: OSHC meetings held in 2024

No.	Date	Venue
1/2024	25 March 2024	Main Meeting Room, Block A
2/2024	25 June 2024	Main Meeting Room, Block A
3/2024	9 September 2024	Main Meeting Room, Block A
4/2024	19 November 2024	Main Meeting Room, Block A



Continuous monitoring and inspection of IPKKM, Jalan Cenderasari compound as well as investigation of accidents, occupational diseases, dangerous incidents, occupational poisoning and workplace accidents are carried out throughout the year by the Safety Committee/ ERT and KOSPEN WOW T&CMD representatives and representatives from CDD and MMC. Subsequently, the findings report will be presented and discussed in the OSHC Meeting for attention and appropriate action. The total number of reports that have been presented in the OSHC Meeting is as shown in **Table 13**.

Table 13: Total number of reports presented in the 2024 OSHC Meeting

Report	T&CM Division	CDD	MPM	Total
Safety	3	6	6	15
Health	3	-	-	3
Workplace Accidents	3	-	1	4

IPKKM JALAN CENDERASARI SAFETY AWARENESS COURSE

Date	7 – 8 August 2024
Time	9.00 a.m – 4.30 p.m
Venue	Multipurpose Room, Level 3 Block C, IPKKM Jalan Cenderasari
Number of participants	30 participants [CDD (20), T&CMD (5) and MMC (5)].
Objective	To provide knowledge on security and breaches of protection, to foster awareness and a sense of responsibility towards security control based on the Official Secrets Act 1972, including the fundamentals of physical security, document security, and personal security
Speaker	En. Samsul Norjefrin bin Samsuddin and En. Khairul Sharizan bin Hamid from the Office of the Chief Government Security Officer Malaysia



Image 44: Discussion during the course



Image 45: Group photo during the course

KOSPEN WOW COMMITTEE ACTIVITIES

Activities carried out by the KOSPEN WOW Committee are as follows:

i) T&CMD KOSPEN WOW FITNESS TRAINING 2024 - *BPTK SIHAT CERGAS*



DATE:

SERIES 1: 7 MARCH 2024

SERIES 2: 8 MAY 2024

SERIES 3: 17 JULY 2024

SERIES 4: 22 AUGUST 2024

SERIES 5: 30 OCTOBER 2024



VENUE:

• Perdana Botanical Garden, KL

• Multipurpose Court, IPKKM Jalan Cenderasari



TIME:

4.00 P.M - 5.00 P.M



Image 46: *BPTK Cergas* Aerobics activity at Perdana Botanical Garden, KL

ii) T&CM DIVISION KOSPEN WOW HEALTH SCREENING 2024



DATE & TIME:

6 & 9 SEPTEMBER 2024

8.00 A.M - 10.00 A.M



VENUE:

• Meeting Room 2, T&CM Division



Image 47: T&CMD staffs undergoing health screening

KOSPEN WOW COMMITTEE ACTIVITIES

iii) T&CM DIVISION KOSPEN WOW FOLK SPORTS GAME 2024



DATE & TIME:

25 SEPTEMBER 2024
8.00 A.M - 12.00 P.M



VENUE:

- Multipurpose Court, IPKKM
Jalan Cenderasari



Image 48: Can-throwing and *galah panjang* game during the 2024 KOSPEN WOW folk sports game

iv) X-BREAK

X-Break is a simple stretching activity in the workspace and is done during working hours. This activity is carried out within 3 – 5 minutes after sitting for a long time for more than 2 hours. This initiative is to ensure that civil servants remain active during working hours.

X-Break is coincided with the recommendation of the YAB Prime Minister when launching the WALK (When Active Living Kicks) (*Kempen Hidup Aktif*) on 3 November 2018. In T&CMD, X-Break is held during Division Meetings and Officer Meetings as well as during courses or workshops organised by T&CMD.



