



ANNUAL REPORT

2023

TRADITIONAL AND
COMPLEMENTARY MEDICINE
DIVISION

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Thank You for your contribution to the T&CMD 2023 Annual Report



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ABBREVIATIONS

ASEAN	Association of Southeast Asian Nations
AMS	ASEAN Member States
AYUSH	Ministry of Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy
BTM	Bilateral Technical Meeting
CBC	Capacity Building Course
DG	Director General of Health
DDG(M)	Deputy Director General of Health (Medical)
IPKKM	Ministry of Health Headquarters
ITEC	Indian Technical Economic and Cooperation
KK	Health Clinic
MOH	Ministry of Health
MoU	Memorandum of Understanding
NATCM	National Administration of Traditional Chinese Medicine
PKD	District Health Office
RPPC	Registered Practitioner's Practising Certificate
SHD	State Health Department
TCM	Traditional Chinese Medicine
TIM	Traditional Indian Medicine
TMM	Traditional Malay Medicine
TPC	Temporary Practising Certificate
T&CM	Traditional & Complementary Medicine
T&CMCS	Traditional & Complementary Medicine Council Section
WHO	World Health Organization

DIRECTOR'S MESSAGE

Greetings to all

Heartiest congratulations and thank you to all members of the Traditional and Complementary Medicine Division (T&CMD) for your cooperation and commitment in successfully carrying out the activities planned for the year 2023.

I'm honoured to mention that T&CMD's achievement for this year is in line with the Division's direction in developing the traditional and complementary medicine (T&CM) in Malaysia. T&CM services had contributed to the National Healthcare System, especially after realising the Madani health goals and aligning with the Sustainable Development Goals (SDGs) mission of the World Health Organization (WHO).



In 2023, T&CMD strengthened its commitment to the development of T&CM field continuously through key initiatives as follows:



- Strengthening the cooperation between Malaysia and India through the signing of Memorandum of Understanding between government of Malaysia and India and involvement in WHO Traditional Medicine (TM) Global Summit.
- Organising the Fifth Bilateral Technical Meeting (BTM) in the Field of Traditional Medicine between the Malaysian government and Chinese government and the courtesy visit session of the Chinese delegates to Malaysia
- The launch of Traditional and Complementary Medicine (T&CM) Research Framework in Malaysia and Guideline for Herbal Medicine Research.
- The launch of Guidelines for Traditional and Complementary Medicine Healthcare Facilities and Services in Malaysia
- The approval of 2893 local and 64 foreign T&CM practitioner registration applications by the T&CM Council

Finally, my sincere appreciation to the former Deputy Director-General of Health (Medical) [(DDG(M)], Datuk Dr. Asyamani binti Khalib who retired on 23 Disember 2023. She was one of the main pillars who supported and encouraged T&CMD's initiatives during her years of service with the Ministry of Health (MOH).

Dr. Goh Cheng Soon
Director T&CMD



VISION

The T&CMD is committed in leading excellence in the field of traditional and complementary medicine



MISSION

The T&CMD will ensure the practice of traditional and complementary medicine is safe and of quality for the well-being of all citizens



OBJECTIVES

- To ensure the practice of T&CM complies with existing laws and regulations
- To optimise the integration of T&CM services into the national health care system
- To empower T&CM practitioners and practices towards professionalism
- To create networking and collaboration with various sectors for the development of T&CM
- To strengthen consumer knowledge on safe and quality T&CM services



QUALITY POLICY

The T&CMD is committed in raising the standard and quality of the nation's health. We pledge to comply with the existing legislations, meeting customer needs and implement continuous improvements on the effectiveness and efficiency of control systems and standards in the field of traditional and complementary medicine

ACHIEVEMENTS OF QUALITY OBJECTIVES

100%

Monitoring of T&CM Units within the Central Zone conducted biannually

100%

Evaluation of T&CM practice documents prepared within 14 working days

100%

Reply letters for foreign T&CM assistant practitioner applications issued within 14 working days from the date of receiving complete documentation

100%

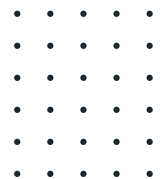
Acknowledgement issued within 24 hours upon receiving T&CM related complaints

100%

Preliminary report related on T&CM related complaints issued within 14 working days

100%

All bill payments settled within 14 days upon receipt of invoice



CLIENT CHARTER

T&CMD is committed in providing the following services in a professional, quality and friendly manner:



**Application
Reply**

To ensure a reply letter for foreign T&CM assistant practitioner application is issued within 14 working days from the date of receiving complete documentation



Bill Payment

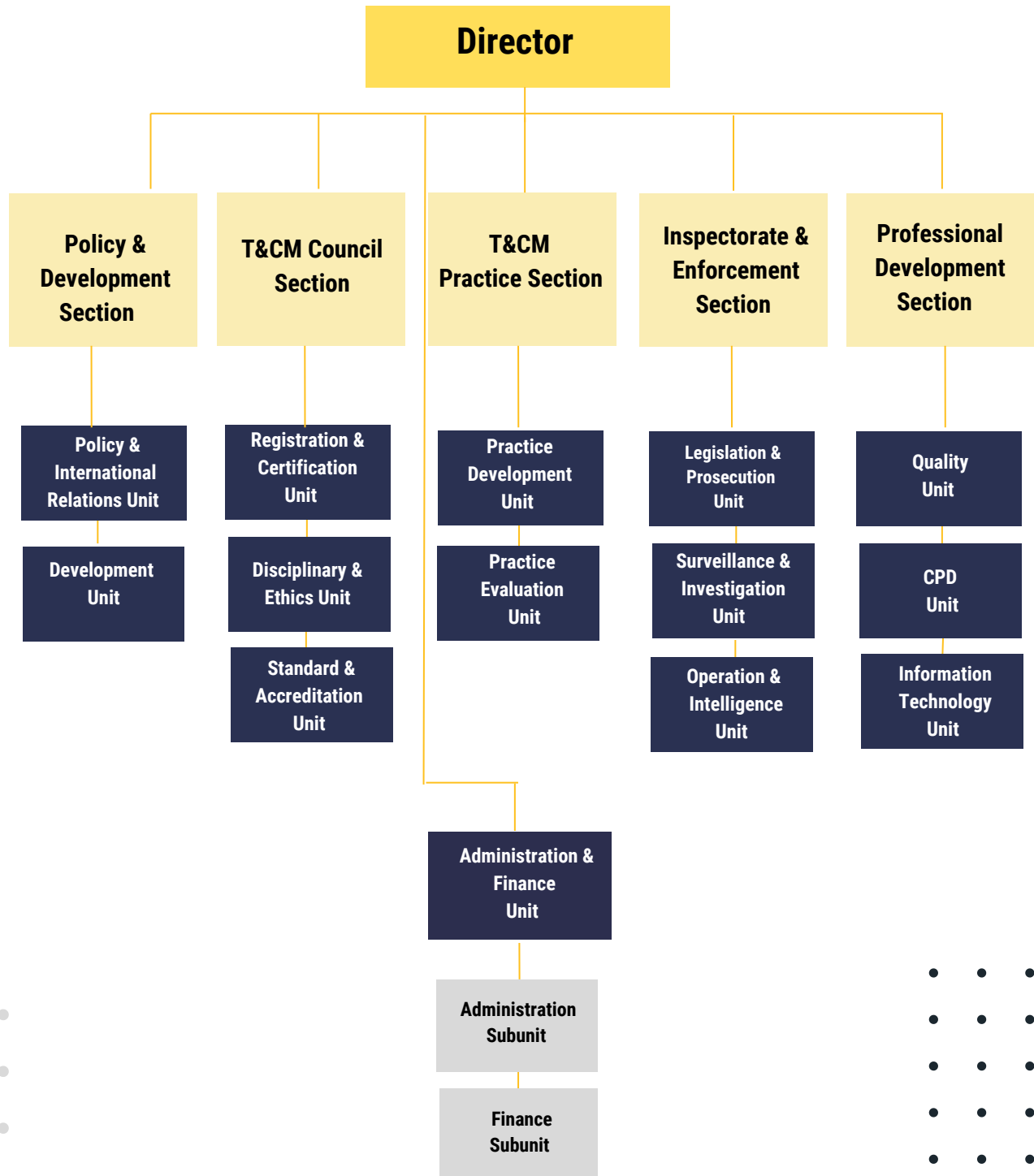
To ensure all bill payments are settled within 14 days upon receipt of invoice



**Client
Complaint**

To ensure consumer complaints to the T&CMD are acknowledged within 1 working day from the date the complaint was received

ORGANISATIONAL CHART



FUNCTIONS OF T&CMD

01

Plan and review the policies and direction of T&CM in Malaysia



02

Develop plans and strategies for the development and expansion of T&CM in Malaysia



03

Plan and monitor the implementation of T&CM services in MOH healthcare facilities at the national, state and primary healthcare levels



04

Plan and establish collaboration with the government, private and international sectors for the development of T&CM



05

Plan and monitor the regulatory activities of T&CM practices and practitioners in Malaysia based on regulations and laws



06

Plan and conduct consumer education activities to increase awareness of safe and quality use of T&CM



07

Plan and monitor the management of human resource, finance and human capital development based on the needs of T&CM activities





T&CM BRANCH OFFICES

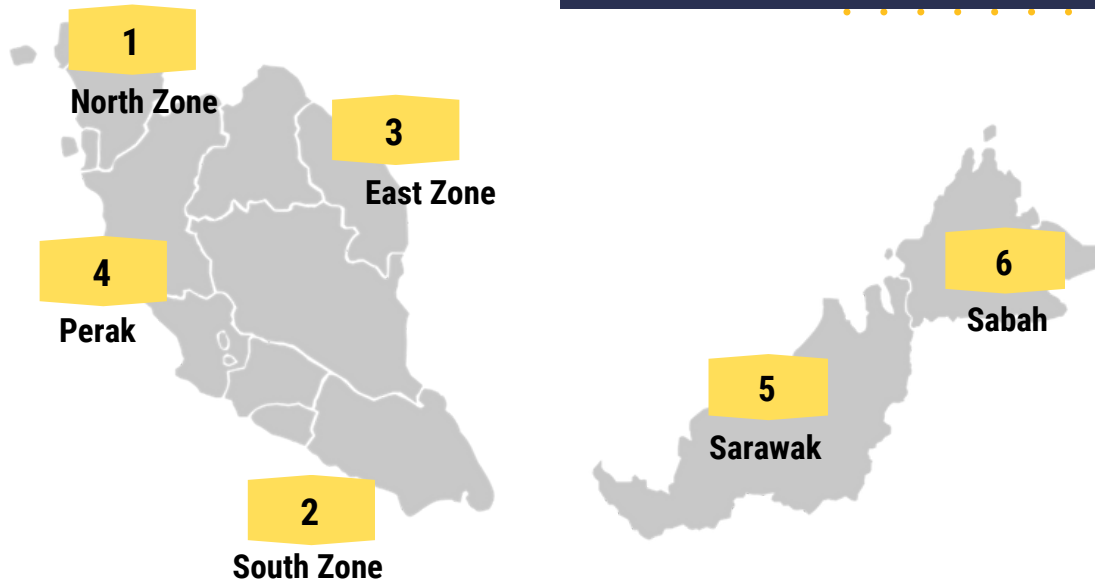
FUNCTIONS OF T&CM BRANCH OFFICES

The T&CM branch offices have been established in selected state health departments (JKN) since 2010 to assist T&CMD in executing its functions at the state level according to the designated zones. To date, there are six (6) T&CM branch offices, ie in Penang, Terengganu, Johore, Perak, Sabah and Sarawak. The The central zone of Peninsular Malaysia is placed under the supervision of the T&CMD (**Figure 1**).

The functions of these T&CM Branch Offices are as follows:

- 1 Implement policies and action plans related to T&CM at state level.
- 2 Act as T&CMD focal point on matters related to T&CM according to the designated zones.
- 3 Conduct inspectorate and enforcement activities related to T&CM.
- 4 Conduct educational activities for T&CM practitioners and consumers.
- 5 Monitor T&CM services at MOH health care facilities according to the designated zones.
- 6 Perform relevant administrative works.
- 7 Manage the finances of each branch office respectively.

T&CM BRANCH OFFICES



NORTH ZONE T&CM BRANCH OFFICE

1

Location
Pulau Pinang SHD

Coverage Area
Pulau Pinang
Kedah
Perlis

SOUTH ZONE T&CM BRANCH OFFICE

2

Location
Johor SHD

Coverage Area
Johor
Melaka

EAST ZONE T&CM BRANCH OFFICE

3

Location
Terengganu SHD

Coverage Area
Kelantan
Terengganu
Pahang

PERAK T&CM BRANCH OFFICE

4

Location
Perak SHD

Coverage Area
Perak

SARAWAK T&CM BRANCH OFFICE

5

Location
Sarawak SHD

Coverage Area
Sarawak

SABAH T&CM BRANCH OFFICE

6

Location
Sabah SHD

Coverage Area
Sabah
Wilayah Persekutuan
Labuan

Figure 1 : T&CM Branch Offices location and coverage area

FUNCTIONS OF T&CM FOCAL POINTS AT MEDICAL DIVISION OF STATE HEALTH DEPARTMENTS (SHD), MINISTRY OF HEALTH MALAYSIA (MOH)

In 2020, T&CM focal points from the Medical Division of the State Health Department (SHD) have been appointed for states without a T&CM branch office. These states are Perlis, Kedah, Selangor, Negeri Sembilan, Federal Territories of Kuala Lumpur and Putrajaya, Kelantan, Pahang, Malacca, and Federal Territory of Labuan.

These focal points are responsible to oversee T&CM related matters at the respective states so that an efficient and comprehensive regulatory system can be maintained at the state level to ensure the safe and quality of T&CM services in Malaysia.

The functions of these T&CM Focal Points are as follows:

- 1** Take note of T&CM related activities at state level and notify T&CMD and the respective T&CM branch office according to the designated zone.
- 2** Collaborate with T&CMD and T&CM branch offices for T&CM programmes at state level by:
 - Providing relevant information/data;
 - Providing technical advice on implementation of T&CM services at state level;
 - Identifying appropriate preventive and improvement measures for respective states; and
 - Monitoring T&CM services offered and implementation of T&CM projects/programmes at the respective states.
- 3** Attend meetings or discussions on T&CM related matters.
- 4** Forward T&CM related complaints to T&CMD or T&CM branch offices according to the designated zone.
- 5** Carry out other relevant tasks as required.



T&CM SERVICES

SERVICES OFFERED AT T&CM UNITS IN MOH HEALTH CARE FACILITIES


To date, 15 MOH hospitals offer T&CM services throughout Malaysia as added therapy for specific indications by using the regime, procedures and referral systems that have been outlined in the T&CM Practice Guideline (Table 1).

Table 1 : T&CM services offered in MOH Hospitals

No.	MOH Hospitals	Year Established	T&CM Services Offered
1.	Hospital Kepala Batas, Pulau Pinang	2007	-Acupuncture - Traditional Massage -Herbal Therapy as Adjunct Treatment for Cancer Patients
2.	Hospital Putrajaya, Wilayah Persekutuan Putrajaya	2008	-Acupuncture - Traditional Massage
3.	Hospital Sultan Ismail, Johor	2008	-Acupuncture - Traditional Massage -Herbal Therapy as Adjunct Treatment for Cancer Patients
4.	Hospital Sultanah Nur Zahirah, Terengganu	2009	-Acupuncture - Traditional Massage
5.	Hospital Duchess of Kent, Sabah	2009	-Acupuncture - Traditional Massage
6.	Hospital Sultanah Bahiyah, Kedah	2010	-Acupuncture - Traditional Massage
7.	Hospital Port Dickson, Negeri Sembilan	2010	-Acupuncture - Traditional Massage -Shirodhara* -External Basti Therapy*
8.	Hospital Umum Sarawak, Sarawak	2010	-Acupuncture - Traditional Massage
9.	Hospital Raja Perempuan Zainab II, Kelantan	2011	-Acupuncture - Traditional Massage
10.	Hospital Rehabilitasi Cheras, Wilayah Persekutuan Kuala Lumpur	2013	-Acupuncture - Traditional Massage -Shirodhara* -External Basti Therapy*
11.	Hospital Wanita dan Kanak-Kanak Sabah, Sabah	2013	-Acupuncture# - Traditional Massage -Herbal Therapy as Adjunct Treatment for Cancer Patients
12.	Institut Kanser Negara, Wilayah Persekutuan Putrajaya	2013	-Acupuncture -Herbal Therapy as Adjunct Treatment for Cancer Patients
13.	Hospital Jasin, Melaka	2014	-Acupuncture - Traditional Massage
14.	Hospital Sungai Buloh, Selangor	2017	-Varmam Therapy*
15.	Hospital Selayang, Selangor	2022	-Acupuncture

*Services for Shirodhara, External Basti Therapy and Varmam Therapy are temporarily suspended, pending the deputation of new Traditional Indian Medicine practitioners and assistant practitioners by the Government of India.

#Acupuncture service in Hospital Wanita dan Kanak-kanak Likas is temporarily suspended, due to inavailability of practitioner.



ENFORCEMENT OF T&CM ACT 2016 [ACT 775]

REGISTRATION OF T&CM PRACTITIONERS

In line with the implementation of Phase 2 of the Traditional and Complementary Medicine (T&CM) Act 2016 (Act 775) enforcement was begun on 1 March 2021, any person who intends to practise T&CM in any recognized practice area shall register with the T&CM Council (**Figure 2**). There are seven recognized practice areas as follows:

- i) Traditional Malay Medicine (TMM)
- ii) Traditional Chinese Medicine (TCM)
- iii) Traditional Indian Medicine (TIM)
- iv) Homeopathy
- v) Chiropractic
- vi) Osteopathy
- vii) Islamic Medical Practice

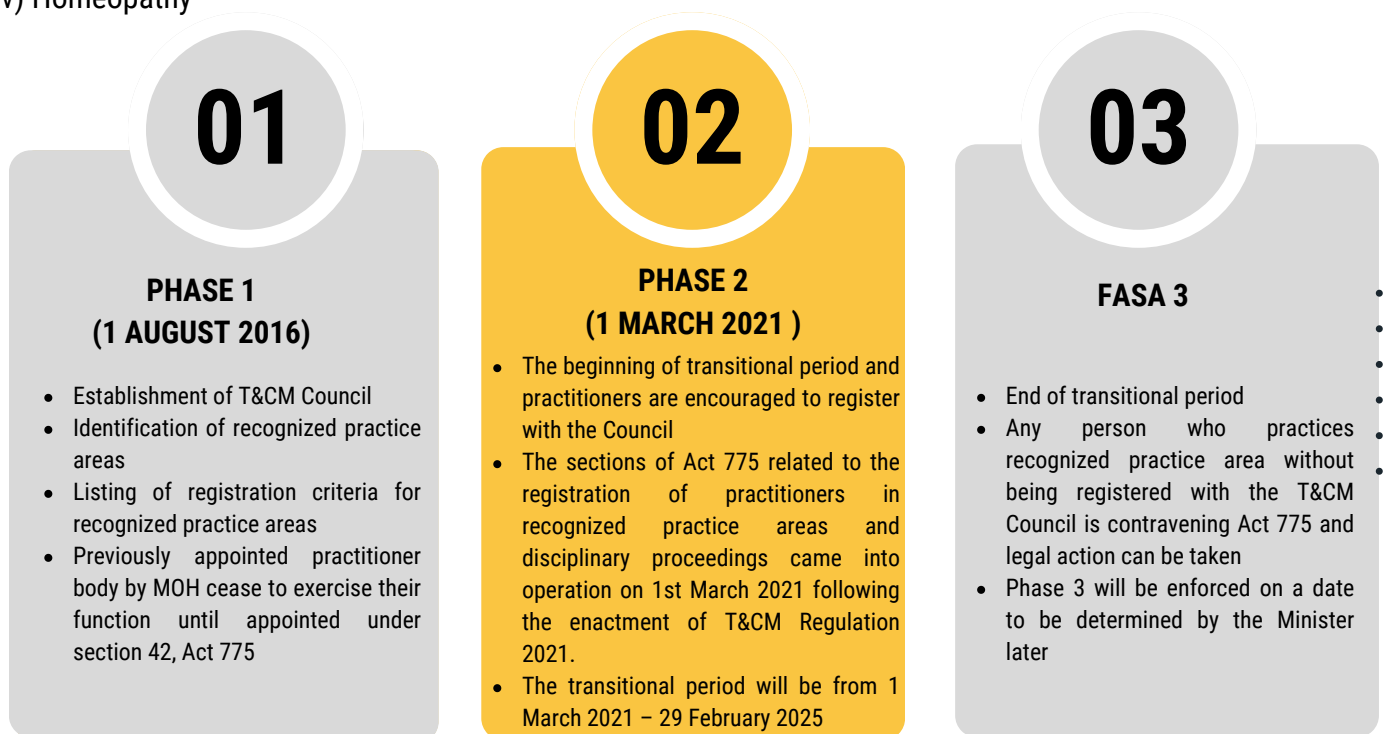
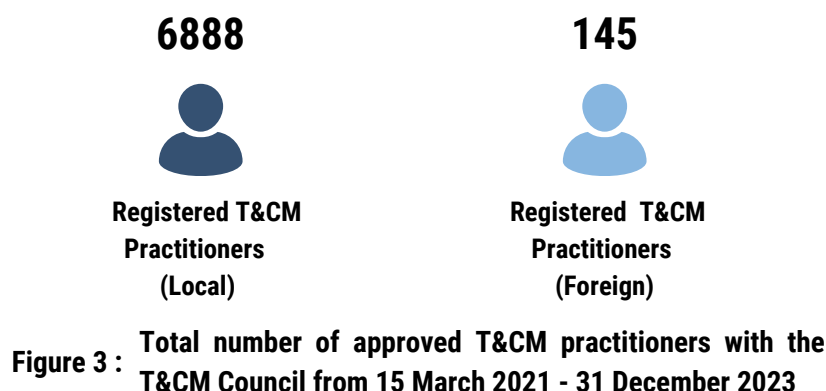


Figure 2 : Enforcement of T&CM Act 2016 in phases

Registration of practitioners in recognized practice areas with the T&CM Council since 15 March 2021. (**Figure 3**).



STATISTICS OF PRACTITIONERS REGISTERED WITH THE T&CM COUNCIL

From 1 January 2023 to 31 December 2023, 4178 local T&CM practitioner registration applications were received by the Traditional and Complementary Medicine Council Section (T&CMCS). Of these, 2893 local T&CM practitioners had their applications approved by the T&CM Council. Besides that, 2026 Registered Practitioner's Practising Certificates (RPPC) were issued by T&CMCS in 2023

73 foreign T&CM Practitioners Registration applications were received by the T&CMCS. Of these, 35 new Temporary Practising Certificate (TPC) applications and 29 TPC renewal applications were approved by the T&CM Council, while 9 new TPC applications were rejected.

Table 2 shows the number of local and foreign T&CM practitioner registration applications with the T&CM Council from 1 Januari 2023- 31 Desember 2023 according to Recognized Practice Areas.

Table 2 : Local and foreign T&CM practitioner registration applications from 1 Januari 2023 – 31 Desember 2023

Recognize Practice Area	Local T&CM Practitioner		Foreign T&CM Practitioner	
	Total Number of New Applications Approved	Total Number of RPPCs Issued	New TPC Applications Approved	TPC Renewal Applications Approved
TMM	586	252	Not Applicable	Not Applicable
TCM	1867	1491	16	14
TIM	68	34	10	4
Homeopathy	112	83	2	1
Chiropractic	114	65	4	7
Osteopathy	2	1	3	3
Islamic Medicine	144	100	Not Applicable	Not Applicable
Total	2893	2026	35	29

ISSUANCE OF LETTER OF NO OBJECTION FOR AYURVEDIC ASSISTANT PRACTITIONERS

A total of 31 applications for Assistant Ayurvedic Practitioners were received from 1 January 2023 to 15 June 2023. All applications were given a response letter within 14 days from the date of complete application received (achieved 100% Quality Objective). 25 applications successfully obtained letter of no objection from the T&CM Division while 6 applications were not approved at the Foreign Assistant Practitioner Processing Committee Meeting level due to non-compliance to the criteria set in the Guidelines on Feedback Letter Application for foreign T&CM Assistant Practitioner.

Beginning 15 June 2023, all applications to obtain letter of no objection for Ayurvedic assistant practitioners have to go through an online Xpats Gateway system managed by the Expatriate Services Division of the Immigration Department of Malaysia. From 15 June 2023 until 31 December 2023, a total of 23 applications for Ayurvedic assistant practitioners were supported and one application was rejected via the Xpats Gateway system.

IMPLEMENTATION OF CAPACITY BUILDING COURSE (CBC)

According to Act 775, any individual intending to practise T&CM in a recognized practice area needs to be registered with the T&CM Council. However, there are practitioners who do not possess recognized qualifications but have years of experience as determined by the T&CM Council, known as the grandfathering group.

In order to assist practitioners in the grandfathering group to register as T&CM practitioners under Act 775, the T&CM Council has decided on CBC implementation for traditional medicine (Malay, Chinese, Indian) and Homeopathy. Successful attendance at the CBC is one of the registration criteria that needs to be fulfilled by identified practitioners during the transitional period, from 1 March 2021 until 29 February 2024.

Applications for training centers and trainers were processed at CBC Assessment Meetings before being submitted to the T&CM Council for approval in accordance to the terms and conditions stated in the Guideline on Application as CBC Trainer and Training Centre and Guideline on Application as Online CBC Training Centre and Trainer.

Up to 31 December 2023, 14 approved Training Centers have conducted 45 CBC sessions which were attended by 1010 practitioners (**Figure 4**).

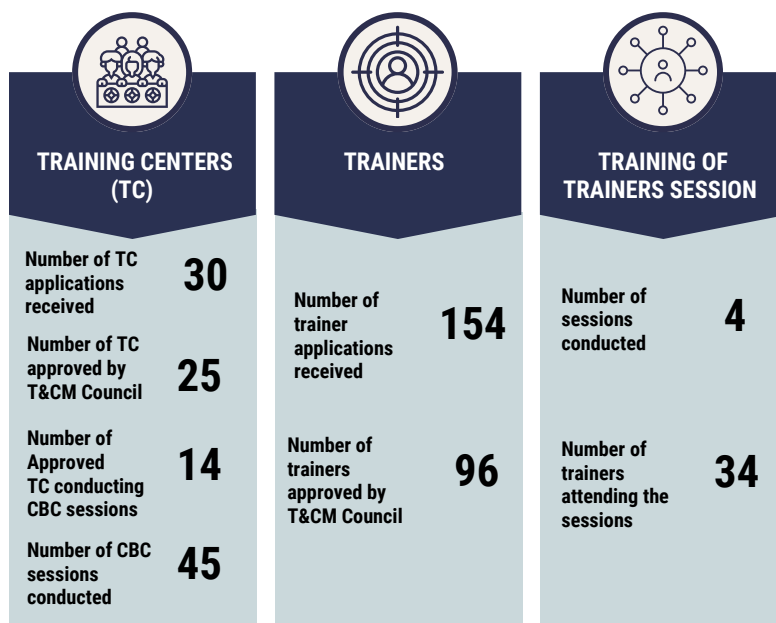


Figure 4: Statistics on implementation of CBC for 2023

T&CM COUNCIL

The T&CM Council was established in 2016 to regulate T&CM practices and practitioners in Malaysia. The Honorable Minister of Health appointed T&CM Council members for the new cycle from 1 August 2023 until 31 July 2025. A total of 34 Council members were appointed, comprising 17 permanent members and 17 alternate members.

The T&CM Council met four (4) times in 2023. A total of 15 proposal papers, five (5) notification papers and six (6) practitioner registration application presentations were tabled.



T&CM Council members with the new council chairman, Director General of Health (DG), YBhg. Datuk Dr. Muhammad Radzi bin Abu Hassan before the T&CM Council Meeting No. 3/2023 held on 31 July 2023

APPOINTMENT OF INVESTIGATION COMMITTEE UNDER THE T&CM COUNCIL

Act 775 requires the T&CM Council to establish a mechanism to investigate complaints or any information received against a registered practitioner. An Investigation Committee has been established under the T&CM Council based on the provision under sub-regulation 13(1), T&CM Regulations 2021 to conduct preliminary investigations into complaints or information in respect to any disciplinary matter that may be inquired into by the T&CM Council. The five (5) members of this committee were appointed for a period from 9 November 2023 until 8 November 2026.

SYARIAH COMPLIANT STANDARD MEASUREMENT (i-Syifa') SCREENING FOR ISLAMIC MEDICAL PRACTICE (IMP) PRACTITIONERS

A mechanism to regulate IMP was introduced by the Islamic Development Department Malaysia (JAKIM) in 2016 and agreed to by the T&CM Council in 2017. The approach employs a screening method known as the Syariah Compliant Standard Measurement (i-Syifa') Screening.

It applies to IMP practitioners who wish to register by using the requirement of experience route. The i-Syifa' screening will be conducted by the respective State Islamic Departments (JAIN) nationwide.

Registration Statistics of IMP Practitioners from 1 January 2023 to 31 December 2023 are as shown in **Figure 5**.



Figure 5: Registration statistics of IMP practitioners from 1 January 2023 to 31 December 2023



INTERNATIONAL COLLABORATION



COLLABORATION BETWEEN THE GOVERNMENT OF MALAYSIA AND THE GOVERNMENT OF THE REPUBLIC OF INDIA IN THE FIELD OF TRADITIONAL MEDICINE

The Memorandum of Understanding (MoU) between the government of Malaysia and the government of the Republic of India in the field of Traditional Medicine through the collaboration with Ministry of Ayurveda, Yoga, Naturopathy, Yunani, Siddha and Homeopathy (AYUSH) was signed on 27th October 2010. The MoU is due for renewal in 2024.

This partnership has enabled TIM services, including Shirodhara, External Basti Therapy, and Varmam Therapy to be offered at selected Ministry of Health (MOH) Hospitals in Malaysia since 2011. These TIM services are delivered by the deputed TIM practitioners and assistant practitioners under the Indian Technical and Economic Cooperation (ITEC) programme. TIM experts have contributed to the development of guidelines pertaining to TIM education, training, and practice. However, the TIM services were withheld following the repatriation of TIM experts in 2021. MOH is in the process to renew the MoU and the ITEC programme application with the Ministry of AYUSH and the High Commission of India in Malaysia facilitates the recruitment of new TIM experts in the near future.

To strengthen ties between the government of Malaysia and the government of the Republic of India, an annual Bilateral Technical Meeting (BTM) is held alternately in India and Malaysia. The 8th BTM was hosted by the Ministry of AYUSH, India on 18 August 2023 as a side activity to the WHO Traditional Medicine (TM) Global Summit in Gandhinagar, Gujarat, India. Among the topics discussed in the 8th BTM are current collaborations, plans for MoU renewal, TIM-related conferences or workshops that can be hosted together, deputation of TIM experts to Malaysia, TIM investment opportunities in both countries and others.



Image 2: 8th BTM meeting members at Gandhinagar, Gujarat, India. The Indian delegation was led by Dr. Manoj Nesari, Advisor and Head of International Cooperation, Ministry of Ayush and the Malaysian delegation was headed by DDG(M), Dato' Dr. Asmayani binti Khalib, MOH



The following are TIM related activities in 2023 that involved T&CMD:

Yunani Day and International Conference in Yunani Medicine (Virtual)



DATE
10- 11 FEB 2023



VENUE
Online



GUEST SPEAKER
Dr. Goh Cheng Soon

The World Yunani Day Celebration and International Conference in Unani Medicine was organised by the Central Council for Research in Yunani Medicine, India and conducted through hybrid mode.

The main objective of this event is to promote the role of Yunani medicine system in public health, including the prevention of diseases, prolonging lifespan and health promotion via community efforts. Dr. Goh Cheng Soon, Director of T&CMD delivered a speech titled “The Governance of Yunani Medicine in Malaysia”.

The conference explored and discussed the integration of Yunani medicine into public health programmes to increase health care delivery.

This holistic medical system has the potential to play an important role in the prevention of diseases, promotive care, rehabilitative care and paliative care.

Indian Technical and Economic Cooperation (ITEC) Day 2023



DATE
19 SEP 2023



VENUE
Royal Lake Club, KL



T&CMD REPRESENTATIVES
Dr. Goh Cheng Soon
Ms. Teoh Sheh Ki

ITEC Is an international capacity building programme which is fully funded by the Government of the Republic of India.

This programme offers technical and training assistance in various fields, including IT, banking, administration, education, agriculture, science etc. to 161 countries, including Malaysia.

The ITEC Day 2023 celebration was organised by the High Commission of India in Malaysia, attended by the Deputy Minister of Foreign Affairs Malaysia as guest of honour and representatives from various Ministries including the Ministry of Foreign Affairs, Ministry of Human Resources, Ministry of Economy, MOH and the ITEC programme alumni.

To date, over 320 Malaysians have benefited from this programme. Through this programme, the MOH had secured TIM expert deputations to offer TIM services at selected MOH hospitals.



Ayurveda Day 2023 Celebration



DATE
6 DEC 2023



VENUE
Netaji Subhash Chandra Bose
Indian Cultural Centre
(NSCBICC), Brickfields, KL



T&CMD REPRESENTATIVES
Dr. Goh Cheng Soon
Ms. Teoh Sheh Ki
Mdm. Gong Jia Ying

The Ayurveda Day celebration this year was held to appreciate the role of Ayurveda in health care and holistic wellness. This event was co-organised by the High Commission of India in Malaysia and Malaysian Association of Traditional Indian Medicine (PEPTIM). Dr. Goh Cheng Soon, Director of T&CMD was invited to deliver a special address at the event. TIM practitioners and TIM industry representatives also attended the event. The guest speakers shared on the role of Ayurveda in the prevention and care of non-communicable diseases or chronic diseases which has become an increasing burden to the health care system globally.



Image 3: The Director of T&CMD attending Ayurveda Day 2023 Celebration as a guest of honour

Additionally, the Government of the Republic of India provides the AYUSH Scholarship Scheme, offering Malaysians the opportunity to pursue studies in the TIM field in India. As of 2023, 25 Malaysian students have benefited from this scholarship scheme.

In conjunction with the decade-long partnership between Malaysia and India in the field of traditional medicine, the T&CMD published a coffee table book titled “A Decade of Collaboration: Malaysia-India Partnership in Traditional Systems of Medicine” in November 2023 in appreciation and gratitude of the relationship between Malaysia and India.



Image 4: Presentation of the publication from the Director, T&CMD to the Secretary, Ministry of AYUSH



CONFERENCE OF TRADITIONAL MEDICINE BETWEEN INDIA AND ASEAN ON THE THEME 'ROLE OF TRADITIONAL MEDICINE IN INDIA AND ASEAN COUNTRIES IN MITIGATION OF COVID-19 PANDEMIC'

The Conference of traditional medicine between India and ASEAN with the theme 'Role of Traditional Medicine in India and ASEAN Countries in Mitigation of COVID-19 Pandemic' was held on 20 July 2023 in New Delhi, India. Delegates from India and ASEAN countries participated in this conference and it served as a platform to share experiences and best practices in the field of traditional medicine among different countries in ensuring the sustainability and resilience of healthcare system.

The conference was divided into two (2) sessions. The first session discussed the role of traditional medicine in (i) achieving Sustainable Development Goal (SDG)-3 (Health & Wellness) and (ii) combating the COVID-19 pandemic while the second session focused on sharing of knowledge about the regulatory framework and initiatives in the development of traditional medicine.

All ASEAN member states (AMS) were invited to deliver presentations in both sessions. The topics presented by the Malaysian delegates were as follows:

1. 'Regulatory Reforms in Advancing T&CM in Malaysia' – Dr. Dyanan Puvanandran
2. 'Role of T&CM in Attaining SDG – 3 i.e. Health & Wellness in Malaysia' – Dr. Chan Li Yen

On 21 July 2023, all delegates visited Morarji Desai National Institute of Yoga and All India Institute of Ayurveda to gain a better understanding of traditional Indian medicine practices. The participation of Malaysian delegates in this conference have strengthened cooperation and potential collaborations on practice, regulation, research as well as education and training in T&CM with India and other AMS.



Image 5: ASEAN delegates with the director and representatives from All India Institute of Ayurveda

COLLABORATION BETWEEN THE GOVERNMENT OF MALAYSIA AND THE GOVERNMENT OF CHINA IN THE FIELD OF TRADITIONAL MEDICINE

On 18 December 2023, the 5th BTM between the Government of Malaysia and the Government of China in the field of traditional medicine was held at the MOH Headquarters in Putrajaya. The Malaysian delegation was led by Datuk Dr. Muhammad Radzi bin Abu Hassan, Director-General of Health, along with representatives from MOH. The Chinese delegation was led by Prof. Huang Luqi, Vice Commissioner of the National Administration of Traditional Chinese Medicine (NATCM), along with representatives from NATCM and Dr. Zhao Xiangdong from the Chinese Embassy in Malaysia.

The collaborative initiatives outlined in this meeting encompass knowledge-sharing sessions on various aspects including evidence-based research in traditional medicine, the regulatory systems for ethnic medicines in China, research protocols, development of benchmarks for traditional medicine practices, training programs to enhance the fundamental understanding of medical practitioners in traditional medicine, and more. This collaboration is pivotal in strengthening evidence-based traditional medicine practices in Malaysia, ensuring the delivery of safe services and demonstrating the sustained commitment of both nations in this field.

Following the BTM, the Chinese delegation participated in the Courtesy Visit Session to the Honorable Dato' Lukanisman Awang Sauni, Deputy Minister of Health in Putrajaya. The objective of this visit was to enhance collaboration in the field of T&CM between the two countries which was established since the signing of the MoU on Cooperation in Traditional Medicine in 2011 and subsequently renewed in 2022. Discussions between the Honourable Dato' Lukanisman Awang Sauni and Prof. Huang Luqi encompassed the advancements and potential of T&CM within the healthcare systems of Malaysia and China.



Image 6: Photo session of the 5th BTM members at the lobby of MOH Complex, Putrajaya



Image 7: Courtesy visit session by the Chinese delegation to the Honourable Deputy Health Minister

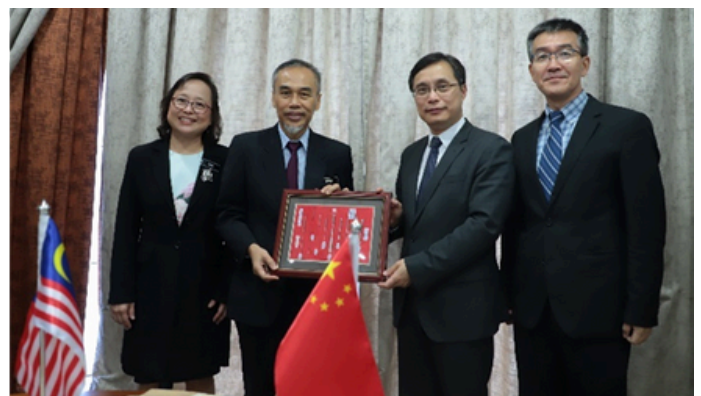


Image 8: Exchange of souvenirs between the Head of the MOH Delegation and the Head of the NATCM Delegation

The Chinese Delegation also took the opportunity to visit the Forest Research Institute Malaysia (FRIM) and the Ethnobotanical Garden. The purpose of this visit was to gain insights into the development and preservation of traditional medicinal plant resources in Malaysia, as well as to explore potential collaborations in related fields.



Image 9: Meeting between the Chinese delegation and the Natural Products Division in FRIM



Image 10: Visit to the Ethnobotanical Garden in FRIM



Throughout the year 2023, both countries established a strong connection through information-sharing programs organised by the Government of China, including:

2023 China-ASEAN International Forum on Traditional Medicine and Health Tourism (5th BAMA Forum)

<div style="display: flex; align-items: center; margin-bottom: 10px;"> <div> <p>DATE 15 OCT 2023</p> </div> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <div> <p>VENUE Bama Yao Autonomous County of Guangxi, China</p> </div> </div>	<div style="display: flex; align-items: center; margin-bottom: 10px;"> <div> <p>ORGANISER Ministry of Culture and Tourism of China, the National Administration of Traditional Chinese Medicine of China dan Guangxi Botanical Garden of Medicinal Plants, the People's Government of Guangxi Zhuang Autonomous Region</p> </div> </div> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <div> <p>T&CMD REPRESENTATIVES Dr. Goh Cheng Soon Ms. Teoh Sheh Ki</p> </div> </div>
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The forum focused on the latest developments in traditional medicine and health tourism. It also promoted Bama County as a county rich in natural resources with a high population ratio of centenarians. More than 200 guests attended the forum, including leaders from the health and tourism authorities in China and ASEAN countries, along with experts, researchers, and business representatives in these fields. Dr. Goh Cheng Soon, Director of T&CMD was invited as an honoured guest to present a talk titled "The Development of T&CM and Health Tourism in Malaysia."

Malaysian delegates were also invited by Guangxi Botanical Garden of Medicinal Plants for discussions on potential collaborations in the field of medicinal plants on 16 October 2023.



Image 11: Dr. Goh Cheng Soon as an honoured guest delivered a talk titled "The Development of T&CM and Health Tourism in Malaysia"



Image 12: Souvenir exchange session with representative from Guangxi Botanical Garden of Medicinal Plants

International Traditional Medicine Clinical Trial Registry (ITMCTR) Advisory Group Conference, Beijing



TARIKH
11 -14 DEC 2023



VENUE
Beijing ASIA Hotel, Beijing



ORGANISER
China Academy of Chinese Medical
Sciences and International Traditional
Clinical Trial Registry (ITMCTR)
Organising Committee



T&CM REPRESENTATIVE
Dr. Goh Cheng Soon

ITMCTR is one of the International Clinical Trial Registration Platform. The main role of ITMCTR is to register global traditional medicine clinical trials, including Chinese medicine, acupuncture, tuina, herbal medicine, Ayurveda, homeopathy and others. ITMCTR collaborates with various organisations worldwide, with the aim to advance clinical research and enhance the quality of global traditional medicine evidence.