Image 49: X-Break during the Herbal Industry Development Workshop



Image 50: X-Break during the T&CMD Officer Meeting

WELFARE/ KUMPULAN INOVATIF & KREATIF (KIK) AND HERBAL GARDEN COMMITTEE

The Welfare/KIK and Herbal Garden Committee have carried out various activities for the year 2024. These activities are held to strengthen relationships between T&CMD staffs as well as welcome and appreciate the culture of Malaysians by organising activities and contributing to the welfare of members.

Among the activities carried out for the year 2024 are as shown in **Table 14**.

Table 14: Welfare, KIK and Herbal Garden Committee activities for 2024

Num.	Activity	Date
1.	Distribution of mandarin oranges in conjunction with Chinese New Year	31 January 2024
2.	Chinese New Year celebration	23 February 2024
3.	Distribution of dates in conjunction with Ramadhan	4 March 2024
4.	<i>Hari Raya Aidilfitri</i> celebration	25 April 2024
5.	Decoration of MOH Office spaces in conjunction with National Month 2024	19 August 2024
6.	Submission of nine (9) selected plant species by FRIM to T&CM Division	7 October 2024
7.	Goodies distribution in conjunction with Deepavali	23 October 2024
8.	T&CM Year End Dinner together with Deepavali and Christmas Celebration 2024	16 December 2024
9.	Herbal Garden Activity- Cleaning and Fertilising	9 May 2024 9 August 2024 4 October 2024 13 December 2024
10.	Contributions for births/ weddings/ transfers / ward admission /deaths/ disasters	Throughout 2024

WELFARE/ KUMPULAN INOVATIF & KREATIF (KIK) AND HERBAL GARDEN COMMITTEE



Image 51: Chinese New Year and *Hari Raya Aidilfitri* 2024 celebration



Image 52: Submission of selected plant species by FRIM to T&CMD



Image 53: Decoration of MOH Office spaces in conjunction with National Month 2024

PUBLIC SECTOR CONDUCTIVE ECOSYSTEM (EKSA) COMMITTEE

The EKSA Committee carried out planned activities for the year with the cooperation of all T&CMD staffs. The activities carried out throughout 2024 are as reported in **Table 15**.

Table 15: 2024 EKSA committee activities

Num.	Activity	Date
1.	EKSA Main Committee Meeting No. 1/2024 No. 2/2024	18 March 2024 29 August 2024
2.	T&CM Division <i>Gotong Royong</i> Activity No. 1/2024 No. 2/2024	2 May 2024 8 November 2024
3.	Recycling Activity	2 May 2024
4.	<i>Audit Kendiri EKSA</i> No. 1/2024 No. 2/2024	8-9 May 2024 11-12 November 2024
5.	<i>Lawatan Penanda Aras from Bahagian Perolehan dan Penswastaaan, Khidmat Pengurusan and Bahagian Pembangunan Kompetensi</i>	10 May 2024
6.	<i>Audit EKSA IPKKM</i> No. 1/2024 No. 2/2024	16 May 2024 20 November 2024
7.	<i>Kursus Perlaksanaan Amalan EKSA- Garis Panduan Baharu BPTK</i>	4 September 2024
8.	Dissemination of EKSA Promotional Materials via email	Every month throughout 2024
9.	EKSA Virtual Page Update	May 2024, October 2024, December 2024

PUBLIC SECTOR CONDUCTIVE ECOSYSTEM (EKSA) COMMITTEE



Image 54: Benchmarking Visit on 10 May 2024



Image 55: Recycling activity on 2 May 2024



Image 56: Kursus Pelaksanaan Amalan EKSA - Garis Panduan Baharu BPTK participants on 4 September 2024

EXCELLENT SERVICE AWARD 2023



**Dr. Gan
Feng Fang**



**T&CM
PRACTICE
SECTION**



**Dr. Dyanan
Puvanandran**



T&CM COUNCIL SECTION



**Siti Hajar
binti
Mohamad
Yusof**



**Dr. Ariyani
binti Amin**



**PROFESSION DEVELOPMENT
SECTION**



**Siti
Noraisyah
binti Adam**



ANNUAL REPORT 2024



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e ISSN 3030- 63 7X



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