The objectives of the conference include assessing and approving the Advisory Group's Terms of Reference, reviewing guidelines for traditional medicine clinical trial registration and promoting the registration of traditional medicine clinical trials in ITMCTR. Dr. Goh Cheng Soon has been identified and selected as the Malaysian representative to join this advisory group.



Image 13: Dr. Goh Cheng Soon as an advisor to ITMCTR



WORLD HEALTH ORGANIZATION (WHO) COLLABORATION

1) WHO GLOBAL TRADITIONAL MEDICINE (TM) SUMMIT AND GUJARAT DECLARATION

The WHO TM Global Summit, themed “Towards Health and Well-Being for All” was held concurrently with the G20 Health Ministerial Meeting in Gandhinagar, Gujarat, India on 17-18 August 2023. It was co-organised by the WHO and the Government of India. The participants included G20 Health Ministers, scientists, traditional medicine practitioners, health workers and civil society representatives from 88 countries. The Malaysian delegation was led by the DDG(M), accompanied by the T&CMD Director and four (4) T&CMD officers.

This Summit was held following the establishment of the WHO Global Centre for TM in India in 2022 which served as a knowledge hub to optimise the role of traditional medicine in global health and sustainable development. Emphasising evidence-based integration, the summit aimed to garner political commitment and collective action.

During the summit, the Malaysian delegation had the opportunity to present findings on the current analytical situation of T&CM in primary healthcare in the Southeast Asia and Western Pacific regions, share best practices in traditional postnatal care, highlight the contributions of T&CM and related policy implications and emphasise the importance of standardising T&CM data within the national health information system. Additionally, Malaysia also took part in the Western Pacific Region exhibition pavilion and showcased Malaysia’s biodiversity and unique practices of traditional medicine.

The Gujarat Declaration which is a resolution of the summit, outlined evidence-based outcomes and called for intensified efforts in implementing evidence-based Traditional, Complementary, and Integrative Medicine (TCI) approaches. Key actions proposed include supporting the development of the WHO Global Traditional Medicine (TM) Strategy 2025-2034, respecting and sustaining traditional knowledge and biodiversity, integrating TCI into Universal Health Coverage (UHC) through primary health care, promoting research and innovation and establishing monitoring systems for TCI-related data and routine information systems.

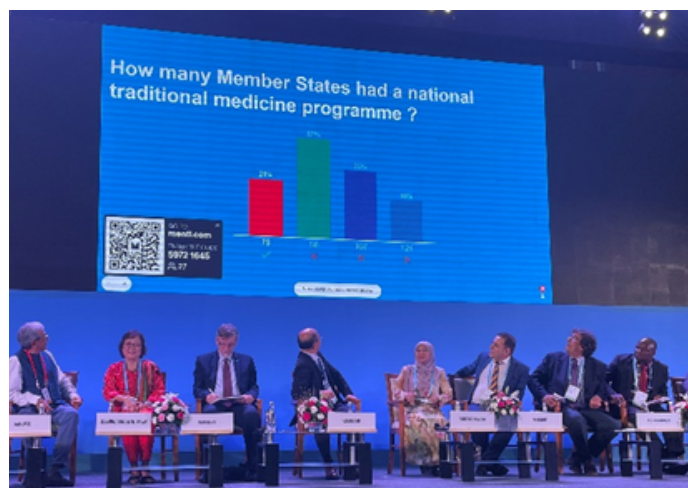


Image 14: Dato’ Dr. Asmayani binti Khalib, DDG(M) and Dr. Goh Cheng Soon, Director of T&CMD with other speakers at the WHO Global TM Summit



2) WORLD HEALTH ORGANIZATION COLLABORATING CENTRE (WHOCC)

The T&CMD has been designated as a World Health Organization Collaborating Centre (WHOCC) for Traditional, Complementary, and Integrative Medicine (TCI) since 29 June 2020 for a four-year term. In compliance with its Terms of Reference, the T&CMD is mandated to offer technical support to WHO, enhance knowledge on T&CM, provide regulatory insights upon request and conduct specialised capacity-building activities for Member States and T&CM stakeholders in collaboration with WHO.

Throughout 2023, the T&CMD as a WHOCC for TCI organised various activities, including the "Intellectual Property Awareness Webinar Relating to Knowledge in Traditional Herbs and Medicine Practices" and "Virtual Workshop on the Governance and Recognition of T&CM in the National Healthcare System among ASEAN Member States."

The Post-Summit Meeting for the WHOCC for TCI Global Network was held as a side event to the First WHO Global Summit of Traditional Medicine in Ahmedabad, Gujarat, India on 19 August 2023. The event served as a global gathering for members of the WHOCC for TCI.

Over 40 participants, including Dr. Goh Cheng Soon and Ms. Teoh Sheh Ki from Malaysia, engaged in discussions on global and regional TCI initiatives, exchanged information on expertise and work plans, provided input on the draft of the WHO Global TM Strategy 2025–2034 and explored strategies for enhanced collaboration within the network.

T&CMD as WHOCC for TCI Malaysia will continue to execute work plan activities directed by WHO, contribute to the formulation of the WHO Global TM Strategy 2025–2034 and prepare for the re-designation of WHOCC for TCI by June 2024, aligning with both WHO and national priorities.



Image 15: Meeting members of the Post-Summit Meeting for the WHOCC for TCI Global Network



3) WHO GLOBAL EXPERT CONSULTATION MEETING ON THE DRAFT OF TRADITIONAL MEDICINE STRATEGY 2025-2034

Dr. Goh Cheng Soon, Director of the T&CMD has been appointed as an expert by the WHO to participate in the WHO Global Expert Consultation Meeting on the Draft of Traditional Medicine Strategy 2025-2034. The meeting was hosted by the Department of Integrated Health Services WHO and took place in Geneva, Switzerland from 28 to 30 November 2023.

The primary objective of this meeting was to assess the draft of the new strategy which was prepared by a team of TCI experts. The draft encompasses various sections including an overview of the general position of TCI worldwide, vision, goals, core principles, terminology definitions, strategic objectives, directions and actions, and implementation of the global strategy for the next decade.

The global strategy aims to support and guide member states in meeting their evolving needs, addressing challenges, and identifying and utilizing opportunities to harness TCI in contributing to health, UHC and SDG.



Image 16: Dr. Goh Cheng Soon, one of the co-chairs for the meeting sessions



Image 17: Group picture of the meeting members from various WHO Regions



4) WHO INTERNATIONAL CLASSIFICATION OF DISEASES, 11TH REVISION (ICD-11) TRADITIONAL MEDICINE (TM) CHAPTER

Many WHO member states face challenges in documenting and coding traditional medicine conditions effectively, leading to gaps in understanding their forms, frequency and outcomes of traditional medicine conditions. Even in nations with established traditional medicine services, clinical documentation and coding is still not integrated into the mainstream Routine Health Information System (RHIS). To address these gaps, the WHO has integrated and is continually refining a supplementary chapter on traditional medicine diagnoses within the ICD-11.

The existing TM1 module classifies traditional medicine conditions of ancient Chinese origin, as currently practised in China, Japan, Korea and other nations globally. In 2020, WHO initiated the development of a second module (TM2) which aims to develop a unified set of diagnostic categories derived from Ayurveda and other traditional medicine systems such as Unani and Siddha.

The T&CMD serves as the country's focal point and WHO collaborator in the development of the ICD-11 TM2. Malaysia's involvement began in 2021 when the WHO ICD-11 TM2 Alpha Draft Review Meeting convened in Kuala Lumpur on 16-18 November 2022.

The T&CMD's participation in the relevant WHO ICD-11 TM2 development activities throughout 2023 are as follows:

Pre-Summit Workshop on ICD-11 TM and Routine Health Information Systems (RHIS)



DATE
15- 16 AUG 2023



VENUE
Ahmedabad, India



T&CM REPRESENTATIVES
Dr. Goh Cheng Soon
Ms. Teh Li Yin

The workshop was held in Ahmedabad, India on 15-16 August 2023 preceding the WHO TM Global Summit. Participants included members of the TM Reference Group (TMRG), WHO FIC Network, ICD-11 TM2 focal points, advisors from WHO Regional Offices and staff from the Classifications and Terminologies (CAT) team and TCI units in WHO Headquarters (HQ).

The workshop aimed to identify current and future needs for standardised traditional medicine diagnostic data, analyze country practices in documenting traditional medicine conditions, review lessons from integrating traditional medicine into ICD-11, enhance clinical documentation and coding practices and formulate findings and recommendations to be presented at the TM Global Summit.

The workshop also proposed to integrate ICD-11 TM conditions reporting in RHIS, support and encourage coding of traditional medicine conditions, recognise traditional medicine as an important component in national healthcare planning and active participation in the international field testing of ICD-11 TM2.



WHO ICD-11 Traditional Medicine Chapter Module 2 (TM2) Beta Draft Review Meeting, Sri Lanka



DATE
6 - 8 DEC 2023



VENUE
Kandy, Sri Lanka



T&CM REPRESENTATIVES
Ms. Teh Li Yin
Dr. Sivasangari Balan

The WHO ICD-11 Traditional Medicine (TM) 2 Beta Draft Review Meeting was held in Kandy, Sri Lanka on 6-8 December 2023. It was attended by members of the CAT team and TCI Units in WHO HQ, focal points and collaborators from 14 WHO member states, including Malaysia. The meeting aimed to review findings from international field testing of the ICD-11 TM2 Beta draft to improve clinical documentation and coding of TM conditions and plan for the final version of the module. WHO is in the process of translating the coding tool into various languages. The final TM2 module is scheduled for launch in January 2024, following refinement based on feedback received during the meeting.



Image 18: Participants of the ICD-11 TM Chapter Module 2 (TM2) Beta Draft Review Meeting in Kandy, Sri Lanka.

VISITS FROM FOREIGN AGENCIES

In 2023, T&CMD welcomed visits from a few foreign organisations that allowed for exchange of information and knowledge, while creating collaboration opportunities at an international level in the field of T&CM. The visits welcomed by this Division includes:

i. Visit from Nihon Pharmaceutical University (NPU), Japan

On 13 March 2023, Prof. Minoru Tsuzuki, Vice-President of NPU and Prof. Ichiro Arai, Dean of Graduate School of Pharmaceutical Sciences, NPU visited T&CMD. The objective of this visit was to gain insights into the governance of T&CM in Malaysia. The NPU delegation also had the opportunity to visit the T&CM Unit of the National Cancer Institute (NCI), Putrajaya, to understand the integration of T&CM into Malaysia's national healthcare system, particularly focusing on herbal medicine services as an adjunct treatment for cancer. The T&CM Unit, NCI showcased its services, including acupuncture and herbal medicine for cancer patients, organisational activities, research projects and others.

During the visit, Prof. Ichiro Arai informed that traditional herbal medicine in Japan is known as Kampo medicine. In Japan, modern medicine doctors are allowed to prescribe Kampo medicine. NPU offers the Kampo Pharmaceutical Sciences Course, which equips pharmacy students with the knowledge and skills to provide comprehensive, personalised and integrated medical care. The course covers various disciplines, including disease prevention and treatment, prevention of side effects of modern medicine, palliative care and others.



Image 19:

The visit of the Japanese delegation to the T&CM Unit, NCI was welcomed by Dr. Puteri Norliza, Deputy Director (Medical I) and Dr. Teo Chiah Sean, Head of the T&CM Unit, NCI. Representatives from the T&CMD included Dr. Goh Cheng Soon and other T&CMD officers

ii. Visit from Health Commission of Anhui Province, China

On 15 May 2023, a delegation from the Health Commission of Anhui Province, China, led by Mr. Yang Xubin, Deputy General Director, Health Commission of Anhui Province visited the T&CMD and the T&CM Unit, NCI to gain insights into the development of TCM in Malaysia and to explore collaborative opportunities. The Malaysian delegation was led by Dr. Goh Cheng Soon, Director of T&CMD.

During their visit to the T&CMD, the delegates were shared on the overview of T&CM governance in Malaysia, covering aspects like practices, products, premises, education, research and information technology. The discussion included T&CM regulations, supply and demand, service fees and T&CM's role in Malaysia's healthcare system.

The Chinese delegates also shared insights on TCM practitioner regulation in China. Both parties expressed interest in future collaborations, including joint research, sharing best practices and the exchange of experts to enhance T&CM's role in health care.

At the T&CM Unit, NCI, the delegation was introduced to the services being offered which focused on the integration of TCM into cancer patient care. They were also given a briefing about how MOH hospitals use herbal medicine and acupuncture alongside chemotherapy to enhance the treatment of cancer patients. The Chinese delegates also presented a copy of the "TCM Treatment: China Anti-Cancer Association Technical Guidelines for Holistic Integrative Management of Cancer 2023" that was recently published, to NCI.



Image 20: The Chinese delegates from Anhui Health Commission and T&CMD officers

iii. Visit from Guizhou University of Traditional Chinese Medicine (GUTCM), China

On 16 November 2023, T&CMD received a visit from GUTCM, China. The Chinese delegation was led by Mr. Yu Hao, Vice President of GUTCM and the Malaysian delegation was led by Dr. Goh Cheng Soon, Director of T&CMD.

The visit to Malaysia aimed to foster collaboration and knowledge exchange in education and clinical practices between GUTCM and local institutions. This university has ongoing partnerships with local institutions including Tunku Abdul Rahman University (UTAR), INTI International University and Tung Shin Hospital since 2017.

GUTCM was founded in 1965. GUTCM prioritises international involvement, fostering collaboration and information exchanges, notably with ASEAN and the “Belt and Road” countries. It aims to cultivate talents in traditional medicine with the emphasis on research, clinical exchanges and education programmes as well as focusing on the integration of TCM with modern medicine and building international cooperation in healthcare.

GUTCM highlighted its significant contributions to the TCM market with various products, including ‘Relinqing’ and its research efforts covering cultivation to processing techniques. Guizhou Province hosts diverse ethnic medicine practices, notably Miao medicine, which prioritises fresh herb usage based on hot and cold concepts.

At present although ethnic medicine lacks standardised education, TCM research is being carried out to explore its clinical efficacy which can be potentially integrated into hospital systems. GUTCM also offers short-term TCM training programmes to Malaysians.



Image 21: Delegates from GUTCM and T&CMD

COLLABORATION WITH ASEAN COUNTRIES IN THE FIELD OF TRADITIONAL MEDICINE

Aligned with the ASEAN Health Cluster 3 Work Programme for 2021-2025, Malaysia, as the host country conducted a virtual workshop titled "Governance and Recognition of T&CM in the National Healthcare System Among the ASEAN Member States (AMS)" on 25-26 July 2023. This initiative was conducted from the outcome of Malaysia's survey under the ASEAN Health Cluster 3 in 2020 to identify common training needs for T&CM among AMS.

Speakers from Malaysia, Philippines, Thailand and Singapore were invited to share insights covering diverse aspects of T&CM governance such as practices, practitioners, products, premises, education, medical devices, research, health financing and digitalisation in the field of T&CM for AMS. The workshop's primary objectives were to disseminate the latest developments and strategies in T&CM governance among AMS, recognise challenges and showcase best practices. The main goal is to enhance the safe, accessibility and quality of T&CM services collaboratively throughout the ASEAN region.



Image 22: Opening remarks delivered by the DG of Health, Datuk Dr. Muhammad Radzi Abu Hassan and the closing remarks was given by the DDG(M), Dato' Dr. Asmayani binti Khalib

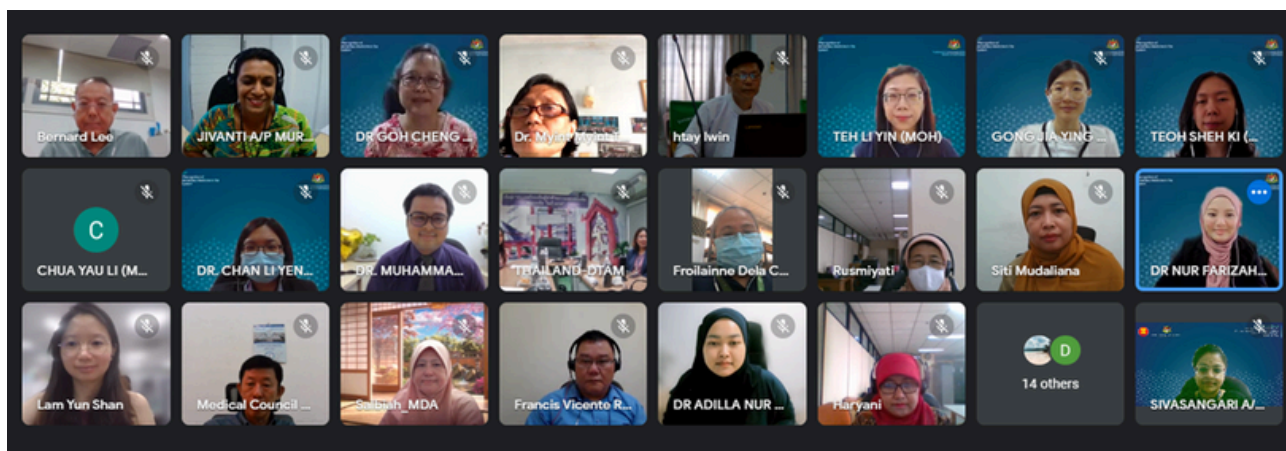


Image 23: Group picture of the speakers and participants for the Workshop on the Governance and Recognition of T&CM in the National Healthcare System among the AMS



LOCAL COLLABORATION

LAUNCH OF TRADITIONAL AND COMPLEMENTARY MEDICINE (T&CM) RESEARCH FRAMEWORK IN MALAYSIA AND GUIDELINE FOR HERBAL MEDICINE RESEARCH

YB Dr. Zaliha Mustafa, the Minister of Health launched the T&CM Research Framework in Malaysia and the Guideline for Herbal Medicine Research at the National Institute of Health on 14 April 2023.

The T&CM Research Framework in Malaysia is the product of a collaboration between the T&CM Division and Herbal Medicine Research Centre (HMRC), Institute for Medical Research under the guidance of a WHO-appointed consultant. It has been published as a reference and guide for stakeholders who have interest in the conduct and evaluation of T&CM research in Malaysia. The Framework details general requirements for research conduct in Malaysia following current guidelines and regulations; as well as specific needs for T&CM research especially in integrating the principles and theories of traditional medicine into research methodology and design.

The Guideline for Herbal Medicine Research has been developed by the National Committee for Research and Development of Herbal Medicine. It is intended as guidance for research on herbal products with therapeutic claims, as defined by conventional medicine. The Guideline includes comprehensive information on the data required for the development of herbal products covering quality, pre-clinical and clinical aspects. Additionally, it includes information on the development of pre-clinical data to meet the needs of conducting further clinical studies in the future as well as a description of methods to link these two phases.

It is hoped that the publication of both the framework and guideline will encourage an increase in the quantity and quality of research in addition to strengthening the cooperation and collaboration of various parties in line with the MOH's intention to enhance the field of T&CM for the good and benefit of all Malaysians.



Image 24: Launch Ceremony of Traditional and Complementary Medicine Research Framework in Malaysia and Guideline for Herbal Medicine Research was officiated by the top management of the MOH

WORKING VISIT TO UNIVERSITY TUNKU ABDUL RAHMAN (UTAR) HOSPITAL

On 7 November 2023, MOH held a working visit to UTAR Hospital, Kampar, Perak. The MOH delegation was led by DDG(M) Dato' Dr. Asmayani binti Khalib, accompanied by Dr. Goh Cheng Soon and officers from T&CMD, MOH. The main purpose of this visit is to gain a deeper understanding of the services offered by UTAR Hospital as well as the issues and challenges faced in the provision of western medicine and T&CM services. The delegates were warmly welcomed by Ir. Prof. Dato' Dr. Ewe Hong Tat, President of UTAR.

The visit commenced at UTAR Hospital Modern Medical Centre and was led by its Director, Prof Dr. Lau Hui Ping. The Medical Centre started operating in August 2023 and offering various specialist treatment and counselling services. UTAR Hospital has a dialysis centre and also provides mammography, magnetic resonance imaging (MRI), computed tomography (CT) scan services and others.

Subsequently, the KKM delegation was directed to visit the UTAR Hospital T&CM Centre by Dr. Te Kian Keong, Director of the UTAR Hospital T&CM Centre. The centre began operating in April 2022 and offering a wide range of T&CM services including acupuncture and moxibustion, TCM internal medicine, Ayurvedic medicine and TCM rehabilitation for inpatients and outpatients. As of November 2023, the UTAR Hospital T&CM Centre has provided T&CM services to more than 40,000 patients.

Overall, this working visit has strengthened the cooperation between MOH and UTAR Hospital. It is hoped that there will be more collaboration opportunities in the development of western medicine and T&CM services in the future for the well-being of Malaysians.



Image 25: Group photo of MOH delegates with UTAR Hospital's top management at the UTAR Hospital T&CM Centre, Kampar, Perak

WORKING VISIT TO SUNWAY TCM CENTRE AND SUNWAY SANCTUARY, BANDAR SUNWAY, PETALING JAYA

Officers from the T&CMD together with the DDG(M) Dato' Dr. Asmayani binti Khalib visited Sunway TCM Centre and Sunway Sanctuary on 3 November 2023. The delegation was warmly welcomed by Dato' Lau Beng Long, President of Sunway Healthcare Group, and Associate Professor Dr. Lim Ren Jye, Medical Director of Sunway TCM Centre.

Sunway TCM Centre, located near Sunway Medical Centre, Petaling Jaya, is owned by Sunway Healthcare Group and offers T&CM services for outpatients. The centre has operated since 2020 with ten (10) experienced TCM practitioners. The T&CM services offered at Sunway TCM Centre include TCM Internal Medicine, Acupuncture & Moxibustion, Tuina, TCM Oncology, TCM Dermatology, and Orthopedic and Trauma Medicine. TCM Gynaecology and TCM Paediatric services will soon be offered. Sunway Sanctuary is a care centre for the elders. It began operating in early 2023 and offered exclusive care services to the elderly population.

The centre operates under the supervision of modern medical doctors with expertise in the field of TCM. The herbal medicine dispensary for patients is managed by a modern medicine pharmacist with qualifications in TCM. The pharmacist dispenses herbal medicine to patients after consultation sessions with TCM practitioners.

The purpose of this visit was to gain a better understanding of the functions, facilities and services provided at Sunway TCM Centre as well as to strengthen the good relationship between MOH and the private sector. Besides that, opportunities for collaboration through public-private partnerships in the field of T&CM were discussed, including promoting the provision of holistic care to patients.



Image 26: DDG(M) dan T&CM representatives with Dato' Lau Beng Long, President of Sunway Healthcare Group



Image 27: DDG(M) with Profesor Madya Dr. Lim Ren Jye, Medical Director of Sunway TCM Centre

ENGAGEMENT SESSION WITH THE LEGISLATION AND ENFORCEMENT SECTION, DENTAL HEALTH PROGRAMME

The Surveillance and Investigation Unit, Inspectorate & Enforcement (I&P) Section, T&CMD is responsible for planning and organising engagement sessions with other enforcement agencies. Such engagement sessions will enhance and empower the understanding and skills of T&CMD enforcement officers in conducting enforcement activities .

An engagement session with the Legislation and Enforcement Section of the Dental Health Programme was held on 15 December 2023. The main objective of this engagement session is to share knowledge regarding enforcement activities, as well as to learn from the challenges and obstacles faced by the Dental enforcement officers while conducting intelligence operations, raids, investigations and prosecutions.

This engagement session also encourages collaboration between T&CMD and Dental Health Programme besides opening opportunities towards cooperation in the future.



Image 28: Engagement session with Legislation and Enforcement Section, Dental Health Programme

ESTABLISHMENT OF THE TRADITIONAL AND COMPLEMENTARY MEDICINE RESEARCH ADVISORY COMMITTEE (TRAC)

In December 2023, the MOH had successfully established TRAC which is chaired by the DDG (M). It comprises a Main Committee and a Technical Committee made up of representatives from government agencies (MOH and non-MOH), and subject matter experts in the field of T&CM who are academicians and T&CM practitioners. The government agencies involved are as follows:



- Traditional and Complementary Medicine Division
- National Pharmaceutical Regulatory Agency
- Herbal Medicine Research Centre, Institute for Medical Research
- Medical Device Authority



- Food Security Division, Ministry of Agriculture and Food Security
- Forest Research Institute Malaysia, Ministry of Natural Resources and Environmental Sustainability
- Sabah Biodiversity Centre
- Sarawak Biodiversity Centre

The formation of the committee is an initiative towards addressing the absence of an advisory body specific to research on T&CM practice which is one of the limiting factors for the development of T&CM research in Malaysia. The functions of TRAC are as in **Figure 6**.

The establishment of TRAC hopefully will assist in invigorating T&CM research activities in Malaysia and further contribute to evidence-based T&CM practices.



Figure 6: Functions of TRAC

EVALUATION OF PILOT PROJECT: A COLLABORATION BETWEEN MALAYSIA HOLISTIC AND HERBAL ORGANISATION (MHHO) AND JINJANG HEALTH CLINIC (KK JINJANG) ON THE PROVISION OF T&CM SERVICES

A pilot collaboration between MHHO and KK Jinjang on the provision of T&CM services was conducted for two (2) years (1 January 2020 until 31 Disember 2022). The signing of a Memorandum of Agreement (MoA) and Letter of Acceptance (LoA) for this pilot project was signed between the MOH and MHHO on 28 November 2020. Subsequently, an evaluation was conducted based on the agreed requirements and criteria set in the Guidelines of the Traditional and Complementary Medicine (T&CM) Services Provision by MHHO at KK Jinjang and MHHO Booklet to ensure the pilot project is safe and of quality.

The evaluation included components such as patient satisfaction survey and assessment of the perception of medical officers in KK Jinjang as well as MHHO practitioners towards the quality and safety of T&CM service delivery by MHHO in KK Jinjang.

In general, the outcome of this evaluation showed that patients, medical officers in Jinjang KK and MHHO practitioners were satisfied with the T&CM services provided by MHHO in the KK. This pilot project is a great service initiative and has value-added which can be bench-marked as a collaborative model between MOH and Non-Governmental Organisation in the future. A more comprehensive evaluation encompassing all aspects and involving all entities direct or indirectly related needs to be carried out in the future so that a more transparent evaluation can be produced.

COLLABORATION WITH STAKEHOLDERS IN THE FIELD OF TRADITIONAL CHINESE MEDICINE (TCM) REGARDING THE DIRECTION OF ACUPOTOMY PRACTICE

On 23 August 2023, a discussion session was held with TCM stakeholders namely the Malaysian Chinese Medical Association (MCMA), Federation of Chinese Physicians Medicine Dealers Associations Malaysia, Universiti Tunku Abdul Rahman, International Medical University, Southern University College, Xiamen University Malaysia, Management & Science University and four Association of Acupotomy Practitioners Malaysia representatives.

A Technical Committee chaired by a representative of the designated TCM practitioner body MCMA along with representatives of Higher Education Institutions offering TCM programmes will be formed to develop and monitor acupotomy in a self-regulated manner and report any latest developments on acupotomy practice activities to the T&CM Council Section.

In general, all TCM stakeholders agree that acupotomy is an advanced form of acupuncture and should be considered as a practice under the subarea of acupuncture. Any person who wants to practise acupotomy in Malaysia must be registered in the practice area of TCM with the T&CM Council and acupotomy will only be considered as an additional skill rather than a specialty.



T&CM BLUEPRINT 2018-2027 IMPLEMENTATION

A) T&CM BLUEPRINT 2018-2027 (HEALTH CARE)



Review

The activities, output indicators, timeline and annual targets under the four main pillars namely:

- (i) *practice,*
- (ii) *education & training,*
- (iii) *medicinal materials & products and*
- (iv) *research*

were reviewed based on the latest implementation status as well as current and future directions.

In conjunction with the sixth year of its implementation, the midterm review of the T&CM Blueprint 2018-2027 (Health Care) was held in September 2023 to ensure that the blueprint remains relevant with current developments and in line with the national goals for healthcare, economy and sociocultural.

Improvement Measures

Improvement measures for 2024 to 2027 have been outlined to overcome the identified issues and challenges

Coordination Measures

For duplicated activities in both T&CM Blueprint (2018-2027) Health Care and T&CM Blueprint (Economic & Sociocultural), coordination measures were carried out whereby these activities will only be reported in the T&CM Blueprint (Economic & Sociocultural) starting 2024.

B) T&CM BLUEPRINT 2018-2027 (ECONOMIC & SOCIOCULTURAL)



Following Cabinet approval for the implementation of the T&CM Blueprint (Economic & Sociocultural) and engagement sessions between the T&CMD and implementing ministries/agencies to improve the action plan, the first ever Technical Committee and Steering Committee Meetings for the Implementation of T&CM Blueprint (Economic & Sociocultural) were held in 2023.

I) TECHNICAL COMMITTEE MEETING

These meetings were held virtually on 8 August 2023 and 23 November 2023. They were chaired by DDG(M), Dato' Dr. Asmayani binti Khalib and Dr. Goh Cheng Soon, Director of T&CMD respectively. More than 20 ministries/ government agencies attended the meetings which discussed the achievement status for 2022 and targets set for 2023 for 20 initiatives across the six (6) enablers as well as project applications under the Rolling Plan, 12th Malaysia Plan (12MP) before being presented to the Steering Committee for consideration.

II) STEERING COMMITTEE MEETING

This meeting was held at Bilik Gerakan, Level 4, MOH Headquarters on 18th December 2023. It was chaired by the Honourable Dato' Lukanisman bin Awang Sauni, Deputy Health Minister and attended by senior officers from MOH and representatives from 14 ministries/ government agencies.



Image 29: Group photo with YB. Dato' Lukanisman bin Awang Sauni during the Steering Committee Meeting for the Implementation of T&CM Blueprint (Economic & Sociocultural)

The implementation of the T&CM Blueprint is a 'whole-of-government' approach to develop the T&CM industry as a new economic source alongside creating a positive sociocultural impact in Malaysia.

iii) ENGAGEMENT SESSION WITH T&CM STAKEHOLDERS – ‘BRIDGING THE NEEDS: EXPLORING GOVERNMENT INITIATIVES AND ITS RELEVANCE TO T&CM INDUSTRY’



Traditional and Complementary Medicine (T&CM) Blueprint (Economic and Sociocultural)
Realising the potential of T&CM in Malaysia

T&CM Blueprint (Economic & Sociocultural) has identified three strategic opportunities in developing the T&CM industry in Malaysia, i.e.,
 (i) a global supplier of T&CM herbal extracts;
 (ii) a global manufacturer of T&CM end products and
 (iii) a highly professionalised T&CM services hub.

In order to provide exposure to the T&CM industry players on the existing government initiatives on talent and training programmes, incentives as well as investment opportunities, an engagement session with T&CM stakeholders themed ‘Bridging the Needs: Exploring Government Initiatives and its Relevance to the T&CM Industry’ was held virtually on 17 April 2023.

The engagement session received an encouraging response from T&CM industry players such as practitioners, academicians, manufacturers and wholesalers as well as representatives from various government agencies. This engagement session highlighted the importance of collaboration between the public and private sectors in strengthening the T&CM industry in Malaysia from the aspects of healthcare, economy and sociocultural. The four (4) presentations which were delivered during the engagement session are as follows:

Traditional and Complementary Medicine (T&CM) in Malaysia
 Dr. Chan Li Yen, BPTK

MIDA’s Role for Promotion of Investment
 Pn. Zarina binti Saad, Malaysian Investment Development Authority (MIDA)

Opportunity with Bioeconomy Corporation
 En. Aznizam bin Azman, Bioeconomy Corporation

Driving Malaysia’s Talent Strategy
 Pn. Azura binti Ahmad, Talent Corporation Malaysia Berhad (TalentCorp)



Image 30: Participants and T&CM Stakeholders during the engagement session

iv) INTELLECTUAL PROPERTY (IP) AWARENESS WEBINAR RELATING TO KNOWLEDGE IN TRADITIONAL HERBS AND MEDICINE PRACTICES VES AND ITS RELEVANCE TO T&CM INDUSTRY'

This webinar is one of the activities under the Traditional and Complementary Medicine Blueprint 2018 - 2027 and aims to create awareness on intellectual property and the importance of documenting traditional medical knowledge among indigenous communities in Malaysia.

A total of two (2) webinars were held virtually in 2023 through Google Meet application. The first webinar was held in September 2023 related to IP awareness in TCM. The panel of guest speakers were from the Malaysian Chinese Medical Association (MCMA), Intellectual Property Corporation of Malaysia (MyIPO), FRIM and China Medical University, Taiwan. The second webinar in November 2023 was related to traditional Orang Asli medicine and herbs. The panel of guest speakers were from Universiti Malaysia Kelantan (UMK), MyIPO and FRIM.



Image 31: IP Awareness Webinar Related to Knowledge in Traditional Herbs and Medicine Practices - (Traditional Chinese Medicine)



Image 32: IP Awareness Webinar Related to Knowledge in Traditional Herbs and Medicine Practices- (Traditional Orang Asli Medicine)



PUBLICATIONS

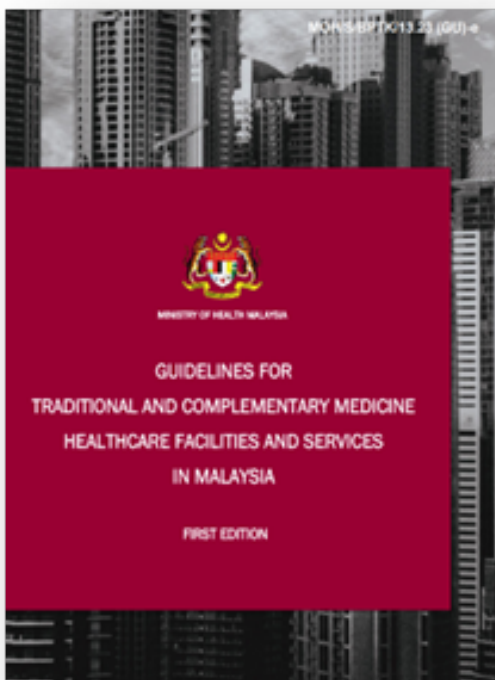
PUBLICATION OF GUIDELINES FOR TRADITIONAL AND COMPLEMENTARY MEDICINE HEALTHCARE FACILITIES AND SERVICES IN MALAYSIA

The Traditional & Complementary Medicine Act 2016 [Act 775] regulates the practices and practitioners of T&CM in Malaysia. At present, the regulation of private T&CM facilities is not under the purview of any other regulatory agency.

Besides that, the lack of standards for private T&CM facilities impacts the safety and quality of T&CM services. Currently, private T&CM facilities only require a business license from local authorities to enable them to operate.

The proposal for the development of a new Act on Private T&CM Healthcare Services and Facilities is an effort by the MOH so that the regulation of private T&CM facilities in Malaysia can be reasonably implemented. The process of drafting this new Bill is expected to take several years.

Therefore, as an interim measure during the development phase of this Bill, the Guidelines for Traditional and Complementary Medicine Healthcare Facilities and Services in Malaysia has been developed to encourage self-regulation among private T&CM healthcare facilities.



This aligns with efforts to transform the T&CM sector in the 12th Malaysia Plan and to achieve United Nations SDG Goal 3, which is “assurance of healthy lives and the promotion of well-being for all at all ages via an efficient and nationwide system of healthcare, comprising a comprehensive public sector system and complemented by an active private healthcare system”.

The launch ceremony of this guideline will be officiated by the DG of Health, YBhg. Datuk Dr. Muhammad Radzi bin Abu Hassan next year and uploaded to the official website of the T&CMD, MOH at www.moh.gov.my/tcm (Publication).

DEVELOPMENT AND REVISION OF GUIDELINES

The development and revision of guidelines related to the T&CM practitioner registration and enforcement activities are aligned with the Division's commitment for continuous improvement and in line with the latest standards and best practices. These revisions are uploaded to the official T&CMD website for public reference. The list of developed and revised guidelines for the year 2023 are as in **Table 3**.

The I&P Section developed five (5) new guidelines and revised six (6) guidelines related to T&CM enforcement activities. The T&CM Council section revised three (3) guidelines regarding the registration of T&CM practitioners.

Table 3 : List of guidelines developed and revised in 2023

Unit & Section	Guidelines	Publication Type	First Year of Publication
Surveillance and Investigation Unit, I&P Section	<i>Garis Panduan Menjalankan Siasatan Bagi Kes Kesalahan Di Bawah Seksyen 4A, Akta Ubat (Iklan dan Penjualan) 1956</i>	First Review (2023)	2016
	<i>Garis Panduan Pengendalian Aduan PT&K</i>	First Review (2023)	2016
	<i>Garis Panduan Pengendalian Aktiviti Pameran dan Promosi PT&K</i>	New	2023
Operations and Intelligence Unit, I&P Section	<i>Garis Panduan Lawatan Pendidikan Ke Atas Pengamal PT&K</i>	First Review (2023)	2016
	<i>Garis Panduan Penganjuran Taklimat Akta PT&K Serta Kewajipan Pengamal Berdaftar</i>	First Review (2023)	2016
	<i>Garis Panduan Lawatan Pemerhatian Premis PT&K</i>	New	2023
	<i>Garis Panduan Pengendalian Sesi Libat Urus Bersama Pihak Berkuasa Tempatan</i>	New	2023
Legislation and Prosecution Unit, I&P Section	<i>Garis Panduan Saringan Iklan Perkhidmatan PT&K</i>	Second Review	2016
	<i>Garis Panduan Pendakwaan di Mahkamah</i>	New	2023
	<i>Garis Panduan Permohonan Dan Pengembalian Kad/ Surat Kuasa Untuk Anggota BPTK Dan CPTK</i>	First Review (2023)	2022
	<i>Guidelines on Traditional and Complementary Medicine Healthcare Facilities and Services in Malaysia</i>	New	2023

Table 3 : List of guidelines developed and revised in 2023

Unit & Section	Guidelines	Publication Type	First Year Publication
Registration & Certification Unit, T&CM Council Section	Registration Guidelines for Foreign T&CM Practitioners	Second Reivew	2021
	Registration Guidelines for Foreign T&CM Assistant Practitioners	Second Reivew	2021
Standard & Accreditation Unit, T&CM Council Section	Guideline on Application as CBC Trainer and Training Centre.	Second Reivew	2021

UPDATED STANDARD OPERATING PROCEDURE (SOP) ON EVALUATION OF FULL ACCREDITATION AND PROVISIONAL ACCREDITATION; AND ESTABLISHMENT OF CHANGE OF CURRICULUM ASSESSMENT SOP FOR T&CM PROGRAMMES

An online meeting to discuss the SOP on Full Accreditation, Provisional Accreditation and Change of Curriculum Assessment was held on 8 February 2023 with Malaysian Qualifications Agency (MQA) representatives. This meeting was held to update and finalise the SOP for Full and Provisional Accreditation Assessments and to establish a new SOP for Change of Curriculum Assessment. Some of the important components developed were standardisation of Panel of Assessors (POA) numbers, evaluation period for change of curriculum, language used for assessment reports, honorarium rate and final draft of assessment report format.



Image 33: Meeting to update SOP on Full Accreditation, Provisional Accreditation and Change of Curriculum Assessment for T&CM programme

DEVELOPMENT OF GUIDELINE FOR APPLICATION AS CAPACITY BUILDING MODULE (CBM) TRAINING CENTRE AND TRAINER FOR TCM (ACUPUNCTURE SUBAREA)

The effort to formulate an appropriate pathway to enable Registered Medical Practitioners (RMPs) with suitable experience to practise acupuncture started in 2014 and the CBM development effort began in 2019.

CBM was developed to help RMPs who fulfil certain criteria and who wish to be registered with the T&CM Council during the transitional period to practise in TCM (acupuncture subarea). Implementation of the CBM was approved in the T&CM Council Meeting No. 3/2022.

The Guideline for Application as Capacity Building Module (CBM) Training Centre and Trainer for Traditional Chinese Medicine (Acupuncture Subarea) was developed by the Standard and Accreditation Unit, T&CM Council Section in 2023.



The guideline was presented at the T&CM Council Meeting No. 3/2023 on 31 July 2023. International Medical University (IMU) was approved as a CBM training center and ten (10) of their lecturers were approved as CBM trainers by the T&CM Council on 23 October 2023.



STATISTICS & ACHIEVEMENTS

STATISTICS OF T&CM SERVICES IN MOH HOSPITALS

In 2023, there was an increase in the total number of patients receiving T&CM services at MOH Hospitals from 43,128 cases to 52,366 cases (**Figure 7**).

The TIM services has been temporarily suspended since July 2021 (Varmam) and October 2021 (Shirodhara and External Basti Therapy) due to the expiry of the deputation period of TIM practitioners from the Government of India and will resume when new TIM practitioners and assistant practitioners are deputed.

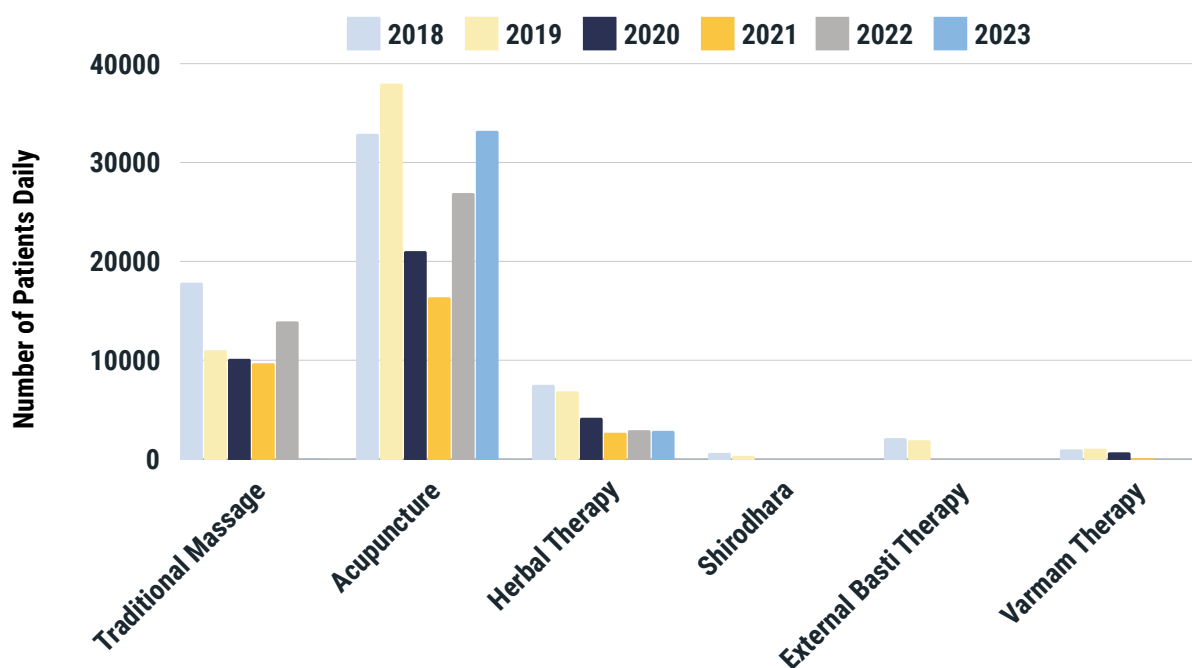


Figure 7: Total number of patients receiving T&CM services In MOH Hospitals from 2018 to 2023

STATISTICS ON WAITING TIME IN T&CM UNIT AT MOH HOSPITALS

The waiting time target for first appointment for all T&CM services was achieved in 2023 with more than 80% patients receiving their first appointment dates within 28 days (**Figure 8**).

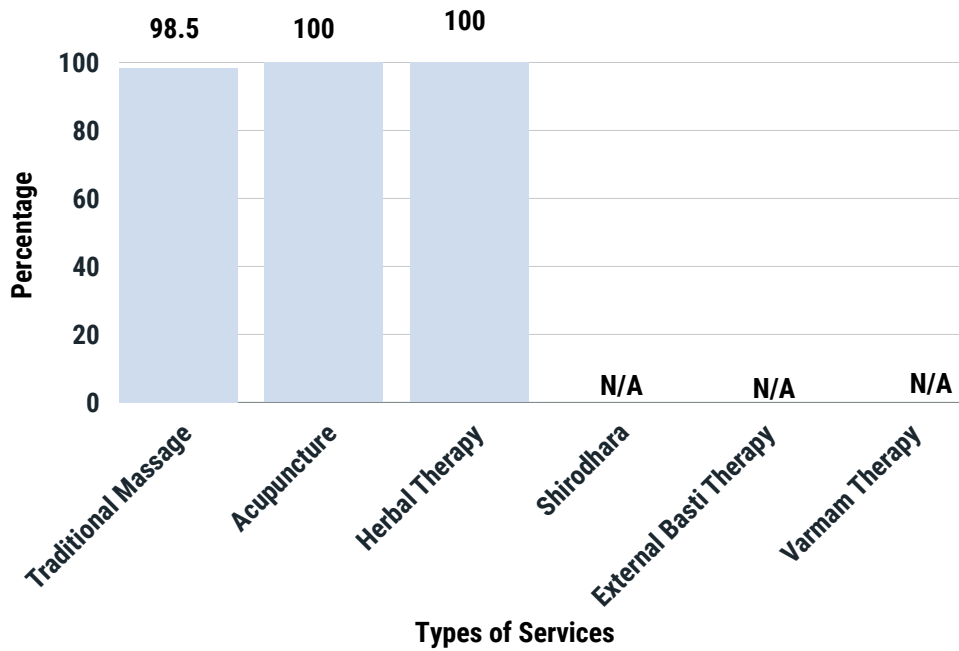


Figure 8: Waiting time for first appointment achieved within 28 days at T&CM Units in MOH hospitals in 2023.

COMPLAINTS ON T&CM SERVICES

The Surveillance and Investigation Unit, Inspectorate & Enforcement (I&P) Section is responsible for handling complaints regarding T&CM practitioners and services in Malaysia from various sources based on prevailing legislations. In 2023, a total of 49 complaints from various categories were received. Apart from T&CMD, the T&CM Branch offices also manage complaints according to their designated zone. **Figure 9** shows the number of complaints received from January to December 2023.

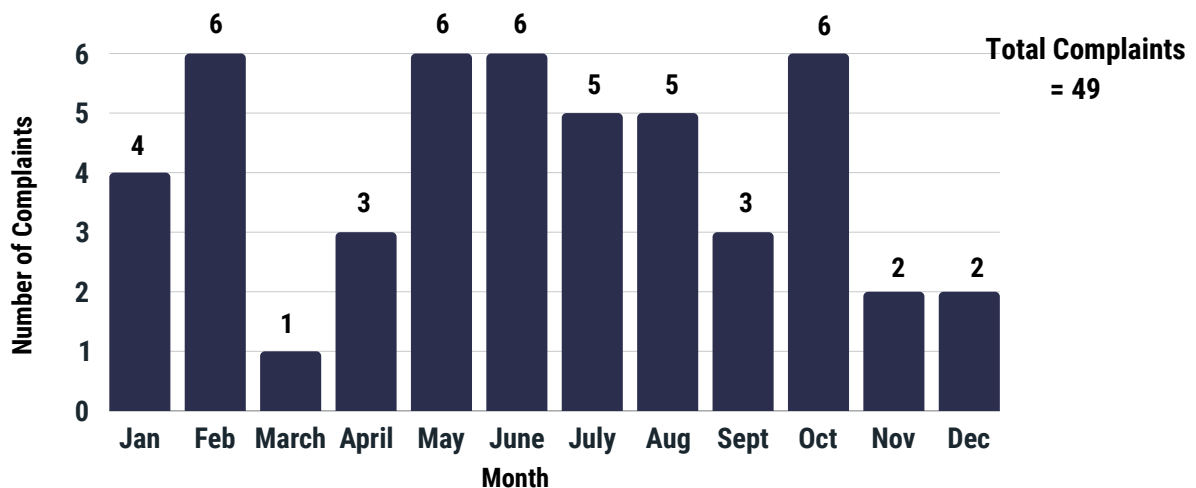


Figure 9: Number of complaints received in 2023

Complaints are received via mail, telephone, *Sistem Pengurusan Aduan Awam* (SISPAA) MOH and email. **Figure 10** shows how complaints were received in 2023.

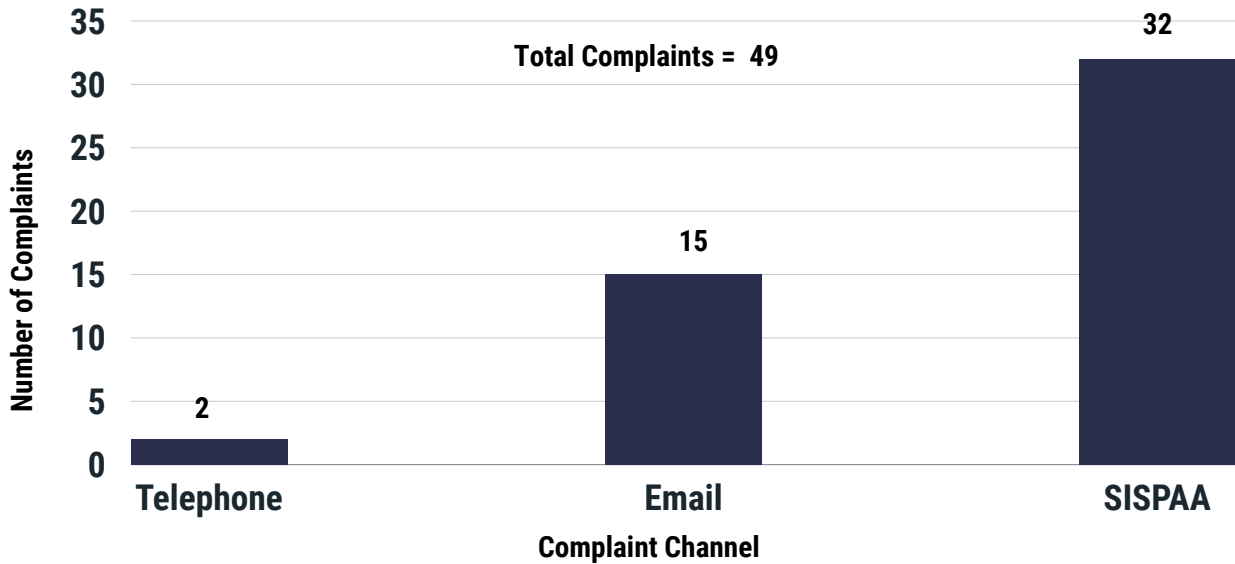


Figure 10: Total complaints received by channel in 2023

Figure 11 shows the number of complaints received according to the recognized practice areas in 2023.

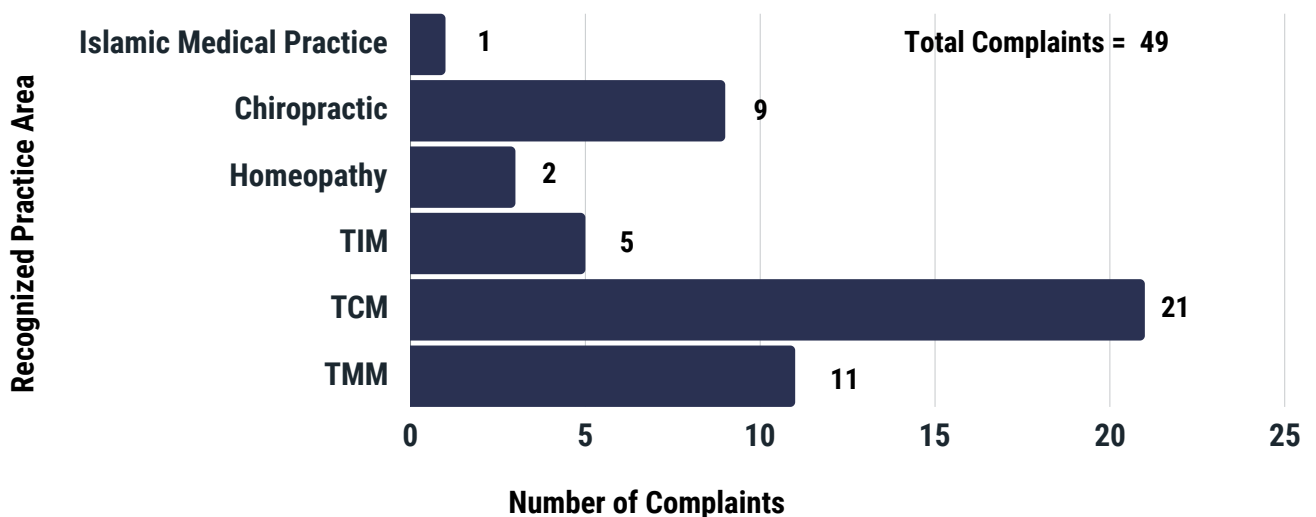


Figure 11 : Number of complaints received according to the Recognized Practice Area in 2023

Complaints involving qualification is the category with the highest number of complaints received at 14 as shown in **Figure 12**. Other complaints received are regarding fees, courses, unregistered products, unregistered medical devices, practising without a valid work permit, treatment charges and unlicensed premises.

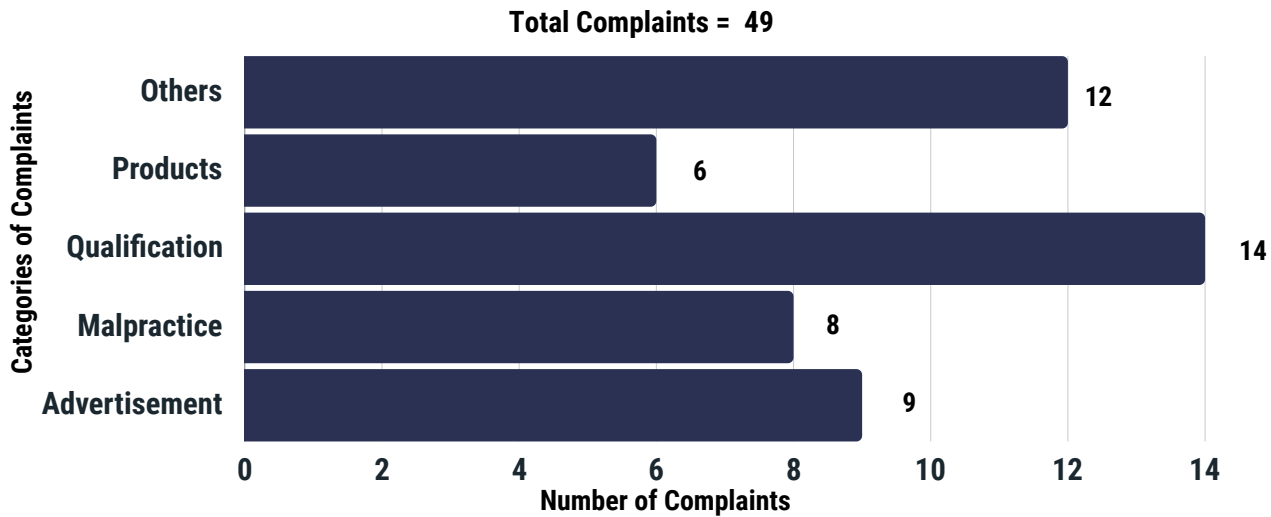


Figure 12: Categories of complaints received in 2023

Figure 13 shows the classification of complaints as valid or non-valid. A total of 5 complaints were categorised as non-valid due to incomplete information from the complainant, premise no longer in operation, practice area not recognized/regulated by the TCM&D and inaccurate complaints.

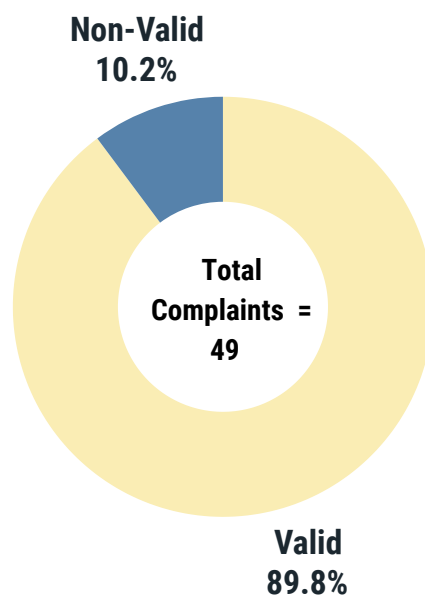


Figure 13: Classification of verified complaints in 2023

T&CM PRACTITIONER EDUCATIONAL VISITS

The Operations and Intelligence Unit, I&P Section is responsible for conducting educational visits to T&CM practitioners offering T&CM services in recognized practice areas. These educational visits are intended to provide education and knowledge to the T&CM practitioners in preparation towards full enforcement of the T&CM Act 2016 and to control advertisements relating to T&CM skills and services published by the practitioner. The visits also aim to obtain distribution data of T&CM practitioners in recognized practice areas around the country.

In 2023, a total of 346 premises were visited throughout Malaysia by T&CMD and T&CM branch offices. The T&CMD visited 98 premises followed by Sabah (81), Southern Zone (45), Sarawak (43), Perak (38), Eastern Zone (27) and Northern Zone (14).

Of the 346 visited premises, 500 practitioners were successfully interviewed. The distribution of interviewed practitioners according to zones were T&CMD with 160 practitioners, followed by Sabah (83), Southern Zone (73), Sarawak (65), Eastern Zone (58), Perak (41) and Northern Zone (20). The statistics of educational visits throughout 2023 are as shown in **Figure 14**.

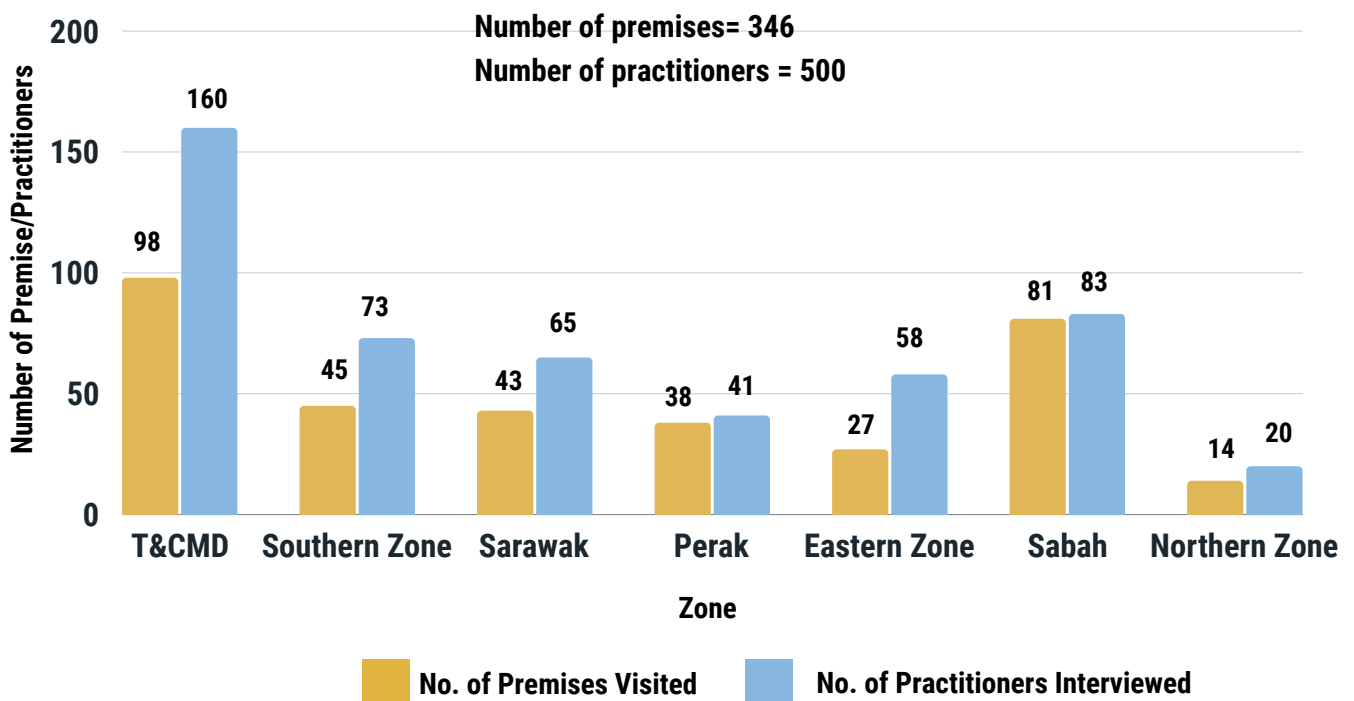


Figure 14: T&CM practitioner educational visit by zone in 2023

T&CM PREMISE OBSERVATION VISITS

The Operations and Intelligence Unit, I&P Section is also responsible for conducting observation visits to premises that offer T&CM services in recognized practice areas. These observation visits are intended to obtain information regarding the compliance of the premises visited based on the standards and requirements as outlined in the Guidelines on Traditional and Complementary Medicine Healthcare Facilities and Services in Malaysia to ensure that the T&CM services provided to patients are safe and of good quality.

For 2023, observation visits were conducted on premises that provide Chiropractic services. 64 premises were visited throughout Malaysia. The T&CMD visited 39 premises followed by Southern Zone (10), Perak (5), Sabah (5), Sarawak (3) and Northern Zone (2). The statistics of observation visits throughout 2023 are as shown in **Figure 15**.

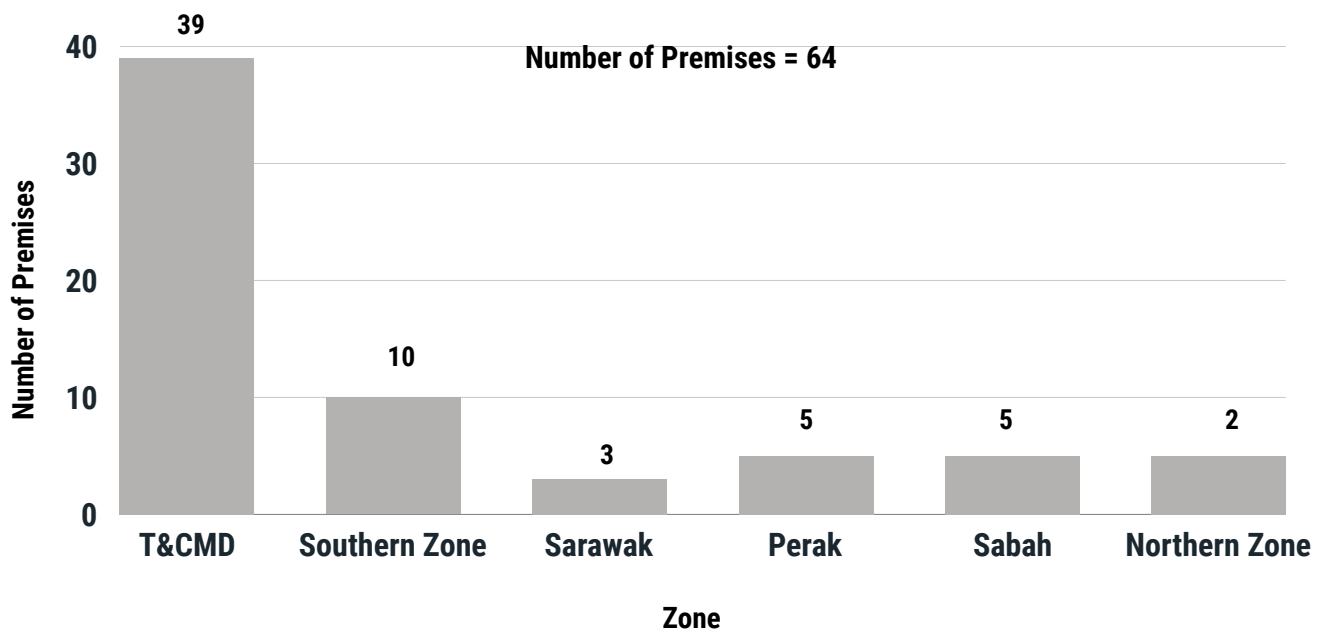


Figure 15: Number of visited Chiropractic premises based on zone in 2023

PREMISE VISIT FOR EVALUATION OF NEW T&CM PRACTICES

The T&CM Act 2016 provides for the establishment of the T&CM Council to regulate practices and practitioners in recognized practice areas. Practice areas that are yet to be recognised need to go through an evaluation process according to the mechanism and criteria of practice evaluation before the practice area can be recommended by the T&CM Council to the Minister of Health to become a recognized practice area.

The Operations and Intelligence Unit is responsible for conducting premise visits based on the list of premises received from the T&CM Practice Evaluation Secretariat.

A premise visit report for the evaluation of new T&CM practices will then be prepared by the I&P Section. The T&CM Practice Evaluation Secretariat is responsible for compiling and evaluating these reports prior to submission to the T&CM Council for consideration and approval.

In 2023, premise visits were conducted for evaluating of two (2) new practice areas, which are Iridology and Hypnotherapy. Premise visit statistics for the evaluation of new T&CM practices throughout the year 2023 are as in **Table 4**.

Table 4: Statistics of visited premises for the evaluation of new T&CM practices for 2023

Practice Area	Total Premises Received from T&CM Practice Evaluation Secretariat	Number of Premises to Visit (B)	Number of Premises Visited (A)	Number of Premises Visited by State	Achievement (%) [(A ÷ B) x 100%]
Iridology	12	12	11	Selangor (3) WP Kuala Lumpur (4) Penang (1) Perak (1) Malacca (1) Johor (1)	91.7
Hypnotherapy	94	15	15	Selangor (6) WP Kuala Lumpur (5) Penang (1) Perak (1) Johor (2)	100

SCREENING OF ADVERTISEMENTS RELATED TO T&CM SERVICES

The screening of advertisements related to T&CM services is an enforcement activity conducted by the I&P Section of T&CMD and also T&CM Branch Offices nationwide. The Medicine (Advertisements & Sales) Act 1956 is the main act used for control of T&CM services advertisements.

Section 4A of the Act regulates advertisements referring to any skill or service relating to the treatment, prevention or diagnosis of any ailment, disease, injury, infirmity or condition affecting the human body. The screening activity for advertisements comprised advertisement screening in premises when conducting educational visits, observational visits and confirmed complaints, in various social media platforms and also in subscribed publications.

In 2023, the Division had screened all advertisements (100%) featured in the subscribed publications. 186 physical advertisements were screened at 78 premises and 205 advertisements from 87 premises with social media platforms were screened. **Table 5** shows the achievements for screening activity by T&CMD and actions taken on the advertisements screened as follows:

Table 5: Advertisement screening and action taken by T&CMD for 2023

Types of Advertisement Screening	Achievement (According to Number of Advertisements Screened)	Achievement (According to Number of Premises Screened)	Action Taken On Screened Advertisements				
			Verbal Warning	Warning Letters	Investigation Under Section 4A	Referred to Other Agencies	No Further Action Required
Screening of advertisements in subscribed publications	100%	100%	-	-	-	-	100%
Screening of advertisements in premises	186	78	10	8	-	-	60
Screening of advertisements on social media	205	87	6	9	-	-	72
TOTAL	391	165	16	17	-	-	132

SCREENING OF ADVERTISEMENTS RELATED TO T&CM SERVICES BY T&CM BRANCH OFFICES

In 2023, T&CM Branch Offices successfully carried out screening of 723 advertisement in their respective zones. **Table 6** shows the achievements of T&CM Branch Offices.

Achievement for T&CM Branch Offices of South Zone and East Zone are higher compared to other T&CM Branch Offices because both offices received a higher number of complaints and the screening of advertisement activity is also carried out when officers go to the premises to verify a complaint.

Table 6: Advertisements screening by T&CM Branch Offices for 2023

Types of Advertisement Screening	Achievement (According to Number of Advertisements Screened)					
	Eastern Zone	Northern Zone	Southern Zone	Perak	Sabah	Sarawak
Screening of advertisements in subscribed publications	100%	100%	100%	100%	100%	100%
Screening of advertisements in premises	49	21	94	41	108	59
Screening of advertisements on social media	43	23	54	41	35	29
TOTAL	92	44	148	82	143	88

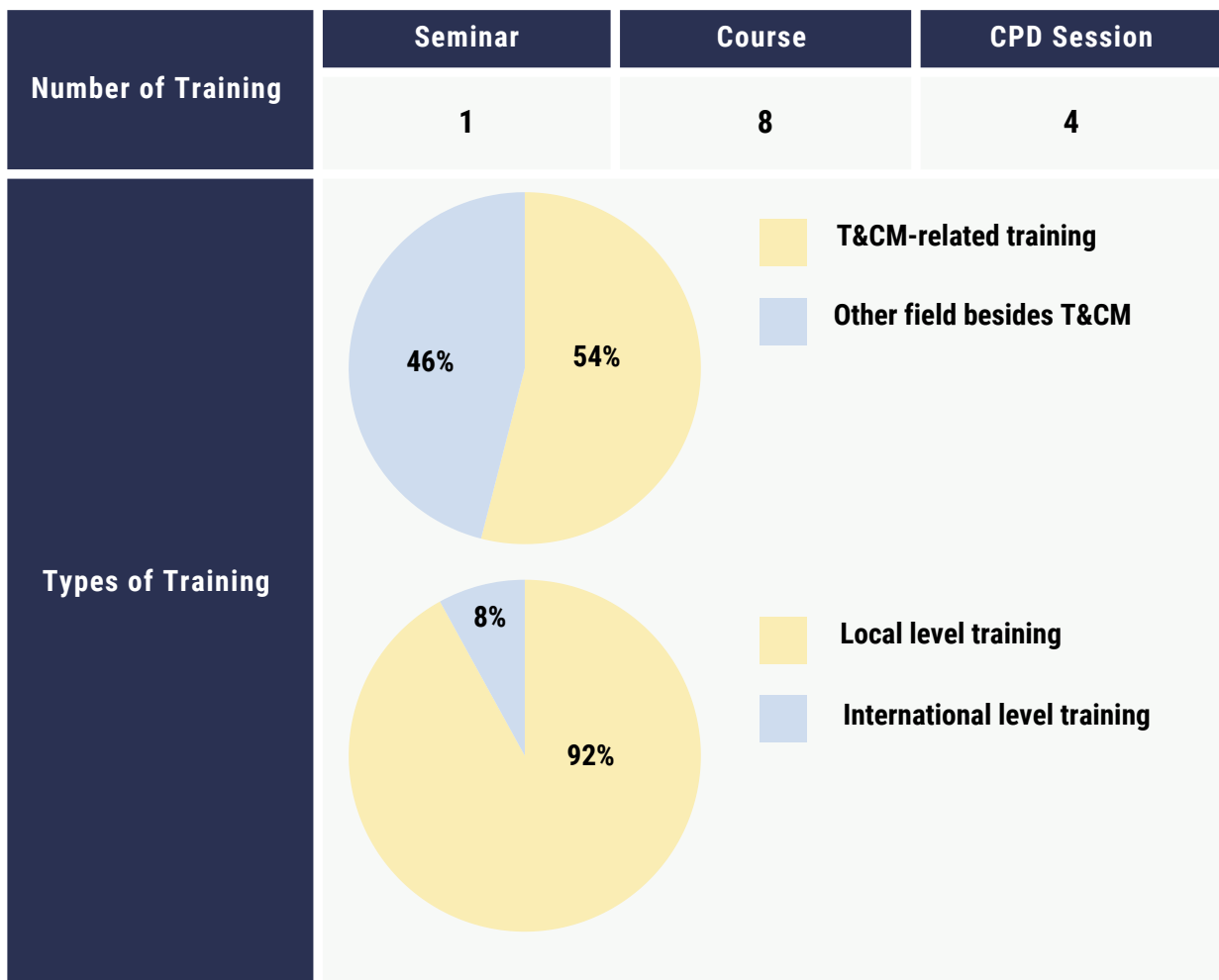
TRAINING ORGANISED BY T&CMD

The T&CMD is responsible for improving the knowledge, professionalism and competency of its officers. A total of 13 human capital development training activities were carried out, including seminars, courses and CPD. Training activities can be classified as follows: :

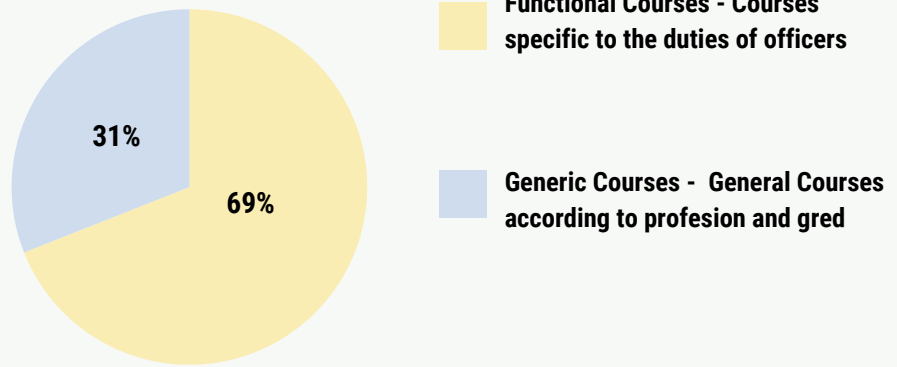
- T&CM Practice
- T&CM Regulation
- Inspectorate and Enforcement
- Interpersonal Skill Development
- General Administration and Financial Management

The training statistics is as in **Table 7**.

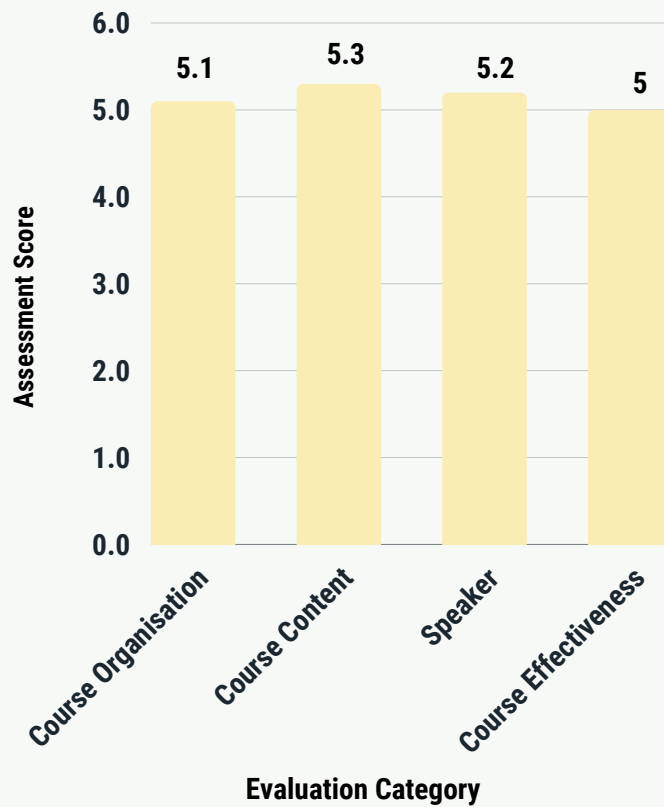
Table 7: Statistics of training organised by T&CMD for 2023



Training Category



Overall Training Evaluation by Participants



Assessment is based on Likert Scale
1 (Strongly Disagree) and 6 (Strongly Agree)

CONSUMER EDUCATION



WEBINAR ON PATENTS (AMENDMENT) ACT 2022 AND ITS RELEVANCE IN INTELLECTUAL PROPERTY (IP) PROTECTION RELATED TO T&CM

A webinar on 'Patents (Amendment) Act 2022 And Its Relevance in IP Protection Related to T&CM' was held on 10 October 2023. Ms. Hani Afiqah binti Mohamad Jamal, a legal advisor from the Intellectual Property Corporation of Malaysia (MyIPO) was invited as the speaker for the event.

109 participants from both public and private sectors attended this webinar. The webinar aimed to (i) provide exposure on the Patents (Amendment) Act 2022 particularly on sections related to T&CM sector; and (ii) increase awareness on the importance of IP protection in the field of T&CM.

Through this webinar, participants gained a better understanding on the Patents (Amendment) Act 2022 as well as the process and criteria that needs to be fulfilled for patent application. They also gained knowledge on various types of IP protection such as trademark, patent, copyright and industrial design.

Overall, the webinar increased participants awareness on the concept and importance of IP protection especially on research related to T&CM products and extracts.

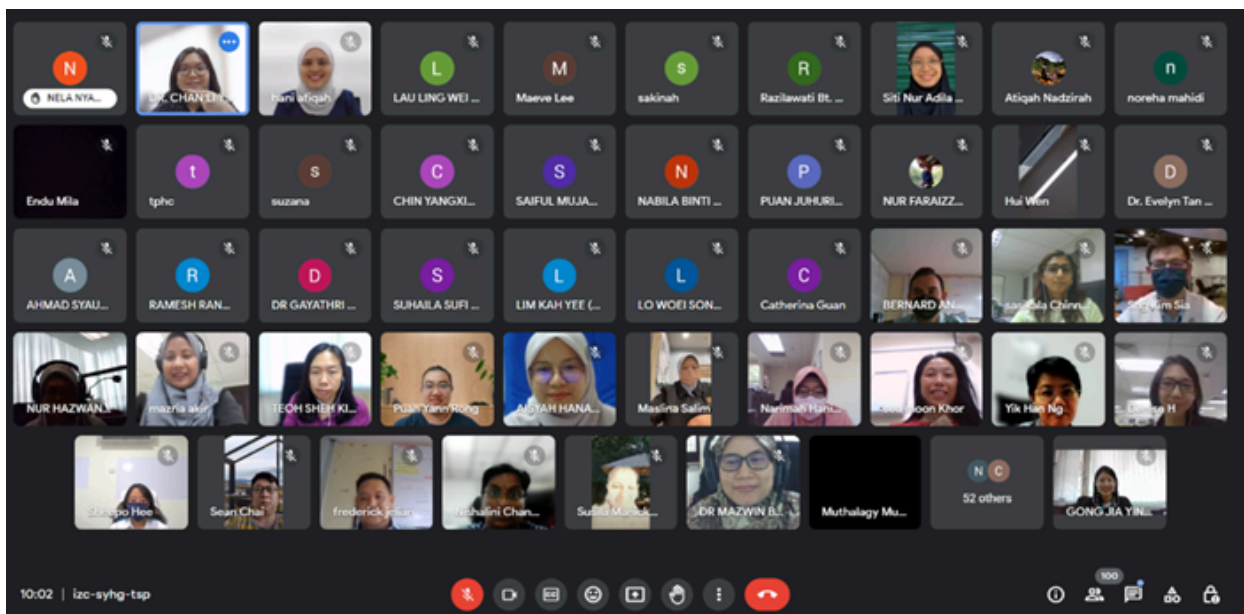


Image 34: Webinar on 'Patents (Amendment) Act 2022 And Its Relevance in IP Protection related to T&CM' participants

T&CM ACT 2016 AND THE OBLIGATIONS OF REGISTERED PRACTITIONERS BRIEFING

The T&CM Act 2016 and the Obligations of Registered Practitioners Briefing is one of the main tasks of the I&P Section. This briefing is organised for T&CM practitioners to provide information regarding the requirements of T&CM Act 2016 and obligations as a registered practitioner. The online briefing session was first introduced in July 2020 and continues to date.

In 2023, a total of 126 briefing sessions were successfully conducted by the I&P Section, T&CMD and T&CM Branch Offices, either online or in-person.

The I&P Section, T&CMD organised 22 online briefing sessions via Google Meet and 14 in-person briefing sessions. Out of the 14 physical briefing session, two (2) briefing sessions were held on 26 June 2023 at the National Institutes of Health (NIH) involving a total of 396 practitioners, while the other 12 physical sessions were organised by associations or organisations due to the constraints of limited internet coverage, elderly practitioners and visually impaired practitioners.

82 in-person and eight (8) online sessions were organised by T&CM Branch Offices. The breakdown according to zones are; Sabah Zone (27 in-person sessions), Sarawak Zone (13 in-person sessions) & 8 online sessions), the South Zone (15 in-person sessions), the North Zone (14 in-person sessions), the East Zone (7 in-person sessions) and Perak Zone (6 in-person sessions).

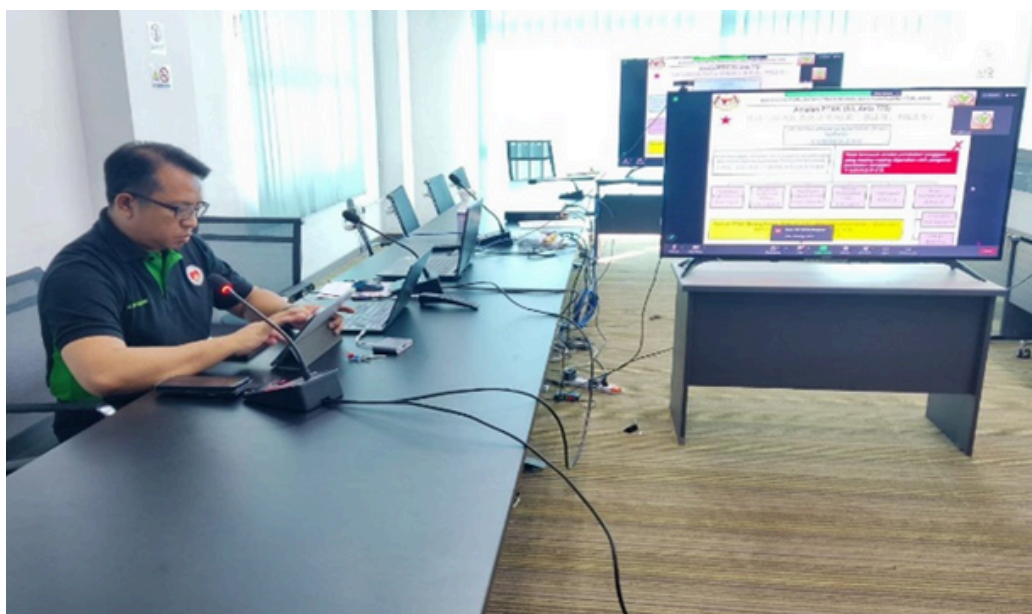


Image 35: Online briefing session conducted by CPTK Sarawak on 25 June 2023

In total, 11,460 T&CM practitioners attended the briefings in 2023 with the average percentage passing rate of those who answered the questionnaire during the briefing at 94%. The statistics of the number of practitioners who attended the briefing sessions in 2023 are as shown in **Figure 16**.

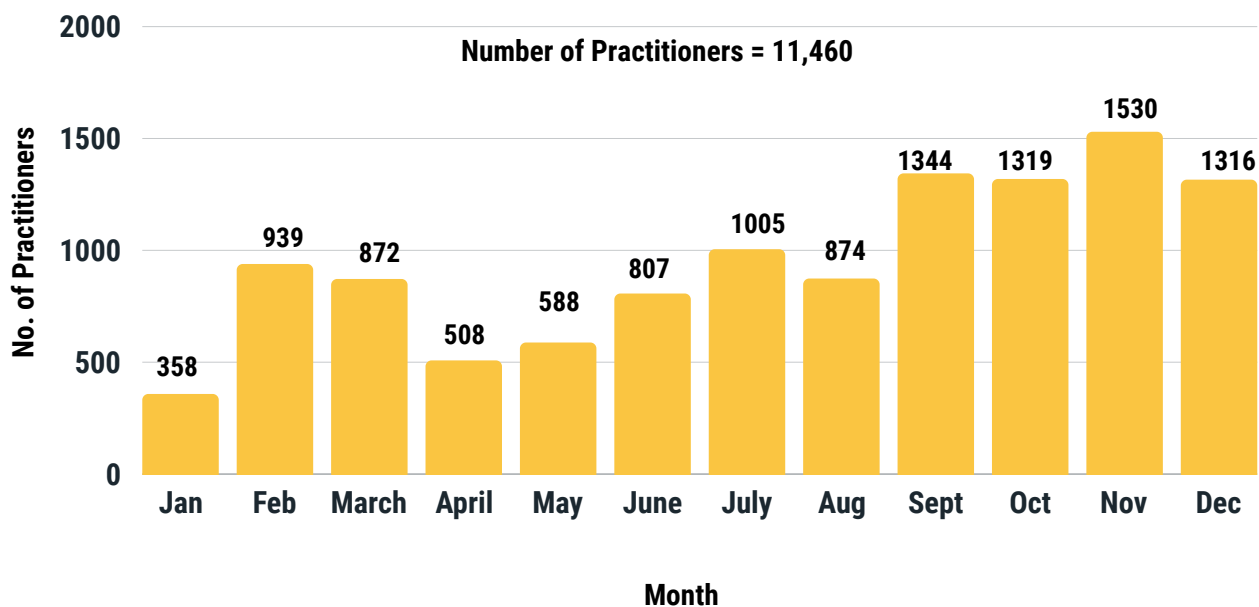


Figure 16: Number of practitioners attending the T&CM Act 2016 and the Obligations of Registered Practitioners briefings in 2023



Image 36: The Head of the T&CMD I&P Section delivering T&CM Act 2016 briefing at the NIH on 26 June 2023

ONLINE CONTINUOUS PROFESSIONAL DEVELOPMENT (CPD) SESSIONS ON T&CM SERVICES OFFERED IN MOH HOSPITALS

The T&CMD organised three online CPD sessions on T&CM services offered in MOH hospitals for the State Health Departments of Kuala Lumpur and Putrajaya, Selangor and Negeri Sembilan via Google Classroom. (Table 8)

The CPD sessions aim to provide awareness to government medical officers (as the target group of participants) on the development of T&CM in Malaysia and to enhance their understanding on the indications for T&CM services and procedures for care extension of patients at the T&CM Unit. The CPD sessions also opened for other interested health care professionals at the respective state health departments (including the corresponding district health offices, hospitals and clinics).

41 participants successfully completed the CPD sessions that were organised by the T&CMD and obtained their digital certificates. Only those participants who completed the Pre-Test, Post-Test and Participant Evaluation Form will receive a digital certificate. The effectiveness of the CPD sessions was calculated using a pre-determined formula and found to be 68% on average. The percentage of participants who achieved understanding of $\geq 80\%$ is 76%. Participants benefited from these sessions and provided positive responses to the organising committee.

Table 8: Online CPD sessions by T&CMD on T&CM services offered at MOH hospitals

Date	State Health Department (JKN)	Total Number of Registered Participants	Total Number of Participants that Completed the CPD Session	Total Number of Participants who Achieved an Understanding $\geq 80\%$	Average Level of Effectiveness of the CPD Session
3- 7.4.2023	JKWP Kuala Lumpur dan Putrajaya	36	31	22 (71%)	An increase of 52%
19- 23.6.2023	JKN Selangor	4	3	2 (68%)	An increase of 72%
21- 25.8.2023	JKN Negeri Sembilan	10	7	7 (100%)	An increase of 79%
TOTAL		50	41	31 (76%)	Average increase of 68%

ONLINE CPD SESSIONS ON T&CM SERVICES OFFERED BY T&CM BRANCH OFFICES

The T&CM Branch Offices also organised CPD sessions at selected state health departments or district health offices based on their planning and was conducted in-person, online or via hybrid mode.

(Table 9)

Table 9: CPD Sessions organised by the T&CM Branch Offices

T&CM Branch Office	Total Number of Registered Participants	Total Number of Participants that Completed the CPD Sessions	Total Number of Participants Who Achieved An Understanding of at Least 80%
Eastern Zone	46	46	29 (63%)
Northern Zone	36	36	30 (83%)
Southern Zone	61	39	35 (90%)
Perak	30	30	26 (87%)
Sabah	47	45	38 (84%)
Sarawak	36	31	59 (69%)

T&CM CONSUMER EDUCATION ACTIVITIES THROUGH INFOGRAPHICS AND EXHIBITIONS

T&CM consumer education activities aim to create and increase awareness and knowledge of the existence of the T&CMD and the T&CM Act 2016 among practitioners and the public. In 2023, T&CM consumer education activities were conducted online using infographic posters, besides dissemination of information in-person via participation in exhibitions. A total of 21 T&CM consumer education activities were carried out by the T&CMD and the T&CM Branch Offices in 2023. The created infographic posters were uploaded to the T&CMD website, MOH Portal, T&CMD and MOH Facebook and circulated via MOH Postmaster Email. Information dissemination using infographic posters is more extensive and easily accessible.

Some exhibitions participated by the T&CMD in 2023 are as follows:



Image 37: Exhibition and interview session at the National Museum, Kuala Lumpur in conjunction with World Midwives' Day on 17 June and 15 July 2023



Image 38: Exhibition during the Integrative Medicine Seminar themed "Healing the Body, Mind, Spirit: A Holistic Approach to Health Through Complementary Medicine" organised by the Malaysian Medical Association (MMA) at Armada Hotel, Petaling Jaya on 19 August 2023



Image 39: Exhibition in conjunction with the T&CM Course in Port Dickson Hospital on 20 July 2023



Image 40: Exhibition in conjunction with T&CM Awareness Week 2023 in Selayang Hospital on 15 - 17 May 2023

T&CM CONSUMER EDUCATION ACTIVITIES THROUGH PUBLIC TALKS AND RADIO INTERVIEWS

In 2023, T&CMD gave a total of fourteen public talks and three (3) interviews as in **Table 10**. These sharing sessions were organised at both international and local level and involved conferences, workshops, courses and radio interviews.

Table 10: Public Talks & Radio Interviews in 2023

T&CM Topic	Presenter	Date/Platform/ Venue
Traditional and Complementary Medicine (T&CM) and Elderly Health in Malaysia	Dr. Goh Cheng Soon	<ul style="list-style-type: none"> 21 April 2023, PolyU WHO Collaborating Centre for Community Health Services (WHOCC), Online
Registration of T&CM Practitioners in Malaysia	Dr. Dyanan Puvanandran Dr. Muhammad Hisyam	<ul style="list-style-type: none"> 10 July 2023, Trax Fm Radio Station 12 July 2023, TikTok Live KKM 13 July 2023, <i>Gegar FM</i>
Regulatory Reforms in Advancing T&CM in Malaysia	Dr. Dyanan Puvanandran	<ul style="list-style-type: none"> 20- 21 July 2023 Conference on Traditional Medicine between India and ASEAN, New Delhi, India
Role of T&CM in Attaining SDG – 3 i.e. Health & Wellness in Malaysia	Dr. Chan Li Yen	<ul style="list-style-type: none"> 20- 21 July 2023 Conference on Traditional Medicine between India and ASEAN, New Delhi, India
T&CM Education in Malaysia	Jivanti Murugaiyan	<ul style="list-style-type: none"> 25- 26 July 2023 Virtual Workshop on the Governance and Recognition of T&CM in the National Healthcare System among AMS.
T&CM Registration and Regulation in Malaysia	Dr. Muhammad Hisyam	<ul style="list-style-type: none"> 25- 26 July 2023 Virtual Workshop on the Governance and Recognition of T&CM in the National Healthcare System among AMS.
Sharing of Best Practices: Research in T&CM	Dr. Adila Nur	<ul style="list-style-type: none"> 25- 26 July 2023 Virtual Workshop on the Governance and Recognition of T&CM in the National Healthcare System among AMS.
T&CM Act 2016 (Registration, Disiplinary Proceedings Enforcement, refferal, promotion& advertisement)	Dr. Dyanan Puvanandran	<ul style="list-style-type: none"> 11 August 2023 UTAR
Healing The Body, Mind, Spirit : A Holistic Approach to Health Through Complementary	Dr. Dyanan Puvanandran	<ul style="list-style-type: none"> 19 August 2023 MMA Integrative Medicine Seminar
TOT introduction to Clinical Research version 2.0 : Overview of T&CM in Malaysia	Dr. Jaspal Kaur	<ul style="list-style-type: none"> 6 September 2023 NIH, Online
Introduction to T&CM Research	Dr. Jaspal Kaur	<ul style="list-style-type: none"> 25 September 2023 CRC HKL, Online
Muslim Friendly Traditional and Complementary Medicine (T&CM) In Malaysia	Dr. Tajul Iqmal	<ul style="list-style-type: none"> 10 October 2023 Training Course in Developing and Managing Muslim-Friendly Healthcare and Wellness Tourism Islamic Tourism Centre (ITC)
T&CM Act 2016	Dr. Tajul Iqmal	<ul style="list-style-type: none"> 19- 21 November 2023 1st International Endocrinology in Western Medicine & TCM Conference 2023, Sarawak
Enforcement of T&CM Act 2016	Dr. Tajul Iqmal	<ul style="list-style-type: none"> 6 December 2023 <i>Bahagian Sains Kesihatan Bersekutu</i>, Online



COMPETENCY DEVELOPMENT

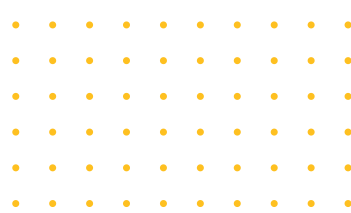
2023 TRADITIONAL KOREAN MEDICINE (TKM) POLICY TRAINING PROGRAMME

The 2023 TKM Policy Training Programme held from 18 to 23 September 2023 was organised by the National Institute for Korean Medicine Development (NIKOM) and the Society of Korean Medicine (SKOM), and sponsored by the Ministry of Health and Welfare (MOHW), Republic of Korea. The programme aimed to introduce TKM that complements modern medicine and foster collaborations in traditional and integrative medicine with participating countries. Four officers from the T&CMD along with representatives from Thailand and Vietnam participated in this programme.

Programme participants were divided into two (2) teams, focusing on National Health Insurance (NHI) and Clinical Practice Guidelines (CPG) respectively. The NHI team attended lectures on Korea's NHI system which covers TKM, and visited the NHI Service and Health Insurance Review and Assessment Service (HIRA) headquarters to understand the integration of TKM in the NHI benefit package and TKM claims review. The CPG team learnt about the development of Clinical Practice Guidelines for TKM from field experts and explored potential strategies to adapt to the local context.



Image 41: Participants from Malaysia, Thailand, and Vietnam and the organising team at the opening ceremony of the 2023 Korean Medicine Policy Training Programme



Participants also had the opportunity to attend the 2023 International Conference for Global Cooperation in Traditional Medicine related to traditional medicine knowledge and research contributing to public health and industrialisation. The conference was held to coincide with the World Traditional Medicine and Anti-Aging Expo 2023 which promotes Korean medicine for anti-aging and wellness tourism. A meeting between participants and representatives from the MOHW was convened to understand policy implementation for health promotion in TKM, registration of Korean herbal medicine and insurance coverage under the NHI.

This programme offered insights into Korea's integrated approach to healthcare and collaborations in traditional medicine which is beneficial to the strategic planning and enhancement of T&CM in Malaysia.



Image 42: Guests of Honour, International Speakers and Participants at the opening ceremony of the 2023 International Conference for Global Cooperation in Traditional Medicine

INTELLIGENCE PHOTOGRAPHY COURSE

A course on intelligence photography was held on 5 and 6 July 2023. It was organised by the Legislation and Prosecution Unit, I&P Section T&CMD with four (4) officers from the School of Intelligence, Malaysian Anti-Corruption Academy (MACA) as speakers and facilitators of the course.

Officers from the T&CMD I&P Section as well as T&CM Branch Offices attended the course. The objective of this course is to enhance knowledge on concepts and effective photography techniques in conducting T&CM related enforcement activities.

The course benefited all participating officers especially new officers working in the I&P Section T&CMD and T&CM Branch Offices. The course encouraged interaction between the speakers, the organising committee and participants in sharing experiences and interesting investigative cases using the latest cameras and surveillance equipment.



Image 43: Intelligence Photography Course Participants on 5 - 6 July 2023 held in Blok C, Jalan Cenderasari



Image 44: In-class training session with officers from the School of Intelligence, MACA

COURSE ON EFFECTIVE COMMUNICATION IN CONDUCTING ENFORCEMENT DUTIES

A course on Effective Communication in Conducting Enforcement Duties was organised by the Sarawak T&CM Branch Office on 2-3 August 2023 in Seminar Room 2 of the Daycare Centre (DCC), Sarawak General Hospital. The participants were officers from the I&P Section of T&CMD and T&CM Branch Offices.

The invited speakers were Ms. Nurul'Ain binti Azizan, Assistant Training Consultant N32 from INTAN Sarawak, Mr. Mohammad Faiz bin Mohammad Yusof, Enforcement Officer KP41 from the Ministry of Domestic Trade and Cost of Living Sarawak, Mr. Syed Zainal Abidin bin Syed Ali, Assistant Superintendent of Police D4, Royal Malaysian Police, Kuching and Ms. Ira Shazwina binti Ismail, Enforcement Officer P41 from the Malaysian Anti-Corruption Commission (MACC) Sarawak.

The objective of this course is to create awareness as well as increase knowledge and communication skills to ensure that enforcement duties can be carried out smoothly both in the field and in the office. This course aims to equip enforcement officers with conflict resolution and negotiation skills when faced with challenges in dealing with clients or the public.



Image 45: Speaker's sharing during the Effective Communication in Conducting Enforcement Duties Course on 2-3 August 2023 in Kuching, Sarawak

QUALITY ASSURANCE WORKSHOP - CODE OF PRACTICE TRAINING FOR PROGRAMME ACCREDITATION (COPPA SECOND EDITION)

The Joint Technical Committee (JTC) for the Accreditation Evaluation of T&CM Programmes has created a Panel of Assessors (POA) under the T&CM Council for the purpose of accreditation assessment of T&CM academic programmes. Nominated POAs are required to undergo a Quality Assurance Workshop - Code of Practice Training for Program Accreditation (COPPA), to increase their knowledge and understand the requirements of the accreditation process and to be able to perform an accreditation assessment of T&CM academic programmes.

This workshop which was organised in collaboration with the MQA was held online over three (3) days from 1 to 3 September 2023. A total of 14 T&CM Division officers and 9 industry representatives/ T&CM lecturers approved by the JTC participated in this workshop. The attended participants were appointed as POAs under the T&CM Council after attending COPPA.

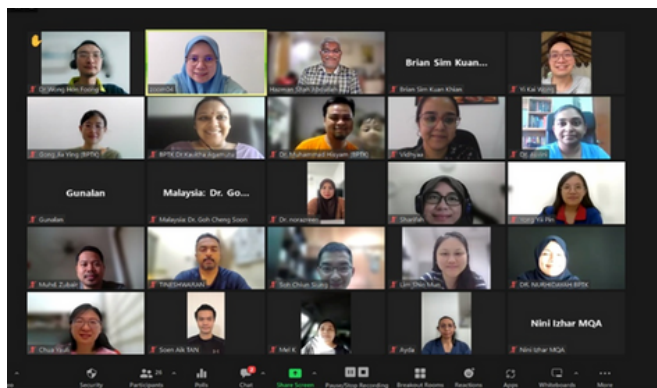


Image 46: Quality Assurance Workshop- COPPA Second Edition participants

T&CM PRACTICE RELATED TRAINING

The Professional Development Section organised training on T&CM practices for MOH health personnel to increase their awareness regarding T&CM practices. The training held in 2023 are as in **Figure 17**.



Figure 17: T&CM Practice related training in 2023

FINANCIAL REPORT



ALLOCATION AND EXPENDITURE

The Administration and Finance Unit of T&CMD is responsible for managing all matters related to finance and accounts in accordance with treasury circulars and rules set by the government. This is to ensure that all budget allocations from the Finance Division, MOH are used efficiently for every activity that has been planned. The T&CMD allocation and expenditure for the year 2023 is as in **Table 11**.

Table 11: Summary of the allocation and expenditure for 2023

Type of Allocation	Category	Allocation (RM)	Expenditure (RM)
Operating	Supply & Services	2,909,669.18	2,909,669.18
	Asset	21,326.00	21,326.00
Development	Training	45,139.00	45,139.00
	Asset	0.00	0.00

BILL PAYMENT PERFORMANCE

In line with the circulars and policies from the Ministry of Finance, this Division aims to pay suppliers and contractors within 14 days upon receiving the complete invoice and related documents. In 2023, the Division received a total of 436 bills and all bills were successfully settled in less than 14 days as shown in **Figure 18**.

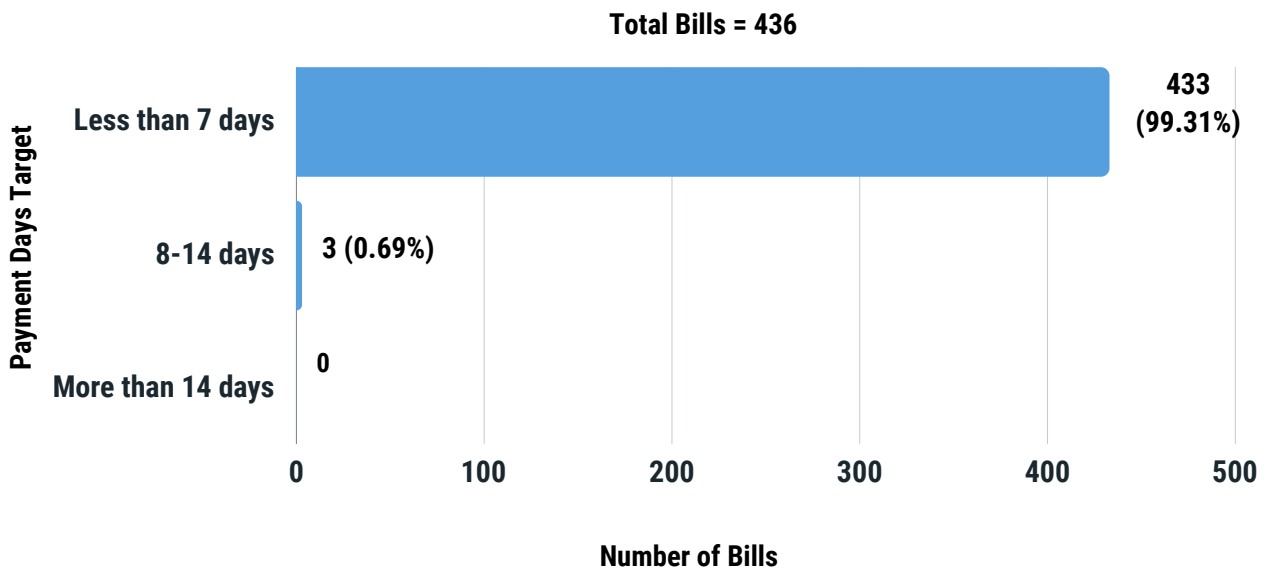


Figure 18: Summary of bill payment performance for 2023

REVENUE COLLECTION

In 2023, the total revenue collection was RM 685,063.10 as compared to RM394,860.00 in 2022 as shown in **Table 12**. The revenue increment was contributed by the processing fees collected related to registration of T&CM practitioners under the T&CM Act 2016.

The revenue collection also includes revenue from e-waste and waste revenue from disposal of government assets.

Table 12: Revenue Collection for 2023 as compared to 2022

Revenue Category	Revenue Description	Revenue Code	Total Revenue Collection	
			Year 2022 (RM)	Year 2023 (RM)
Practitioner Registration Processing Fee	Fee	H0272409	379,220.00	684,510.00
Disposal of Assets	Revenue of e-Waste Sale	H0273301	15,640.00	470.00
	Revenue of other Waste Sale	H0273302	0.00	83.10
TOTAL			394,860.00	685,063.10



OTHER ACTIVITIES RELATED TO T&CM

FREE MEDICAL CONSULTATION AND CHINESE MEDICINE GIVEAWAYS EVENT IN CELEBRATION OF KUALA LUMPUR AND SELANGOR CHINESE ASSEMBLY HALL'S (KLSCAH'S) CENTENNIAL CELEBRATION AND MOTHER'S DAY

Dr. Goh Cheng Soon, Director of the T&CMD was invited as a guest of honour at the Free Medical Consultation and Free Chinese Medicine Giveaways Event in Celebration of Kuala Lumpur and Selangor Chinese Assembly Hall's (KLSCAH's) Centennial Celebration and Mother's Day on 13 May 2023. This event was co-organised by KLSCAH Women's Division, Malaysia-China Traditional Medicine and Health Food Product Association, Haryao Shi Yi Tang Pharmaceutical Company and Yayasan Nanyang Press in conjunction with the celebration of KLSCAH's 100th year anniversary.

The objectives of this charity event were to promote health awareness, traditional Chinese culture and filial piety and respect towards parents and the elders. It involved free medical consultations and traditional Chinese medicine to needy patients, health talks, exercises, demonstrations on healthy food preparation and others.

Dr. Goh Cheng Soon delivered a speech emphasising the importance of taking care of one's own health. She also shared on the role of traditional medicine in the promotion and maintenance of health as well as in disease prevention.



Image 47: Guests of honour and volunteers of the event

INTERNATIONAL CONFERENCE ON MALAY MEDICAL MANUSCRIPT 2023 (ICOMMM 2023)

Dr. Goh Cheng Soon, Director of the T&CMD was invited as a keynote speaker at the ICOMMM 2023 on 5-6 September 2023 which was conducted in hybrid mode. It was organised by the International Islamic University Malaysia (IIUM), under the Health Information and Knowledge from Malay Medical Manuscript Flagship Project. The theme of the conference is "Towards Mainstreaming of Malay Medical Manuscripts".

The conference aimed to encourage researchers to conduct more studies on Malay Medical Manuscripts, share findings and provide a platform for the industry and researchers to explore collaborative opportunities to produce safe and quality products. In her virtual presentation, Dr. Goh indicated that T&CM plays a significant role in Malaysian healthcare due to cultural diversity. Recognising its potential, the government has integrated T&CM into the national healthcare system through relevant policies and governance.

Notable milestones include the enforcement of the T&CM Act 2016, practitioner registration and offering T&CM services at selected MOH facilities. The MOH is digitalising traditional knowledge and has adopted ICD-11 with a specific chapter on Traditional Medicine. Besides that, the MOH also promotes T&CM research through the publication of the Framework on T&CM Research in Malaysia and Guideline for Herbal Medicine Research and the establishment of the T&CM Research Advisory Committee.

NATIONAL GYNAE-ONCOLOGY CONFERENCE 2023 (NGOC 2023)

Dr. Goh Cheng Soon, Director of the T&CMD was invited as a speaker at the NGOC 2023 which was held at Hilton Petaling Jaya, Selangor on 1 October 2023. The theme of the conference was "Current and Emerging Horizons". The conference participants included gynaecologists, gynaecologists, and other allied health professionals.

In her presentation titled Complementary and Alternative Medicine (CAM) in Gynaecological Cancer, she introduced the T&CM services in selected MOH hospitals such as acupuncture and herbal medicine for cancer patients. She also shared on the prevalence of CAM usage among gynaecological cancer patients particularly focusing on herbal therapy among cervical and ovarian cancer patients based on studies from various countries, including Nigeria, Trinidad & Tobago, Turkey, Taiwan and others.

Highlighting Malaysia's diverse culture and significant T&CM usage among the people, she emphasised on the need to enhance public awareness regarding the benefits and potential side effects of T&CM in cancer treatment. She stressed on the critical importance of regulating the safe and quality of T&CM products and services.

6TH ZHONGJING CONFERENCE

Dr. Goh Cheng Soon, the director of T&CMD was invited as the plenary speaker at the 6th Zhongjing Conference which was hosted by the School of Pharmacy at Management and Science University (MSU) and Henan University of Chinese Medicine on 17 September 2023 in MSU. This conference served as a valuable platform for knowledge exchange on TCM, fostering academic cooperation between China and Malaysia and promoting the international development of TCM. It is particularly beneficial for participants engaged in research besides encouraging discussions on the prevention and treatment of communicable and non-communicable diseases in Malaysia. She shared insights on "The Current Updates of the Governance of T&CM in Malaysia" during the conference.



Image 48: The conference involved speakers and experts in TCM, both from China and Malaysia and MSU Students in the field of TCM, Pharmacy, and Pharmaceutical Technology

MALAYSIA INTERNATIONAL TRADITIONAL & COMPLEMENTARY MEDICINE (T&CM) AND HEALTH FOOD PRODUCT EXPO 2023

On 1 to 3 December 2023, the Malaysia International T&CM and Health Food Product Expo 2023 was held at the Kuala Lumpur Convention Centre (KLCC). This expo was organised by the Malaysia-China Traditional Medicine and Health Food Product Association, in conjunction with the 18th Malaysia International Branding Showcase (IBS 2023). The aim of this expo is to promote products and T&CM services to domestic and international potential buyers, with the goal of creating a holistic ecosystem in the field of health. The expo which was joined by exhibitors from various countries including China, Korea and Japan was officiated by YB. Dato' Lukanisman bin Awang Sauni, Deputy Health Minister.



Image 49: The opening ceremony officiated by the Deputy Health Minister

LAUNCHING CEREMONY OF UCSI T&CM CENTRE

The launching ceremony of UCSI T&CM Centre was held on 21st October 2023 in UCSI Hospital, Bandar Springfill, Port Dickson. The ceremony which was officiated by YAB Dato' Seri Aminuddin bin Harun, Chief Minister of Negeri Sembilan was also joined by *Yang Amat Mulia* Tunku Zain Al-'Abidin Ibni Tuanku Muhriz, UCSI Group Adviser and Pro-Chancellor of UCSI University; Dato' Peter Ng, UCSI Group Founder and Executive Chairman; Tan Sri Dr. Noor Hisham bin Abdullah, UCSI Healthcare Group Chairman; Dato' Dr. Harlina binti Abdul Rashid, Director of Negeri Sembilan State Health Department and Assistant Professor Dr. Teo Chiah Shean, Medical Director of UCSI T&CM Centre.

In his officiating speech, YAB Chief Minister of Negeri Sembilan mentioned that the integration of T&CM and modern medicine will combine strengths from these two systems of medicine and have a considerable impact on the medical sector in Malaysia. The UCSI Healthcare Group Chairman viewed the establishment of the T&CM Centre as a good initiative as it provides added value to the country's medical services.

After the launching ceremony, the guests had the opportunity to visit the UCSI T&CM Centre which provides a wide range of T&CM services including acupuncture, moxibustion, cupping therapy and traditional massage. The T&CMD was represented by Ms. Teh Li Yin and Dr. Chan Li Yen.



Image 50: The launching ceremony of the UCSI T&CM Centre was officiated by YAB. Dato' Seri Aminuddin Harun, Chief Minister of Negeri Sembilan



THE IMPLEMENTATION OF TRADITIONAL POSTNATAL CARE (TPC) PROGRAMME

TPC programme at primary healthcare level was introduced in phases since 2019. The first phase involved seven (7) State Health Departments (JKN), namely Perlis, Kedah, Penang, Kelantan, Terengganu, Selangor and Malacca, while the second phase involved eight (8) JKNs, which were Perak, Pahang, Negeri Sembilan, Federal Territory of Kuala Lumpur and Putrajaya and Federal Territory of Labuan. The TPC programme was implemented by the T&CMD in collaboration with the Family Health Development Division (BPKK) and JKNs.

The objectives of the TPC programme are as follows:

- To integrate TPC services at primary healthcare level;
- To offer postnatal care services through private T&CM practitioners;
- To provide value added services to the existing postnatal maternal health care system; and
- To improve maternal health and wellness via TPC services during the postpartum period.



Figure 19: TPC Services statistics until 31 December 2023

WORKSHOP ON TPC PROGRAM (3RD SERIES)

A Workshop on Traditional Postnatal Care Program (3rd Series) was conducted from 11 to 15 December 2023 through Google Classroom application using pre-recorded slides and followed by a live discussion session with workshop participants to answer relevant queries. The workshop was organised in collaboration with BPKK and 284 participants attended the workshop including CPTK Branch Officers, TPC coordinators at the state, district, and health clinic level.

This workshop is a Refresher Workshop to train and provide guidance to participants especially to new PTP coordinators on understanding and fulfilling their responsibilities as outlined in the Guideline for Traditional Postnatal Care Services at the Primary Healthcare Level. The workshop emphasised on the importance of compliance with the standards set to ensure that the TPC services offered are safe and of quality to the public.



T&CMD COMMITTEE LEVEL ACTIVITIES

OCCUPATIONAL SAFETY AND HEALTH COMMITTEE (OSHC) 2023

The establishment and implementation of activities for the Occupational Safety and Health Committee (OSHC) is subjected to the Occupational Safety and Health Act 1994 [Act 514] and its subsidiary legislations. For the 2023/2024 session, the Competency Development Division (CDD) is the Chair of the OSHC of the Ministry of Health Malaysia Headquarters (IPKKM), Jalan Cenderasari. The appointment of the Chair is rotated biennially between T&CMD and CDD. OSHC IPKKM Jalan Cenderasari is represented by one (1) employer representative and one (1) employee representative each from T&CMD, CDD and Malaysian Medical Council (MMC). Under the OSHC, three sub-committees have been established, namely:

(i) Safety Committee & Emergency Response Team (ERT);

(ii) KOSPEN Wellness for Workers (WOW); and

(iii) Joint Departmental Council.

I) SAFETY COMMITTEE

OCCUPATIONAL HEALTH AND SAFETY COMMITTEE (OSHC) MEETING

Organising OSHC Meetings is one of the requirements under the Occupational Safety and Health Act 1994 and must be organised every three (3) months. This meeting discusses occupational health and safety issues arising in the workplace so that relevant and appropriate follow-up actions can be taken by the employer. For 2023, a total of four (4) meetings were held as in **Table 13**:

Table 13: OSHC Meetings held in 2023

No.	Date	Mode/ Venue
1/2023	16 June 2023	Online
2/2023	18 September 2023	In-person/ Main Meeting Room, Block A
3/2023	30 October 2023	In-person/ Main Meeting Room, Block A
4/2023	19 December 2023	In-person/ Main Meeting Room, Block A

Continuous monitoring and inspection of IPKKM, Jalan Cenderasari compound as well as investigation of accidents, occupational diseases, dangerous incidents, occupational poisoning and workplace accidents are carried out throughout the year by the Safety Committee/ ERT and KOSPEN WOW T&CMD representatives and representatives from CDD and MMC. Subsequently, the findings report will be presented and discussed in the OSHC Meeting for attention and appropriate action. The total number of reports that have been presented in the OSHC Meeting is as in **Figure 20**.

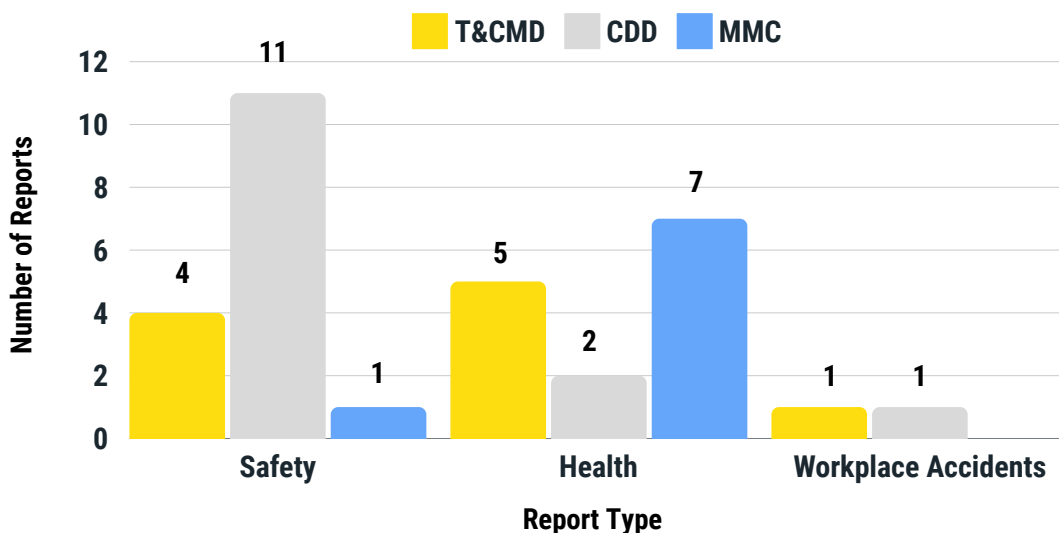


Figure 20: Total number of reports presented and discussed in the OSHC IPKKM, Jalan Cenderasari 2023 Meeting

Other Safety Committee activities included Protection Security Special Award Inspectorate Advisory (IAKKP) visit to IPKKM, Jalan Cenderasari on 3 July 2023 and Safety Course for Fire and Emergency Response Team, IPKKM, Jalan Cenderasari on 16-17 November 2023.



Image 51: Building safety briefing and Fire Hose Reel Handling Training delivered by fire fighter officers from the Fire and Rescue Station, Jalan Hang Tuah, Kuala Lumpur

KOSPEN WOW COMMITTEE ACTIVITIES

The activities conducted by KOSPEN WOW Committee are as follows:

i) Fun Walk @ Perdana Botanical Garden



DATE & TIME
15 FEB 2023
4.30PM-5.30PM



VENUE
Perdana Botanical Garden, KL



Image 52: Fun Walk around Perdana Botanical Garden photos

ii) Ramadan X-Break



DATE & TIME
Every Wednesday during Ramadan
from 29 MAC 2023
12.00PM- 12.30PM



VENUE
Working Space of T&CMD Employees

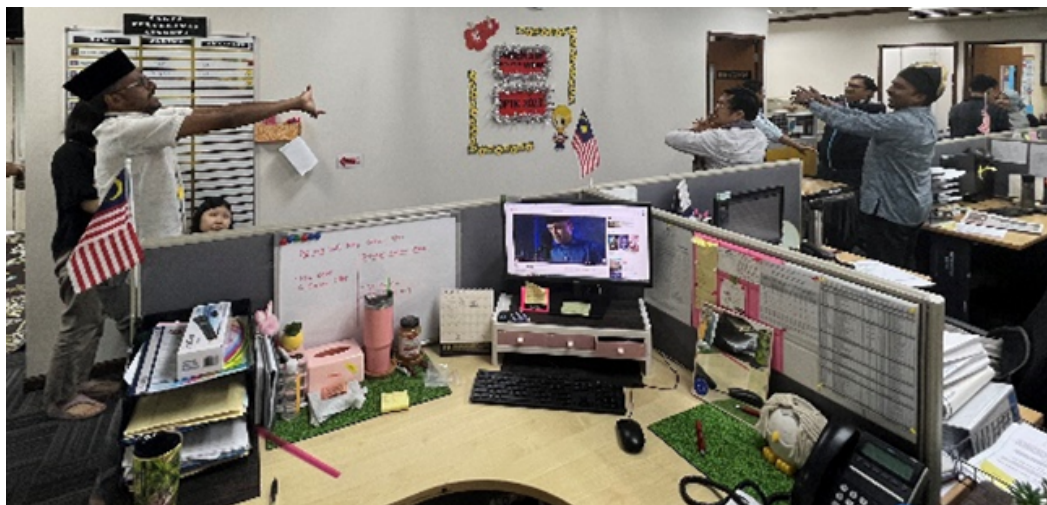


Image 53: T&CMD employees are doing body stretching activities during the X-Break Session at their workspace

iii) T&CMD KOSPEN WOW Health Screening & Examination Programme

DATE & TIME

BIL. 1/2023 - 16 JUNE 2023
BIL. 2/2023 - 12 DEC 2023
(Co-Organised with Main OSHC IPKKM Committee)
8.00 PM - 12.00 PM

VENUE

Minister Meeting Room, Block C, Jalan
Cenderasari



Image 54: T&CMD employees undergoing screening and medical examination



Image 55: Secretariat for IPKKM KOSPEN WOW Health Screening and Examination Programme

iv) Bukit Batu Putih, Tanjung Tuan, Melaka Climbing Mission in Conjunction with Occupational Safety and Health Week 2023 for IPKKM

DATE & TIME

22 JULY 2023
7.00AM-2.00PM

VENUE

Bukit Batu Putih, Tanjung Tuan, Malacca



Image 56: Group photo of participants after conquering the summit of Bukit Batu Putih

v) T&CMD KOSPEN WOW Folk Sports Game



DATE & TIME

17 AUG 2023

9.00 PM- 1.00 PM



VENUE

Administration and Finance Unit, T&CMD



Image 57: The participants of *Dam Haji* playing for the final round of the competition



Image 58: Focused Carrom participants during their game



Image 59: Congkak participants striving to win



Image 60: *Batu Seremban* game that attracted female participants

vi) Self Enhancement and Health Management Course at Work Place



DATE & TIME
29 AUG 2023
8.00 PM - 5.00 PM



VENUE
Connexion Conference and Event Centre,
Bangsar, Kuala Lumpur



Image 61: Speakers from the Health Education Section, Federal Territory of Kuala Lumpur and Putrajaya Health Department (JKWPKL&P) delivering a talk



Image 62: Zumba session with coach from Health Education Section, JKWPKL&P

WELFARE/ KUMPULAN INOVATIF & KREATIF (KIK) AND HERBAL GARDEN COMMITTEE

The Welfare/KIK & Herbal Garden Committee of T&CMD conducted numerous activities throughout the year. The objectives of these activities are to strengthen the bond among staff, appreciate the diversity of Malaysian cultures via festive activities and provide contributions for the welfare of the staff.

The activities that were carried out in 2023 are as in **Table 14**.

Table 14: Welfare, KIK and Herbal Garden Committee activities for 2023

No.	Activities	Date
1.	Distribution of Mandarin oranges in conjunction with Chinese New Year	13 January 2023
2.	Chinese New Year Celebration	10 February 2023
3.	Distribution of goodies in conjunction with Ramadhan	22 March 2023
4.	<i>Hari Raya Aidilfitri</i> Celebration	18 May 2023
5.	<i>Ruang Keceeriaan</i> Decoration Competition	9 August 2023
6.	Technique of Planting and Caring for Herbal Plants and Vegetables Workshop	24 August 2023
7.	Distribution of goodies in conjunction with Deepavali	27 October 2023
8.	T&CMD Year End Feast, Deepavali and Christmas Celebration	27 October 2023
9.	Herbal Garden Maintenance Activity	20 February 2023 6 April 2023 28 July 2023 21 November 2023
10.	Contributions for births/ weddings/ transfers / ward admission /deaths/ disasters	Throughout 2023



Image 63: Packing Ramadhan goodies

Image 64: Ruang Keceriaan decoration competition



Image 65: Photo session during T&CMD year end feast

PUBLIC SECTOR CONDUCTIVE ECOSYSTEM (EKSA) COMMITTEE

The EKSA Committee carried out planned activities for the year with the cooperation of all T&CMD staff. The activities conducted for 2023 are as in **Table 15**.

Table 15: EKSA Committee activities for the year 2023

No.	Activities	Date
1.	EKSA Main Committee Meeting	7 February 2023 18 October 2023 1 November 2023
2.	T&CMD <i>Gotong Royong</i> Activity No. 1/2023 No. 2/2023	7 April 2023 26 October 2023
3.	Recycling Activity	10 April 2023
4.	EKSA Internal Self-Audit No. 1/2023 No. 2/2023	19- 20 April 2023 30- 31 October 2023
5.	IPKKM EKSA Audit Bil. 1/2023 Bil. 2/2023	13 June 2023 20 December 2023
6.	EKSA Auditor Preparation Course	12 July 2023
7.	Dissemination of EKSA Promotional Materials via email	Every Month throughout 2023
8.	Online EKSA Best Practice Sharing Session (Bench Marking)	12 December 2023
9.	EKSA Virtual Page Update	April 2023, October 2023, December 2023

T&CMD also succeeded in obtaining excellent IPKKM EKSA Audit marks for 2023 by being the IPKKM health facility with the third highest mark for IPKKM EKSA Audit No.1/2023 on 13 June 2023 and the highest mark for IPKKM EKSA Audit No.2/2023 on 20 December 2023.



Image 66: T&CMD information board updated during the EKSA *Gotong Royong* Activity No. 2/2023

IPKKM EKSA Audit No.1/2023	
1. Zon Perancang	98.90
2. Zon Kejururawatan	98.88
3. Zon T & CM	98.86
4. Zon Antarabangsa	98.85
5. Zon Pergigian	98.07
6. Zon Pembangunan	97.90
7. Zon Integriti	97.47
8. Zon Promosi	97.07
9. Zon Undang-Undang	96.74
10. Zon Kesihatan	96.08
11. Zon Audit Dalam	95.84
12. Zon Kompetensi	95.82
13. Zon Komunikasi	95.72
14. Zon Radiasi	94.86
15. Zon Perolehan	94.84

IPKKM EKSA Audit No.2/2023	
1. Zon T & CM	99.52
2. Zon Audit Dalam	98.85
3. Zon Akaun	98.31
4. Zon Kejururawatan	98.19
5. Zon Pergigian	98.09
6. Zon Pemakanan	97.88
7. Zon Sumber	97.75
8. Zon Integriti	97.72
9. Zon Undang-Undang	97.42
10. Zon Perolehan	97.10
11. Zon Komunikasi	97.09
12. Zon Farmasi	96.93
13. Zon Kompetensi	96.65
14. Zon NPRA	96.35
15. Zon Kesihatan	96.24

Image 67: Excellent achievement for T&CM zone during IPKKM EKSA Audit for 2023



Image 68: Collection of recyclable materials for 2023



Image 69: IPKKM EKSA Audit No.2/2023 on 19-20 December 2023

EXCELLENT SERVICE AWARD 2022



**MOHD. FAIZAL BIN
ZAINI**

**AHMAD SUFWAN
BIN SUPAR**

ADMINISTRATION & FINANCE UNIT



**DR. NUR FARIZAH
BINTI JOHARI**

**DR. TAJUL IQMAL
BIN TAJUL ARUS**

**POLICY &
DEVELOPMENT
SECTION**

**INSPECTORATE &
ENFORCEMENT
SECTION**



CHAI LAN YIN

**PROFESION
DEVELOPMENT
SECTION**



Traditional and Complementary Medicine Division



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Kuala Lumpur, Wilayah Persekutuan Kuala
Lumpur



Official Website:
hq.moh.gov.my/tcm